Rejection Report: Detail tab

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The Detail tab on the Rejection report will allow you to see detailed information regarding the clearinghouse or payer rejections received by your office. There are many options for you to select from including:

- Date Type - Submission/Rejection Date or Date of Service
- Date - Range of information you would like to see
- Claim Type - Professional, Institutional, or both (if Institutional claims are enabled for your account)
- Rejected By - Clearinghouse or payer
- Is Unworked - Yes, No, or all
- Patient Fullname - Allows selection of all rejections for a specific patient
- Claim ID - Allows selection of rejection by claim ID

The report can be grouped by primary, secondary and then tertiary reason. It will also show you on the left of the screen, the freshness of the data.