

Release Notes for DrChrono Web

2024-09-26

Last modified on 11/20/2024 4:02 pm EST

What's new

Clinical and Regulatory

Summary	Description	Knowledge Base Article
Updated notification text to notify user of unsaved form field changes	You receive a notification prompting you to wait until all field changes have been saved before going to another tab or form in the clinical note. This notification alerts you to unsaved changes and emphasizes the potential for data loss if you choose to leave the current page.	
Ability to connect <u>DHIT</u> FHIR account to OnPatient	OnPatient has been enhanced to allow patients to seamlessly connect to their existing active DHIT accounts directly through the OnPatient portal.	How to Connect Patient Dynamic FHIR API to OnPatient
OnPatient invite enhancement	Introducing additional invite options for OnPatient , including the ability for patients to opt-out. The new options are: <ul style="list-style-type: none">• Invite via Email• Invite & Opt-Out via Email• Invite via Letter• Invite & Opt-Out via Letter	OnPatient Basics

Resolutions

Product Area	Summary	Description	Knowledge Base Article
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Product Area	Summary	Description	Knowledge Base Article
Clinical and Regulatory	Incorrect patient allergy interaction for supply/device/medication	The drug allergy detection warning previously showed inaccuracies related to a patient's active allergies when prescribing medication from the send eRx screen. Warnings are now only triggered only when there is a confirmed drug-allergy match.	
Clinical and Regulatory	Providers unable to deny certain eRx refill requests	We fixed an issue where providers could not deny certain eRx refill requests. Providers can now deny the eRx refill requests and include the denial reason.	
Payments and RCM	Good faith estimate address correction	We fixed an issue where an incorrect address was printed on the Patient Cost Estimator. The default office set for the provider now shows.	Good Faith Estimate Tool Overview
Payments and RCM	Diagnosis pointer order	We fixed an issue involving the incorrect diagnosis pointer order on appointments when billing profiles are used. The diagnosis pointers now does not change position when a billing profile is triggered.	
Practice Management	Missing patient chart ID in patient's demographics	When you create a patient, the application should automatically generate and save a chart ID. We have received reports that this is not the case in some instances and that some patients did not have a chart ID associated with them. We fixed this issue by reordering the way a new patient is saved so the record does not save before generating the chart ID.	

Product Area	Summary	Description	Knowledge Base Article
Practice Management	Inaccurate Message Center notification count	We fixed an issue where Message Center notifications showed an incorrect count. We identified an issue with the way the system cached when the provider settings were updated, which affected the notification count. We added a measure that clears the cache any time the provider settings are updated, ensuring a correct notification count.	
Practice Management	Fax pending message does not appear when faxing documents from patient chart	We fixed an issue where when you tried to fax documents from the patient chart, the fax pending message that usually redirected you to the Message Center did not appear. The fax pending message now appears after a fax has been generated.	
Practice Management	LinItemTransaction API timed out for some users	We fixed an issue where the api/transactions timed out for some users. The API now responds with a successful status code (200 or 302).	
Practice Management	Appointments did not update to the new time zone	We fixed an issue where when a practice set up appointments and then updated their time zone to a different time zone, the appointments in the calendar remained in the original time zone. Now when you change time zones, the appointments update to the new time zone.	

Announcements

Surescripts — Upcoming change affecting unsafe sigs

Surescripts has notified DrChrono of an upcoming change, to be implemented on October 3, 2024, to reduce the number of unsafe sigs sent to pharmacies. This change will affect less than 0.009% of new prescriptions (NewRx messages). Surescripts will return NewRx messages containing predefined sigtext strings to the provider as a transaction rejected error asking the sender to update the sig and resend the e-prescription. The pharmacy will not receive the prescription until it is resent.

The best practice is to double-check your electronic prescriptions for completeness to confirm the pharmacy can safely process the prescription before sending the NewRx message. For more information, [read the Surescripts FAQ document](#).

Examples of sigs affected by this change



Exclusion: Controlled substances and meds without NDCs (most supplies or compounds)
Surescripts excluded controlled substances because it could potentially be harder for the clinical teams to resend the prescriptions.

Criteria for SigReturn	Description	Examples
Incomplete sigtext strings	Composed solely of one character or only special characters	1 --- .
	Missing several essential sig elements such as dose, route, or frequency	oral once IM n/a po
Conflicting sigtext strings	Contain one or more instructions that conflict and require pharmacy clarification	Take 1 capsule by mouth twice a day once daily

Coming Soon

Chromium renderer

DrChrono is implementing a gradual rollout plan for a new Chromium renderer, which affects your previewing, signing, locking, and unlocking clinical notes. The rollout of this feature is scheduled to take place between September 26 and October 2.

This update will address the following errors:

- Server Error Occurred - Bad Gateway
- Internal Server Error
- Unknown Error Occurred
- Something Went Wrong
- PDF Generation Timeout

When this feature is available, these errors are expected to decrease significantly. There will also be a slight font and line spacing adjustment within the rendered PDF of clinical notes using Chromium (see screen captures below).

Legacy renderer (Pisa)

EverCommerce



Patient: Test Patient
Provider: Christine Ly
Office: Primary Office
Primary Payer ID: 87726

DOB: 06/16/1988
Sex: F
Visit: 09/24/2024 10:00AM
Chart: PATE000001
Address: 123 Main St., Denver, CO, 12345
Secondary Payer ID:

Chief Complaint: Swelling of tongue and difficulty breathing and swallowing

History of Present Illness:

77 y o woman in NAD with a h/o CAD, DM2, asthma and HTN on altace for 8 years awoke from sleep around 2:30 am this morning of a sore throat and swelling of tongue. She came immediately to the ED b/c she was having difficulty swallowing and some trouble breathing due to obstruction caused by the swelling. She has never had a similar reaction ever before and she did not have any associated SOB, chest pain, itching, or nausea. She has not noticed any rashes, and has been afebrile. She says that she feels like it is swollen down in her esophagus as well. In the ED she was given 25mg benadryl IV, 125 mg solumedrol IV and pepcid 20 mg IV. This has helped the swelling some but her throat still hurts and it hurts to swallow. Nothing else was able to relieve the pain and nothing make it worse though she has not tried to drink any fluids because of trouble swallowing. She denies any recent travel, recent exposure to unusual plants or animals or other allergens. She has not started any new medications, has not used any new lotions or perfumes and has not eaten any unusual foods. Patient has not taken any of her oral medications today.

Med / Fam / Social History:

Medical History

Past Medical History includes:
+CAD w/ Left heart cath in 2005 showing 40% LAD, 50% small D2, 40% RCA and 30% large OM; 2006 TTE showing LVEF 60-65% with diastolic dysfunction, LVH, mild LA dilation +Hyperlipidemia +HTN +DM 2, last A1c 6.7 in 9/2005 +Asthma/COPD +GERD +h/o iron deficiency anemia

Family History

Patient's Dad died of liver cirrhosis at age 57.
Mom died of heart attack at age 60.
She has 6 siblings who most died of cardiac disease. There is no family history of cancer.

Social History

Patient lives with daughter. Patient does all ADLs and IADLs with no/little assistance. She does own finances and drives. Patient has 4 daughters that all live in the area. Patient does not use tobacco, alcohol, illicit drugs.

Physical Exam:

System Vitals

Table with 2 columns: Vital, Date/Value. Row 1: Temperature, 09/24/24, 98.001

New renderer (Chromium)

EverCommerce**Patient:** Test Patient**DOB:** 06/16/1988**Sex:** F**Provider:** Christine Ly**Visit:** 09/24/2024 10:00AM**Chart:** PATE000001**Office:** Primary Office**Address:** 123 Main St., Denver, CO, 12345**Primary Payer ID:** 87726**Secondary Payer ID:****Chief Complaint:** Swelling of tongue and difficulty breathing and swallowing**History of Present Illness:**

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Physical Exam:**System Vitals**

	09/24/24
Temperature	98.00 f
Pulse	88 bpm
Blood Pressure	120/80 mmHg
Respiratory Rate	
Oxygen Saturation	
Height	
Weight	
BMI	