

HCFA 1500 Box 24C - How Do I Enter an emergency indicator and reason?

Last modified on 11/14/2024 9:48 am EST

If the service(s) provided are emergent in nature, it can be marked in box 24C on the HCFA 1500 form. The delay reason can also be noted in the shaded portion of box 24C.

24. A. DATE(S) OF SERVICE		B. PLACE OF SERVICE		C.	D. PROCEDURES, SERVICES, OR SUPPLIES		E.	F.	G.	H.	I.	J.
From To				EMG	(Explain Unusual Circumstances)		DIAGNOSIS	\$ CHARGES	DAYS OR UNITS	(P/S/D) Family Plan	ID. QUAL.	RENDERING PROVIDER ID. #
MM	DD	YY	MM	DD	YY	CPT/HCPCS	MODIFIER					
1												NPI
2												NPI
3												NPI
4												NPI
5												NPI
6												NPI

PHYSICIAN OR SUPPLIER INFORMATION

25. FEDERAL TAX I.D. NUMBER		SSN EIN	26. PATIENT'S ACCOUNT NO.		27. ACCEPT ASSIGNMENT? (For govt. claims, see back)		28. TOTAL CHARGE		29. AMOUNT PAID		30. Revd for NUCC Use	
		<input type="checkbox"/> <input checked="" type="checkbox"/>			<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		\$ 0.00		\$			
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)			32. SERVICE FACILITY LOCATION INFORMATION				33. BILLING PROVIDER INFO & PH # ()					
SIGNED		DATE		a. NPI		b. 1234568790		a. 1234567897		b.		

NUCC Instruction Manual available at: www.nucc.org PLEASE PRINT OR TYPE APPROVED OMB-0938-1197 FORM 1500 (02-12)

1. Navigate to **Billing > Live Claims Feed**
2. Identify the patient's appointment
3. Inside the patient's appointment, locate the **Emergency Service** and **Delay Reason** options on the right side of the screen.

Claim Type	Default	▼	
Emergency Service	No	▼	←
Delay Reason	- Not Used -	▼	←
Acute Manifestation Date			
Onset Date	431: Onset	▼	(HCFA box 14)
Other Date	- Other Da	▼	(HCFA box 15 & 19)
Clinical Trial #			
Is patient's condition related to			
Employment	No	▼	
Auto Accident	No	▼	
Other Accident	No	▼	
EDI Billing Note	<input type="checkbox"/>		(HCFA/CMS-1500 Line 19)
Providers			

4. The answer (Y or N) to Emergency Service will print in HCFA 1500 box 24C
5. The option noted in Delay Reason will print in the HCFA 1500 box 24C shaded reason.