Charge Lag Report

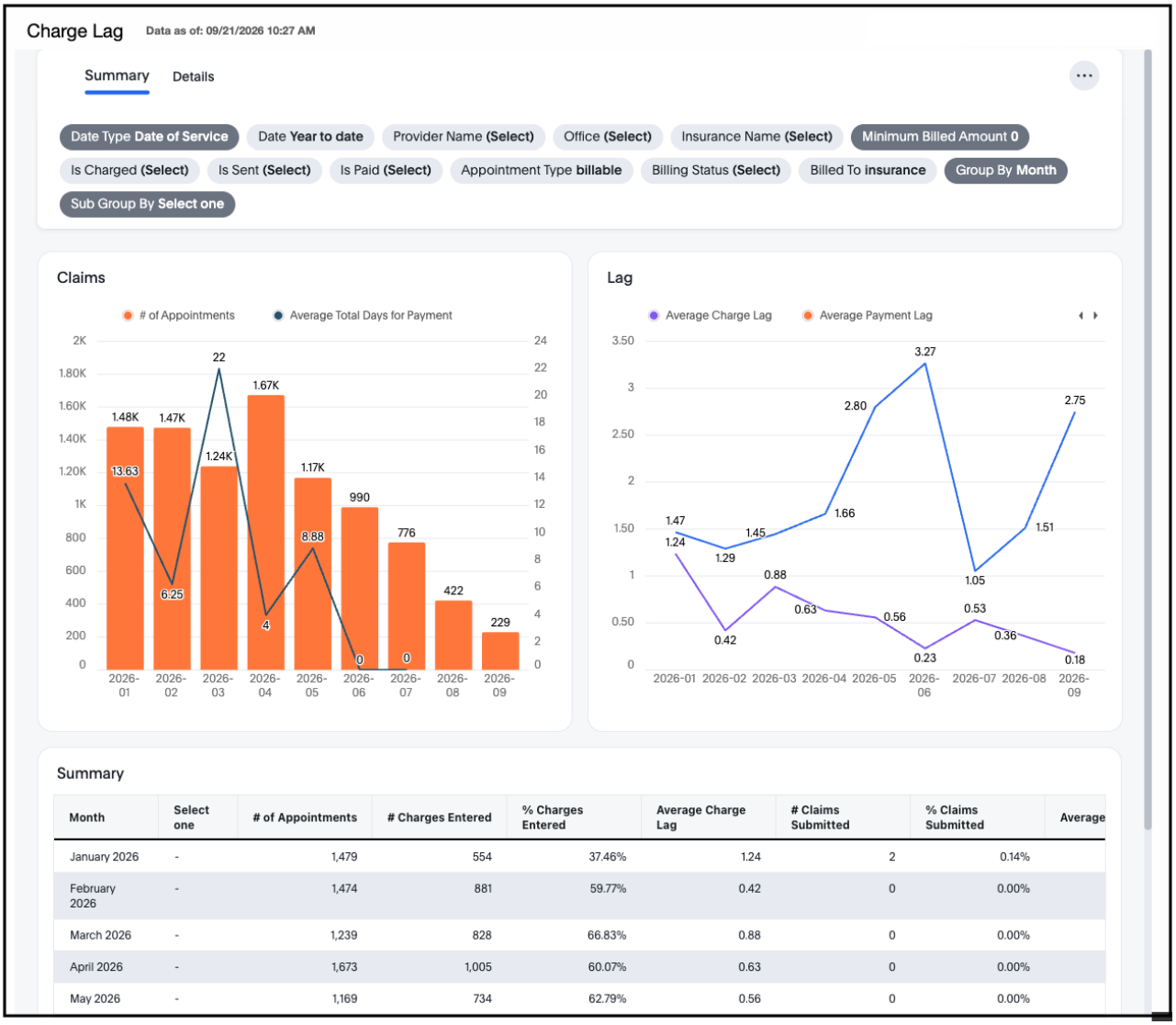
Last modified on 11/06/2026 12:34 pm EST

A key indicator of a practice's financial health is the time between providing services, posting charges, submitting claims to payers, and receiving payment. DrChrono provides a comprehensive report that helps practices analyze this payment timeline using customizable reporting parameters. Practices can view the report by provider, office, payer, date of service, and other criteria to identify trends and make informed financial decisions.

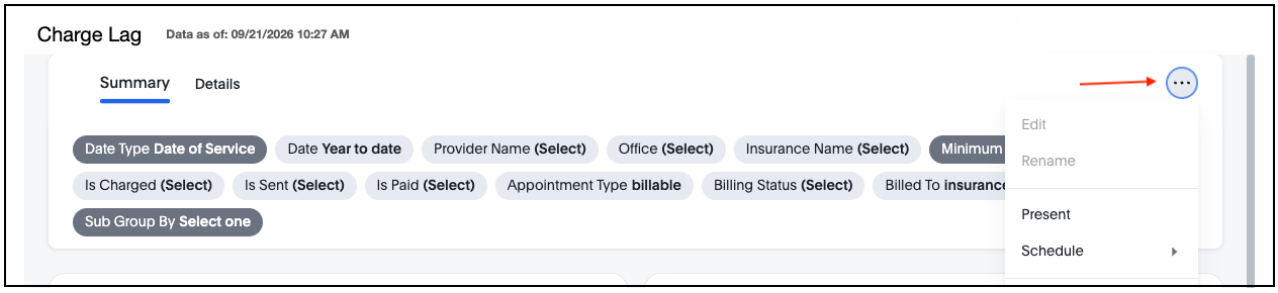
Summary | Save View | Details | Video Walkthrough

To find the report, navigate to **Billing > Charge Lag Report**. The report displays information in graph and table form.

Summary



Hover over the upper right side of the top panel of the report to access additional options, including displaying the information on the screen in present mode and scheduling the report to run on a predetermined schedule and email to listed addresses.



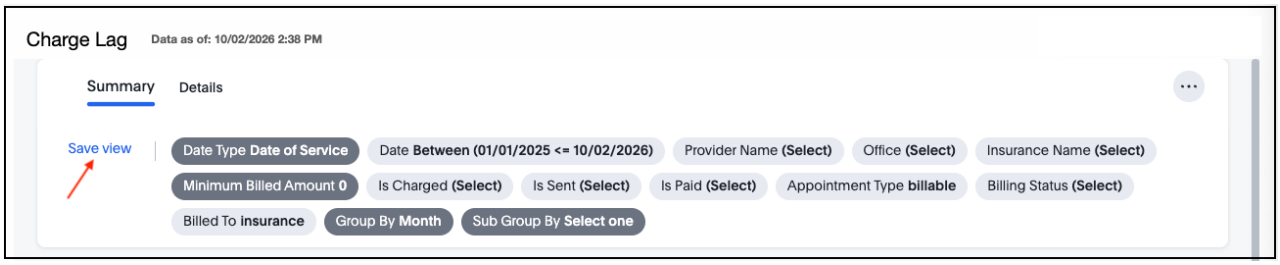
Hover over the upper right side of the Summary Table panel to access additional options, including showing the underlying data, downloading the report, and displaying the information on the screen in present mode.



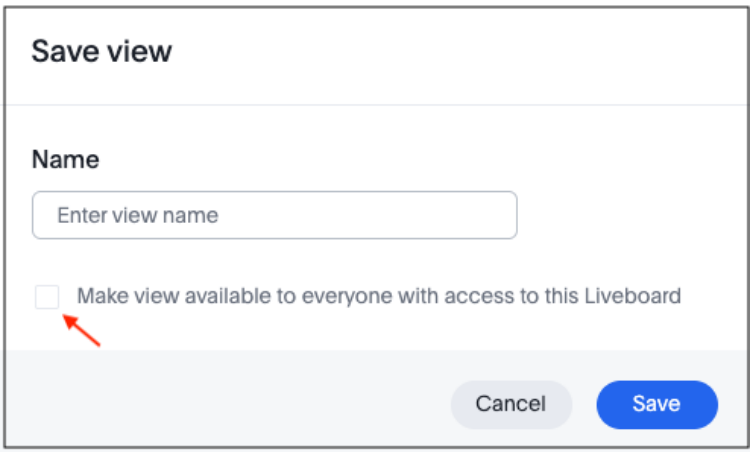
Month	Select one	# of Appointments	# Charges Entered	% Charges Entered	Average Charge Lag	# Claims Submitted	% C Sub
January 2026	-	1,479	554	37.46%	1.24	2	
February 2026	-	1,474	881	59.77%	0.42	0	
March 2026	-	1,239	828	66.83%	0.88	0	
April 2026	-	1,673	1,005	60.07%	0.63	0	
May 2026	-	1,169	734	62.79%	0.56	0	0.00%
June 2026	-	990	598	60.40%	0.23	1	0.10%
July 2026	-	776	353	45.49%	0.53	304	39.18%
August 2026	-	422	252	59.72%	0.36	0	0.00%
September 2026	-	229	78	34.06%	0.18	0	0.00%

Save View

To save the filter set, press **Save View** on the left side of the screen.

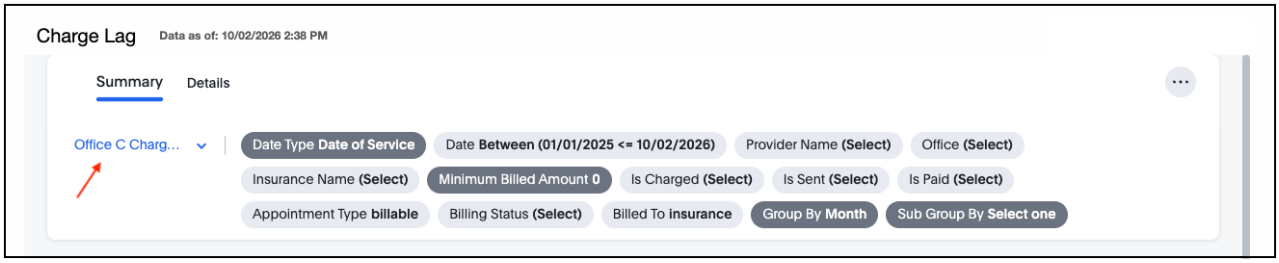


Enter a name for the view when prompted. To share the view with colleagues, check the box next to **Make view available to everyone with access to this Liveboard**.



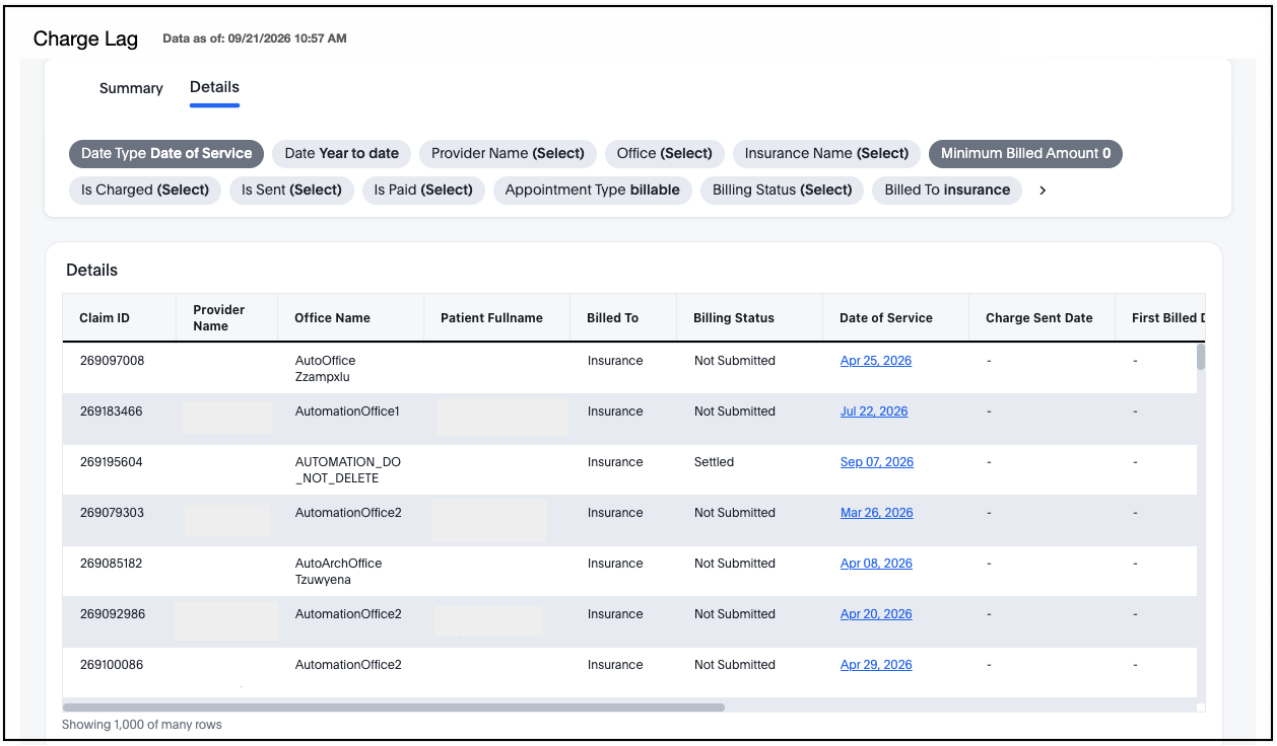
Saved views preserve all filter selections, including date type and grouping. They do not save a specific date range.

To rerun the report, select it from the left side of the screen. If it is not showing, press the down arrow for additional saved views.

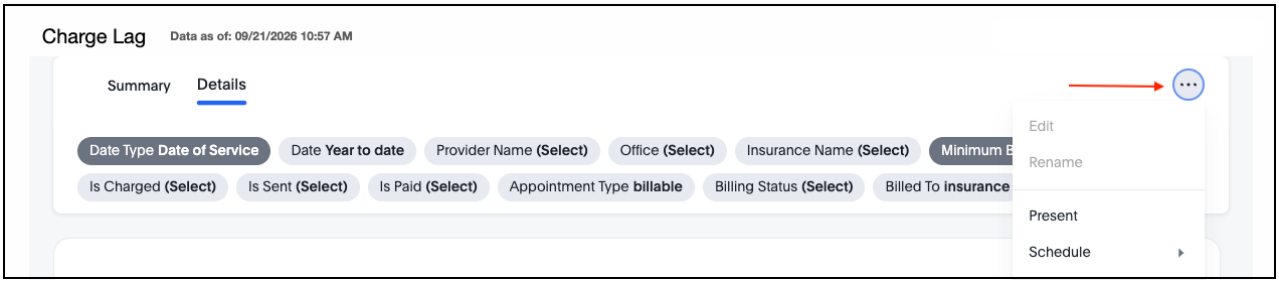


Details

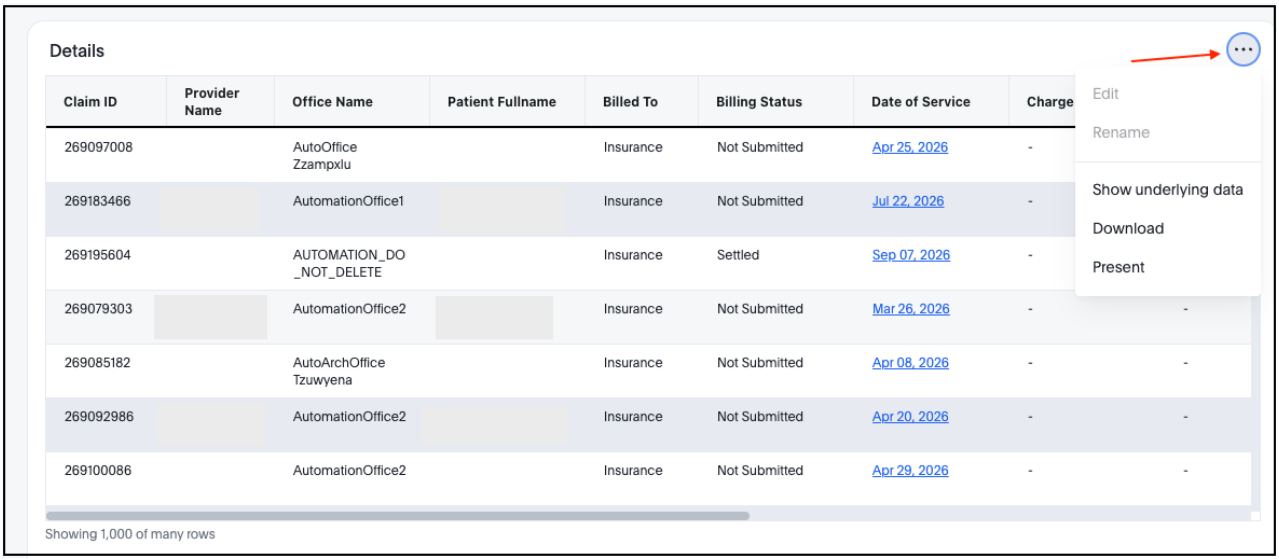
The **Details** tab provides an in-depth view of claims that meet the selected parameters. It displays comprehensive claim information, making it easier to review and analyze the data and gain greater visibility into the details underlying the report.



Hover over the upper right side of the top panel of the report to access additional options, including displaying the information on the screen in present mode and scheduling the report to run on a predetermined schedule and email to listed addresses.



Hover over the upper right side of the Details Table panel to access additional options, including showing the underlying data, downloading the report, and displaying the information on the screen in present mode.



Video Walkthrough