Release Notes for DrChrono Web 2024-11-21

Last modified on 11/21/2024 10:51 am EST

What's new

Clinical and Regulatory

Summary	Description	Knowledge Base Article
(Web) Clinical note autosave: User instructions if failure to "include in note" occurs	If the "Include in Note" request fails, any updated field value requests will not be sent, potentially resulting in data loss within the clinical note if the user navigates to a different form. In the event of a failure to include in the note, a pop-up notification will appear, providing the user with instructions on how to proceed.	Clinical Notes Auto Save Indicator
Clinical Notes Missing Required Fields Logic Optimization	We have optimized the logic to check clinical forms included in a clinical note for missing required fields. Users may see an improvement in the loading time of their clinical notes, especially those with required fields set up on clinical forms. This update will follow an aggressive rollout plan starting at 4 PM ET on November 21st, with the global rollout planned for November 26th.	
APIs – Expose HL7 Documents coming from LabCorp	We have updated our clinical APIs to now include the HL7 documents we receive from LabCorp. These are accessible via the lab_documents API.	

Summary	Description	Knowledge Base Article
New Lab Orders and Results Webhooks	We have updated our clinical APIs to now support web hooks for Lab Orders and Lab Results. This will allow customers who are leveraging our clinical APIs to more efficiently receive new lab orders and results into external 3rd party applications. These will be available as • Lab_Order_Create • Lab_Order_Modify • Lab_Order_Delete webhooks	
Decision Support Intervention Update	Improvements have been made to the decision support intervention workflow, formerly known as clinical decision support, to ensure continued compliance.	Decision Support Intervention (DSI) Rules

Payments and RCM

Summary	Description	Knowledge Base Article
Delay reason code in HCFA box 24	If an emergency indicator is marked as Yes and a reason code is selected, a Y will show in HCFA box 24C, and the reason code in shaded HCFA box 24C.	HCFA 1500 Box 24C - How Do I Enter an emergency indicator and reason?
Multiple Merchant IDs	We have added a feature that allows multiple DrChrono Payments Merchant IDs to be added to an account. This can separate payments by provider, office, or other desired parameter.	DrChrono Payments: Adding a new Merchant ID

Resolutions

Product Area	Summary	Description	Knowledge Base Article
Payments and RCM	Last Patient Statement Date	We fixed an issue with the statement date updating when it was viewed, rather than when it was printed.	

Product Area	Summary	Description	Knowledge Base Article
Practice Management	Some appointment profiles linked to an appointment template did not load during appointment creation	We fixed an issue where some providers reported that some appointment profiles did not automatically link when creating appointments using appointment templates. We removed the previously required setting. The correct appointment profile is now selected by default irrespective of the setting.	
Practice Management	Unable to create new patients when entering demographic details with ZIP Codes	We fixed an issue where you could not create a new patient because validation was being performed against the new patient's billing information. We added a check on the billing information to validate only if a patient ID is available, which is populated after you create the patient.	
Practice Management	Sample Data settings were automatically getting turned on and off	We fixed an issue where sample data was erroneously turned on and off automatically, which caused some sample data to show incorrectly in the Live Claims Feed. We updated some of the logic used for sample data to ensure that the data does not automatically get turned off and on.	
Practice Management	All messages and tasks were available to all practice group members	We fixed an issue where all message and task notifications appeared for all staff members regardless of assignment. Staff members now only see their messages and tasks.	

Product Area	Summary	Description	Knowledge Base Article
Clinical and Regulatory	Clinical Notes Yellow Notepad Saving Fix	We have fixed an issue where some clinical form yellow notepads were not saving. Users would see a "Failed to Save Notepad" alert. This error has been resolved.	
Clinical and Regulatory	Bulk Lock Clinical Notes not changing from "Start Note" to "Edit Note"	We have fixed an issue with the bulk lock clinical notes screen where the clinical notes were not displaying as "Start Note" for un-started clinical notes or "Edit Note" for in-progress clinical notes.	