

Rejection Report: Detail tab

Last modified on 08/25/2025 9:38 am EDT

The Detail tab on the Rejection report will allow you to see detailed information regarding the clearinghouse or payer rejections received by your office. There are many options for you to select from including:

- **Date Type** - Submission/Rejection Date or Date of Service
- **Date** - Range of information you would like to see
- **Claim Type** - Professional, Institutional, or both (if Institutional claims are enabled for your account)
- **Is Unworked** - Yes, No, or all
- **Patient** - Allows selection of all rejections for a specific patient

The report can be grouped by primary, secondary, and then tertiary reason. It will also show you on the left of the screen, the freshness of the data.

Rejection Analysis

SummaryDetailDrill in

Controls

Date TypeSubmission/R...

Date09/01/2017 – 1...

Claim TypeAll

Is UnworkedAll

PatientAll

Data Freshness08-13-2025 7:03 am

Group ByRejection Reason

Sub Group BySelect one

Tertiary Group BySelect one

Rejection Reason	Billed
A Related Causes Code is required when you ...	\$115.00
ACK,REJCTD FOR INVAL INFO-CLAIM,ENCNTR...	\$814.00
ACK,RETURND AS UNPRCESSBLE CLM, ...	\$344.00
ACK,RETURND AS UNPRCESSBLE ...	\$172.00
ACK,RETURND AS UNPRCESSBLECLM, ...	\$150.00
ACKNOWLEDGEMENT/REJECTED FOR INVALI...	\$495.00
ACKNOWLEDGEMENT/REJECTED FOR INVALI...	\$8,959.00