

Release Notes for DrChrono Web 2024-10-24

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What's new

Clinical and Regulatory

Summary	Description	Knowledge Base Article
Clinical note web interface: adjust display for pending unsaved changes	The Patient Header has been updated to include a “saving processing icon” that indicates when form fields are being saved. This enhancement eliminates the notifications in the lower-left corner, which often obstruct clinical form fields. As a result, users will enjoy a smoother and more streamlined experience.	Clinical Notes Auto Save Indicator
Clinical note web interface: alert notification when leaving the page with unsaved changes	An update has been implemented to enhance user experience on the clinical form screen. If a user attempts to navigate away while data is being saved—such as switching between forms, accessing the billing section, or previewing notes—they will receive an alert indicating that data is being saved. This alert will also provide the option to cancel the save and continue navigating.	Clinical Notes Auto Save Indicator
Form builder beta - Allow users to share and email forms	Users can share and email forms created directly from the form builder beta screen.	

Summary	Description	Knowledge Base Article
Best Practice for Building Custom Forms	To help users maximize the utilization of the clinical notes feature, the following four best practices are recommended when creating a form: <ul style="list-style-type: none"> • Build small forms • Set forms to be persistent for “person” level data only • Allow the save process to complete • Do not link both billing profiles and clinical codes to fields 	Building Custom Forms

Payments and RCM

Summary	Description	Knowledge Base Article
Additional HCPCS code	HCPCS code Q4332 has been added to the DrChrono system and can be added to your fee schedule and included on patient claims.	
Separation of the Financial Transactions Report from the DaySheet Report	We have separated the new Financial Transactions Report from the existing DaySheet report.	Financial Transactions Report
Optional features in the Remittance Report screen	We have added the functionality to hide or display the ERA paid, Adjusted, and Patient Responsibility based on the individual user.	Remittance Report: Hide or display columns

Practice Management

Summary	Description	Knowledge Base Article
Create a new endpoint to provide "enable_onpatient_messaging" value for the OnPatient app	We identified that OnPatient needed an endpoint to get doctor settings. We created a new endpoint in the onpatient_api app that returns doctor setting information and is behind token authentication and authorization (the doctor information is only provided to the request if it is for the token's patient's doctor).	

Summary	Description	Knowledge Base Article
New Empower webinar series link	Empower is DrChrono's monthly webinar series that provides an in-depth look at new and existing features and functionalities. Select Help > Empower Series to access a knowledge article with links to Empower session recordings.	
Create a new endpoint to provide "enable_onpatient_messaging" value for the OnPatient app	We identified that OnPatient needed an endpoint to get doctor settings. We created a new endpoint in the onpatient_api app that returns doctor setting information and is behind token authentication and authorization (the doctor information is only provided to the request if it is for the token's patient's doctor).	

Resolutions

Product Area	Summary	Description	Knowledge Base Article
Clinical and Regulatory	Implantable device - check UDI error fix	The issue has been resolved on the Implantable Devices screen within the patient's chart. Previously, when a user added a new implantable device and clicked the "Check UDI" button, an error message stating "Deprecated API version" would appear. This error has now been fixed.	
Payments and RCM	Adding/Changing claim information	We fixed an issue with adding/changing claim information from the Live Claims Feed, which was causing an error message to appear: "Failed to update the appointment."	

Product Area	Summary	Description	Knowledge Base Article
Payments and RCM	Clinical Form Saving Field Error	We fixed an issue with an error message users see when a custom code attached to a clinical note form switch has been updated or archived. Users will now see a more descriptive error message to alert them of the issue and necessary resolution.	
Payments and RCM	Insurance Address not saving on Lab Requisition Form	We have fixed an issue where the patient's insurance address was not saved in the chart, which affected the Lab Requisition Forms.	
Payments and RCM	Remittance Report columns	We fixed an issue with the columns included on the Remittance Reports Screen. A new Check/EFT Amount column has been added to list the exact payment amount from the insurance payer. The ERA Paid column remains and will include all of the payments that matched an appointment in the DrChrono system and were posted. Payments that did not match and could not post will still be available under Billing > Unmatched ERAs.	Remittance Report: Check/EFT Amount column
Practice Management	Voice reminder improvements	We fixed an issue where some voice reminders emitted a fuzzy or shrill sound. We removed the incorrect media files and the recordings now sound as expected. We have also updated existing recordings that had the incorrect media file.	

Product Area	Summary	Description	Knowledge Base Article
Practice Management	Unable to send bulk email to all patients	We fixed an issue where when you sent a bulk email, providers and patients did not receive the email from DrChrono. We set up logic to divide the list of patients into several lists to process them separately so that emails are created and sent promptly.	

Coming soon

Summary	Description	Knowledge Base Article
Clinical Note Auto Save Indicator	To improve the clinical notes experience, an auto-saving indicator feature has been added to address users' issues when leaving a form before completing the clinical note field update-saving process. This update replaces the notification that typically appears in the bottom left corner of the screen, as well as the older notification that used to display in the center.	Clinical Note Auto Save Indicator