

DrChrono Access Logs

Last modified on 02/25/2025 8:42 pm EST

To comply with security risk analysis requirements, the **Audit Log** includes DrChrono access logs to see when and what account changes are made when a DrChrono Support, Implementation, Account Management, or Client Success team member accesses your account. A team member may access your account to resolve a support issue, provide demos, or assist in building out an account. Changes that you may see in the **Audit Log** include changing patient health data, updating clinical notes, creating new users, and changing an account's user or practice settings.

In the **Audit Log**, the user appears as DrChronoEmployee and the log type appears as DrChrono Access. Filter the log type by **DrChrono Access** to view only the DrChrono Access logs.

Audit Log Report

Patient's Name

Username

DrChrono Access

11/26/2024

12/03/2024

Update Filter

View Last:

Day

Week

Month

Year

Export to File

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Date	Time	Patient	User	Type	Action	Details	IP
12/03/2024	04:27:23 PM PST		DrChronoEmployee	DrChrono Access	Update	Updated Doctor Information [123456] "Dr. Jenna Provider" gets_appointment_scheduled_online_email from False to True	02

When your account is accessed, you receive a DrChrono system message in **Incoming Messages**.

Back to Messages

Mark as Unread

Archive Message

Search Messages

Account Accessed Notification

Create task

From: drchrono

Tuesday, November 26, 2024 9:27 AM

Save to Patient Chart

Audit Log

Notes

Add

| Dr. Angelo DrChrono accessed your account to investigate an issue you may have reported. To view details, navigate to Clinical > Audit Logs and filter by 'DrChrono Access'. If you are receiving this message on the mobile app, please log into the DrChrono website to view this information. Nov 26, 9:27 a.m. |