

Requesting Medicare Real Time Eligibility through ePS

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Beginning in 2026, **ALL** providers must attest and enroll in the HETS (HIPAA Eligibility Transaction System) to verify Medicare beneficiary eligibility. As part of this change, CMS is requiring all providers, both existing and new enrollees, to complete an online attestation directly with their Medicare Administrative Contractor (MAC).



Failure to enroll through your Medicare MAC will result in loss of access to submit real-time Medicare Eligibility verification requests as of May 12, 2026.

Providers will need a valid provider login for your MAC to complete this step.

- If you do not have a login or have issues with it, please reach out to your MAC for assistance.



HETS Trading Partner/Submitter ID: VQAS
Submitter/Trading Partner Name: Inovalon

To complete the attestation, you will need the following:

- The name of the person who is authorized to sign on your organization's behalf.
- The email address for the authorized signer.
- Your PTAN (Provider Transaction Access Number).
- The NPI associated with the PTAN.
- Effective date of your relationship with your vendor (should be the current date).
- Vendor information:
 - HETS Trading Partner/Submitter ID: **VQAS**
 - Submitter/Trading Partner Name: **Inovalon**

	HETS Trading Partner/Submitter ID:	Submitter/Trading Partner Name:
Vendor	VQAS	Inovalon



The attestation must be completed for each PTAN/NPI combination within your practice.

To complete the attestation:

1. Navigate to <https://www.cms.gov/data-research/cms-information-technology/hipaa-eligibility-transaction-system-hets/hets-edi-how-enroll>.
2. If you do not know who your local MAC is, there is a PDF listed under Resources that will help you identify them, or here is a [link to a map of MAC regions](#).

HETS EDI: How to Enroll


Are you a person with Medicare?

This content is for health care providers, vendors, and clearinghouses. If you're a person with Medicare, visit [Medicare.gov](https://www.medicare.gov).

All providers and suppliers must enroll in HETS Electronic Data Interchange (EDI) to check Medicare beneficiary eligibility. Health care providers (including suppliers), vendors, and clearinghouses work together for HETS enrollment. CMS will move to a new HETS trading partner management system on May 11, 2026. Complete the enrollment process to ensure continued access to HETS.

- > [Enrollment Information for Providers](#)
- > [Enrollment Information for Vendors & Clearinghouses](#)

Resources

- [Medicare Claims Process Manual, Chapter 24, Section 30 \(PDF\)](#)
- Security Risks:
 - [45 CFR 164.308\(a\)\(1\)\(ii\)\(A\)](#)
 - [\(a\)\(1\)\(ii\)\(B\)](#)
- Find Your MAC Jurisdiction: 
 - [A/B MACs \(PDF\)](#)
 - [DME MACs \(PDF\)](#)
 - [Home Health and Hospice MACs \(PDF\)](#)

3. Once you have your MAC information, select Enrollment Information for Providers.

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4. When the screen opens, you will be shown 2 steps.

a. Step 1 - Work with your vendors or clearinghouses:

i. **Identify relationships** - Inovalon

ii. **Inovalon unique ID** - VQAS

b. Step 2 - Request access to HETS

i. Ensure you have collected the information listed above under "To complete the attestation, you will need the following:"

ii. Scroll down until you see the name of your MAC

iii. Press on the name of your MAC to be taken to their enrollment page.

▼ Enrollment Information for Providers

Follow these steps to enroll in HETS:

1. Work with your vendors or clearinghouses:

- Identify relationships with the vendors or clearinghouses that supports your beneficiary eligibility EDI transactions.
- Your vendor or clearinghouse will share their unique ID, which you'll use for step 2. You can have more than 1 vendor or clearinghouse ID linked to you. You can add additional IDs at any time.


2. Request access to HETS:

You must have an EDI enrollment to submit Original Medicare claims transactions. We're now using the same EDI enrollment process as Medicare Administrative Contractors (MACs) and Common Electronic Data Interchange (CEDI).

When you enroll, you'll need:

- The name of the person authorized to sign on your organization's behalf
- Your email address (and optional alternate email address)
- Your Provider Transaction Access Number (PTAN)
- Your Individual or Group NPI, whichever one you use to bill Medicare claims electronically.*
- Effective date of your relationship with your vendor or clearinghouse
- Termination date (if any) of your relationship with your vendor or clearinghouse

***Note: If you signed up for electronic claims submission using your group provider number, you must use that same group number when you sign up for the HETS EDI enrollment to check Medicare eligibility.**

MAC HETS EDI Enrollment 	Supports Jurisdictions
CEDI	JA, JB, JC or JD
National Government Services	J6 (Home Health and Hospice -HH&H) or JK (HH&H)
Noridian EDISS	JE or JF
Novitas <ul style="list-style-type: none"> ◦ JH ◦ JL 	JH or JL <ul style="list-style-type: none"> ◦ JH ◦ JL
First Coast Service Options	JN
Palmetto GBA <ul style="list-style-type: none"> ◦ JJ Part A ◦ JJ Part B ◦ JM Part A ◦ JM Part B ◦ JM HH&H 	JJ or JM (HH&H) <ul style="list-style-type: none"> ◦ JJ Part A ◦ JJ Part B ◦ JM Part A ◦ JM Part B ◦ JM Home Health & Hospice
CGS <ul style="list-style-type: none"> ◦ Part A ◦ Part B ◦ HH&H 	J15 (HH&H) <ul style="list-style-type: none"> ◦ J15 Part A ◦ J15 Part B ◦ J15 Home Health & Hospice
WPS	J5 or J8

5. The EDI Enrollment Tool for your specific MAC will open. It will ask for the information that you collected.

HETS - EDI Enrollment Tool

Type the group NPI, PTAN, and select the Contractor ID from the dropdown menu and click validate to confirm the information provided was valid and enrolled with EDI.

Complete all required fields and click save. If multiple providers are associated with the Unique ID, click ADD PROVIDER to enter another PTAN, NPI, Contractor ID combination. Up to 25 providers can be added per submission.

Once all necessary combinations are validated, click submit to complete the attestation.

Access the [HETS EDI Enrollment Tool User Guide](#) for detailed instructions.

* Required Field

START OVER

Unique ID Submitter Name
VQAS **Inovalon**

Up to 25 records can be added

1	NPI *	PTAN *	Contractor ID * Select Contractor ID ▼	VALIDATE
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6. The HETS-EDI Enrollment Tool will walk you through the registration process.



For questions about completing the required enrollment, please contact the MCARE Help Desk at 1-866-324-7315.

After May 11th, if you receive error code "41" (no current, valid relationship between the NPI and the third-party vendors), it may be due to incomplete enrollment. You should complete your HETS-EDI enrollment to see if that fixes the issue. Questions can be directed to the MCARE Help Desk at 1-866-324-7315.

Den



Per Medicare, if you opt not to enroll in HETS EDI, you may still check eligibility through your Medicare Administrative Contractor's (Medicare MAC) secure internet portal. After enrollment, you'll receive monthly transaction volume reports for each vendor you enrolled.