

Customize the Patient Chart Header

Last modified on 04/16/2025 7:29 pm EDT



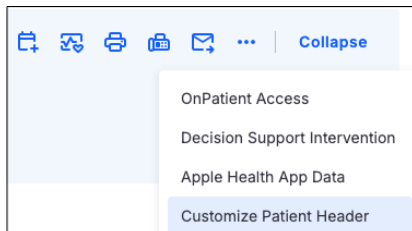
Select [this link](#) to watch a video with step-by-step instructions.

After you turn on the [patient chart permissions](#), you can view and modify the patient information shown in the **Patient Chart Header** from within the patient chart or from [Patient Chart Settings](#).



Customize from within the patient chart

You can customize what's shown on the **Patient Header** for the user from within the patient chart.

1. In the patient chart, on the right side of the **Patient Header**, select **More actions**  to open the dropdown for additional actions and then select **Customize Patient Header**.



The **Customize Patient Header** side panel opens.

2. Select the plus icon  or minus icon  to add or remove the information (up to 10) shown on the **Patient Header**.

Customize Patient Header

×

Patient Information

Select up to 10 patient information to display in the patient header.

All Information

⋮	Primary Ins	+
⋮	Secondary Ins	+
⋮	Patient Balance	+
⋮	Eligibility	+
⋮	Smoking Status	+
⋮	Language	+
⋮	Race	+
⋮	Ethnicity	+
⋮	Pref Pharmacy	+

Selected Information (Up to 10)

⋮	Provider	—
⋮	Address	—
⋮	Phone	—
⋮	Email	—
⋮	OnPatient	—
⋮	Date Added	—
⋮	Prev Appt	—
⋮	Next Appt	—

↔

Other Settings

Display Patient Photo

Enable to display patient photo in the patient header.

ON

Close

Save

8 / 10

3. Drag and drop to reorder the menu list.

4. Select **Save**.

Other Settings

Do one of the following and then select **Save**.

- **Display Patient Photo:** Turn the toggle switch on to show the patient's photo in the **Patient Header**.
- **Display Chart ID:** Turn the toggle switch on to show the chart ID in the **Patient Header**.
- **Display CDS Flags:** Turn the toggle switch on to show the DSI flags in the **Patient Header**.
- **Collapsed Patient Header by Default:** Turn the toggle switch on to show the **Patient Header** collapsed (the demographics section is hidden) by default.

Customize Patient Header

⋮

Smoking Status

+

⋮

Language

+

⋮

Race

+

⋮

Ethnicity

+

⋮

Pref Pharmacy

+

⇄

⋮

OnPatient

—

⋮

Date Added

—

⋮

Prev Appt

—

⋮

Next Appt

—

8 / 10

Other Settings

Display Patient Photo

Enable to display patient photo in the patient header.

ON

Display Chart ID

Enable to display chart ID in the patient header.

ON

Display CDS Flags

Enable to display CDS flags in the patient header.

ON

Collapsed Patient Header by Default

Enable to display collapsed patient header by default.

OFF

Close

Save

Customize from Patient Chart Settings

You can customize what's shown in the **Patient Header** from **Patient Chart Settings**.

Select **Account Settings > Patient Chart Settings**.

Default settings

Patient Chart Settings

Set up patient chart from practice level.

Patient Header

Patient Chart Side Navigation

Patient Header

Customize patient header based on roles. Select up to 10 information to display in patient header and reorder as you need.

Default Settings

Role	Action
System Default	View
Practice Default	Edit

User Roles Settings

+ Role Settings

Role	Action
Provider	Edit Delete

1-1 of 1 item

System default

Select **View** to see which settings are turned on, hidden, and turned off.

Practice default

Select **Edit** to view and edit what's shown on the **Patient Header** for the practice.

User Roles Settings

Select **Edit** to view and edit what's shown in the **Patient Header** for specific roles. When you delete a user role's settings, it inherits the practice default settings. See [Edit user role settings](#).

Edit practice default settings

1. In **Patient Chart Settings**, select **Edit** under the **Action** column to open the **Edit Role Settings** side panel.
2. Select the plus icon **+** or minus icon **-** to add or remove menu items.
3. Drag and drop to reorder the menu list.
4. Select **Save Settings**.

Edit Role Settings

Patient Information

Select up to 10 patient information to display in the patient header.

All Information

Referred by

Primary Ins

Secondary Ins

Patient Balance

Eligibility

Smoking Status

Language

Race

Ethnicity

Selected Information (Up to 10)

Provider

Address

Phone

Email

OnPatient

Date Added

Prev Appt

Next Appt

Other Settings

Display Patient Photo

Enable to display patient photo in the patient header.

Cancel

Restore System Default

Save Settings

Add a user role setting

1. In **Patient Chart Settings**, select **Role Settings** to open the **Add Role Settings** side panel.
2. Click in the search bar and then select a role.
3. Select the plus icon **+** or the minus icon **-** to add or remove menu items.
4. Drag and drop to reorder the menu list.
5. Select **Add Setting**.

Add Role Settings

Role

Please select a role to add settings. Roles that already have settings set up can't be selected.

Staff

Patient Information

Select up to 10 patient information to display in the patient header.

All Information

:: Referred by

+

:: Primary Ins

+

:: Secondary Ins

+

:: Patient Balance

+

:: Eligibility

+

:: Smoking Status

+

:: Language

+

:: Race

+

:: Ethnicity

+

Selected Information (Up to 10)

:: Provider

-

:: Address

-

:: Phone

-

:: Email

-

:: OnPatient

-

:: Date Added

-

:: Prev Appt

-

:: Next Appt

-

8 / 10

Cancel

Add Settings

Edit a user role setting

1. In **Patient Chart Settings**, select **Edit** under the **Action** column to open the **Edit Role Settings** side panel.
2. Select the plus icon **+** or the minus icon **-** to add or remove menu items.
3. Drag and drop to reorder the menu list.
4. Select **Save Settings**

Edit Role Settings



Patient Information

Select up to 10 patient information to display in the patient header.

All Information

⋮	Referred by	+
⋮	Primary Ins	+
⋮	Secondary Ins	+
⋮	Patient Balance	+
⋮	Eligibility	+
⋮	Smoking Status	+
⋮	Language	+
⋮	Race	+
⋮	Ethnicity	+

Selected Information (Up to 10)

⋮	Provider	-
⋮	Address	-
⋮	Phone	-
⋮	Email	-
⋮	OnPatient	-
⋮	Date Added	-
⋮	Prev Appt	-
⋮	Next Appt	-



8 / 10

Other Settings

Display Patient Photo

Enable to display patient photo in the patient header.



Cancel

Restore System Default

Save Settings