Editing and Reordering Custom Adjustment Reasons

Last modified on 01/22/2025 1:21 pm EST

Custom Adjustment codes can assist your office in easily identifying top denials, determining their root cause, and developing a plan to eliminate them. Once created, there may be a need to edit or change the order in which they appear on the screen.

Editing Custom Adjustment Codes

- 1. Navigate to Account > Custom Fields
- 2. Select Custom Adjustment Code from the menu on the left.
- 3. Identify the Adjustment Code to be edited.
- 4. Select Edit on the row of the code to be edited.

Active				Archived				
Searc	ch custom adjustme						+ Cr	eate Custom Code
	Adjustment Code 🐧	Adjustment Reason 1	Adjustment Group Code 🐧	Action 🗘	Updated 🔨	Operations	• /	
	CU2	Not separately reimbursable	Contractual Obligations	ADJ INSURER	12/17/2024, 1:36 PM	History	Edit	Archive
	CU3	Timely filing write off	Contractual Obligations	ADJ INSURER	12/24/2024, 2:31 PM	History	Edit	Archive
	CU1	CO234	Contractual Obligations	DENIAL	12/24/2024, 2:50 PM	History	Edit	Archive

5. The Edit Custom Adjustment window will open and allow you to make changes. Press **Save** when you are done.

Edit Custom Adjustment Code							
Custom Adjustment Reason							
Not separately reimbursable							
Custom Group Code							
Contractual Obligations		•					
Action							
ADJ INSURER		•					
		_					
	Cancel	Save					

Reordering Custom Adjustment Codes

Custom Adjustment Codes will appear in the adjustment code list in the order they are under the Custom Adjustment Screen. You can reorder them in any order that makes sense for your office.

- 1. Navigate to Account > Custom Fields > Custom Adjustment Code
- 2. Press and hold the 6-dot icon on the left of the row. Drag and drop it in the order you prefer.

	Active								
Searc	Search custom adjustme								
	Adjustment Code 🔨	Adjustment Reason 🐧	Adjustment Group Code 🐧						
	CU2	Not separately reimbursable	Contractual Obligations						
	CU3	Timely filing write off	Contractual Obligations						
	CU1	CO234	Contractual Obligations						

3. Once complete, you will receive a pop-up telling you that your reordering was successful.

