

DrChrono Access Logs

Last modified on 12/13/2024 6:35 pm EST

To comply with security risk analysis requirements, the **Audit Log** includes DrChrono access logs so you can see when and what account changes are made when a DrChrono Support, Implementation, Account Management, or Client Success team member accesses your account. A team member may access your account to resolve a support issue, provide demos, or assist in building out an account. Changes that you may see in the **Audit Log** include changing patient health data, updating clinical notes, creating new users, and changing an account's user or practice settings.

In the **Audit Log**, the user appears as DrChronoEmployee, and the log type appears as DrChrono Access. When your account is accessed, you receive a DrChrono system message in **Incoming Messages**.

Filter the log type by **DrChrono Access** to view only the DrChrono Access logs.

Audit Log Report										
Patient's Name		Username		DrChrono Access	11/26/2024	12/03/2024	Update Filter			
View Last:							Day	Week	Month	Year
Export to File								PAGE 1		
Date	Time	Patient	User	Type	Action	Details	IP			
12/03/2024	04:27:23 PM PST		DrChronoEmployee	DrChrono Access	Update	Updated Doctor Information [123456] "Dr. Jenna Provider" gets_appointment_scheduled_online_email from False to True	02			