

Release Notes for DrChrono Web 2024-11-07

Last modified on 11/07/2024 11:33 am EST

What's new

Payments and RCM


Summary	Description	Knowledge Base Article
2025 CPT code update	DrChrono has been updated to include the 2025 CPT code updates, additions, and deletions.	
Reason code 237 description update	The description for reason code 237 was updated with the following description: Legislated/Regulatory Penalty. At least one Remark Code must be provided (may be comprised of either the NCPDP Reject Reason Code, or Remittance Advice Remark Code that is not an ALERT).	
New Carisk Partners payer ID	Payer ID E4475 for Berkley Entertainment through Carisk Partners has been added for workers' compensation claims.	
3D secure card payments	This feature allows a link to be generated and sent to the patient from a payment taken in the patient payments screen so the payment can be processed.	

Practice Management

Summary	Description	Knowledge Base Article
Updated login page image	We refreshed the look of our login page with a new, vibrant image that showcases highlighted features.	

Resolutions

Product Area	Summary	Description	Knowledge Base Article
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Product Area	Summary	Description	Knowledge Base Article
Clinical and Regulatory	Form Builder beta generated text improvements	We fixed an issue where the variable disappeared from the generated text box in Form Builder beta after you saved a value and reopened the field. Values now save as expected.	
Payments and RCM	Uploading signed form to ePS	We fixed an issue where you encountered an error when you uploaded a signed form to payer Old Surety Life Insurance (payer ID 29237). You are now able to upload the signed form on the enrollment screen.	
Payments and RCM	Claim count discrepancy between Live Claims Feed and Dashboard	We fixed an issue where selecting the chevron right icon  on the Dashboard to navigate to the Live Claims Feed , loads data for a month, while the Dashboard reflects data for a year. The Live Claims Feed now shows one year of data when you navigate from the Dashboard .	
Platform	Dropdown menu is accessible on the OnPatient mobile site	We fixed an issue where the dropdown menu was inaccessible on the OnPatient mobile site. You can now access the menu options from the dropdown menu.	
Practice Management	eRx request messages in the EHR app mirrors the Web application	We fixed an issue where the eRx requests in the mobile app did not match those in the web application. The messages in the mobile app now match those in the web application.	

Coming soon

Summary	Description	Knowledge Base Article
Clinical note performance improvements	<p>Customers will experience the following performance improvements in the coming week:</p> <ul style="list-style-type: none"> • Faster form load times, quicker processing of the Include in Note feature, and improved rendering speed for clinical note PDFs. • Fewer timeout errors when signing and locking clinical notes. 	
Eligibility screen workflow enhancements	<p>DrChrono added enhancements to the Real Time Eligibility (RTE) feature to help your office efficiently check your patient's eligibility by including the 271 statuses, including Patient, Provider, Office, Appointment Date (single date or range), Eligibility Status, or Eligibility Group. Statuses are available on the Eligibility Dashboard.</p>	