

DrChrono Payments: M2 Troubleshooting Tips

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If the Stripe M2 reader is not working as expected, here are some things that could be causing the issue.

1. Ensure your DrChrono App on the iPad or iPhone is up to date.
 2. Ensure the iPad or iPhone's iOS Software is up to date. Reboot the iPad/iPhone after the software update.
Use a paperclip to hard reset the M2 Reader.
 3. Ensure the M2 device is charged.
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