

Release Notes for DrChrono Web 2024-12-19

Last modified on 01/28/2025 4:36 pm EST

What's new

Clinical and Regulatory

Summary	Description	Knowledge Base Article
Patient preferred pharmacy	Select a default pharmacy from the patient's list of preferred pharmacies.	Add Patient Preferred Pharmacies in DrChrono
Updated Form Builder beta	We renamed Form Builder beta and repositioned it in the dropdown menu for better visibility. The page title has been updated to Clinical Form Management in the new form builder to ensure consistency.	

Payments and RCM

Summary	Description	Knowledge Base Article
Medicare eligibility enrollment	All eligibility enrollment requests for Medicare, RR Medicare, and DME through clearinghouse ePS are now consolidated under payer ID MCELG.	
2025 CPT codes	The DrChrono system has been updated with new 2025 additions, deletions, and altered codes effective January 1, 2025.	
HCPCS code addition	HCPCS code G0545 has been added to the DrChrono system and can be added to your fee schedule and included on patient claims.	

Practice Management

Summary	Description	Knowledge Base Article
Patient flag alerts	You can set up patient flag alerts so designated flags appear for patients or appointments that have been assigned those flags.	Patient Flag Alerts
View the previous month's usage in Account Settings	You can view your previous month's usage on the Usage tab in Account Settings .	

Summary	Description	Knowledge Base Article
Billing profile ID for the appointment profile API response	You can view the billing profile associated with the appointment profile API response.	

Resolutions

Product Area	Summary	Description
Clinical and Regulatory	Patient Header loading improvements	We fixed an issue where the Patient Header intermittently failed to load when opening multiple patient charts. The Patient Header now loads as expected.
Clinical and Regulatory	Multi-select value options saving improvements	The multi-select value options save successfully without triggering error messages.
Clinical and Regulatory	Bulk lock clinical notes improvements	We fixed an issue with the bulk lock clinical notes screen. The Start Note link didn't appear for unstarted clinical notes and the Edit Note link didn't appear for clinical notes in progress. As the notes are documented, the Start Note link now changes to Edit Note .
Clinical and Regulatory	Clinical note performance improvements	This performance improvement aims to reduce timeout issues when previewing clinical notes. By December 24, the features will be globally turned on for all users.
Payments and RCM	Default payment setting set to none	We fixed an issue when the default payment method was set to none and you couldn't save payment information.
Payments and RCM	Incorrect claim status icon and inconsistent filtering	We resolved issues with both an incorrect claim status icon appearing and inconsistent filtering within the Live Claims Feed .
Payments and RCM	HCPCS description not staying under the Billing tab in the clinical note	We fixed an issue where the HCPCS code description disappeared after it was entered into the Billing tab under the clinical note.
Payments and RCM	Improvements to editing and saving appointments	We fixed an issue that prevented appointments from being edited and resaved. You can now edit and save appointments.

Product Area	Summary	Description
Payments and RCM	Global adjustment amount on the generated ERA	We fixed an issue where the generated ERA didn't reflect the correct global adjustment amount. The reported report now reflects the correct global adjustment amount.
Platform	Scheduling widget improvements	We fixed an issue where the iframe failed to load when attempting to view the embedded scheduling widget on an online scheduling website. The scheduling widget now loads successfully.
Platform	Telehealth video preview improvements	We fixed an issue where providers could not see their video preview during a telehealth video visit when the browser was in wide or full-screen mode. Providers can now see their video preview even when the browser is in wide or full-screen mode.

Coming soon

Summary	Description	Knowledge Base Article
MIPS Provide Patient Access updates	<p>The MIPS Provide Patient Access updates will include:</p> <ul style="list-style-type: none"> • A new OnPatient welcome letter • OnPatient opt-out options • The ability to connect patient dynamic FHIR API to OnPatient 	<ul style="list-style-type: none"> • (2024 MIPS) Provide Patients Electronic Access to Their Health Information • OnPatient Basics • Connect Patient Dynamic FHIR API to OnPatient