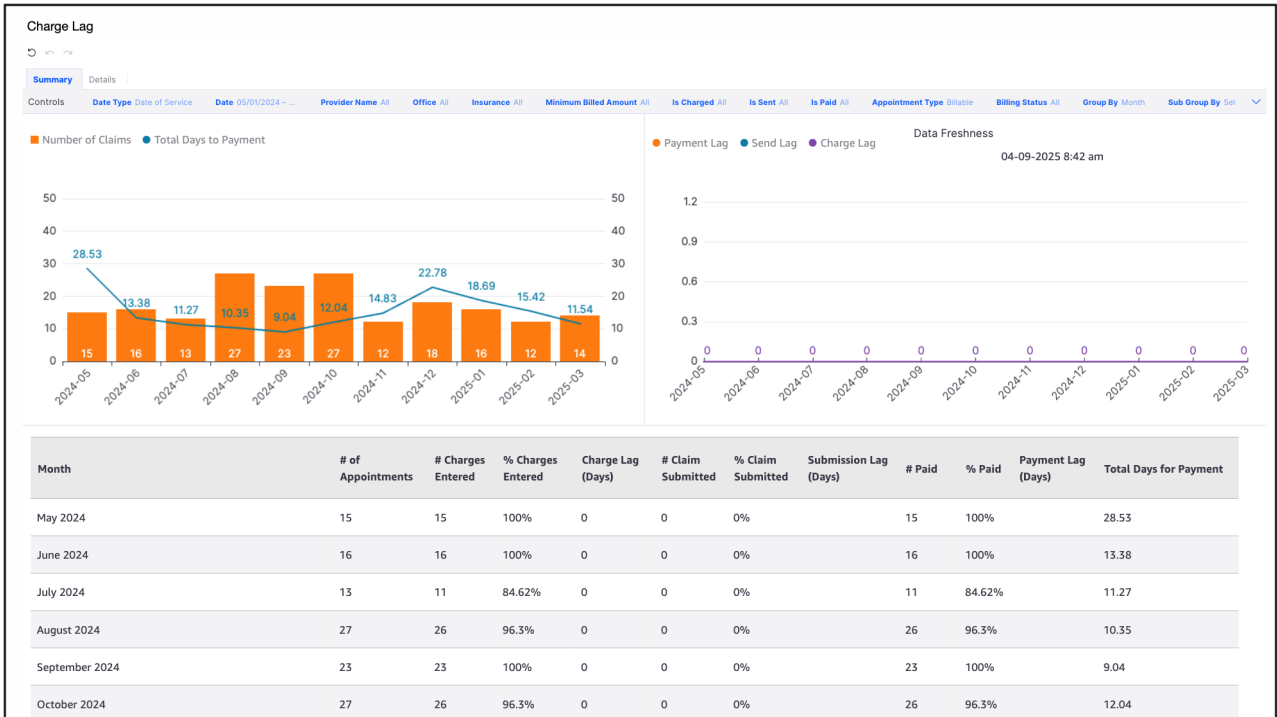


Charge Lag Report: An Overview

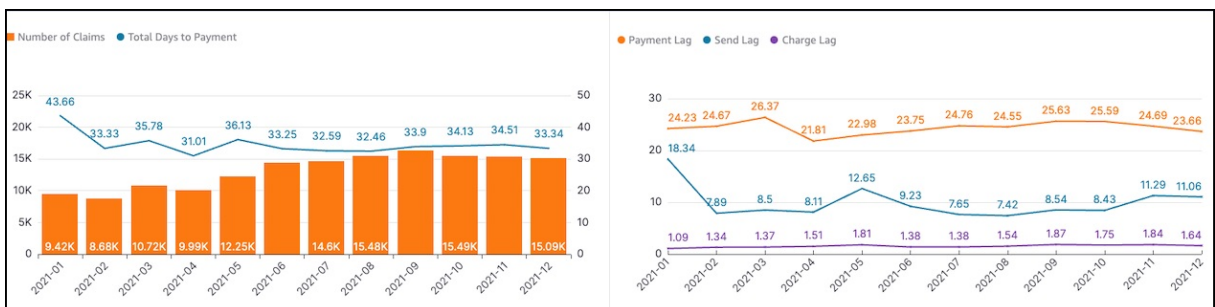
Last modified on 04/09/2025 9:29 am EDT

An important measure of a practice's financial health is the time between rendering services, adding charges to the appointment, billing the payer for the appointment, and receiving payment for the associated invoice. DrChrono has developed a report that allows you to see this information using various parameters quickly. You will be able to see the information by provider, office, payer, and date of service, among other parameters.



To find the report, navigate to **Billing > Charge Lag Report**. The report will display the information in graph and table form.

- Payment Lag - time between the date of service and payment received
- Send Lag - time between the date of service and billing to a payer
- Charge Lag - time between the date of service and charges entered on the appointment



Month	# of Claims	# Charged	% Charged	Charge Lag (Days)	# Sent	% Sent	Send Lag (Days)	# Paid	% Paid	Pay Lag (Days)	Total Time to Payment
January 2021	9,421	9,229	97.96%	1.09	9,065	96.22%	18.34	8,590	91.18%	24.23	43.66
February 2021	8,681	8,509	98.02%	1.34	8,350	96.19%	7.89	8,094	93.24%	24.67	33.33
March 2021	10,723	10,569	98.56%	1.37	10,367	96.68%	8.5	10,182	94.95%	26.37	35.78
April 2021	9,986	9,858	98.72%	1.51	9,686	97%	8.11	9,535	95.48%	21.81	31.01
May 2021	12,251	12,137	99.07%	1.81	11,840	96.65%	12.65	11,562	94.38%	22.98	36.13
June 2021	14,412	14,339	99.49%	1.38	14,024	97.31%	9.23	13,712	95.14%	23.75	33.25
July 2021	14,602	14,518	99.42%	1.38	14,231	97.46%	7.65	13,929	95.39%	24.76	32.59
August 2021	15,484	15,403	99.48%	1.54	15,104	97.55%	7.42	14,773	95.41%	24.55	32.46
September 2021	16,254	16,181	99.55%	1.87	15,887	97.74%	8.54	15,445	95.02%	25.63	33.9