

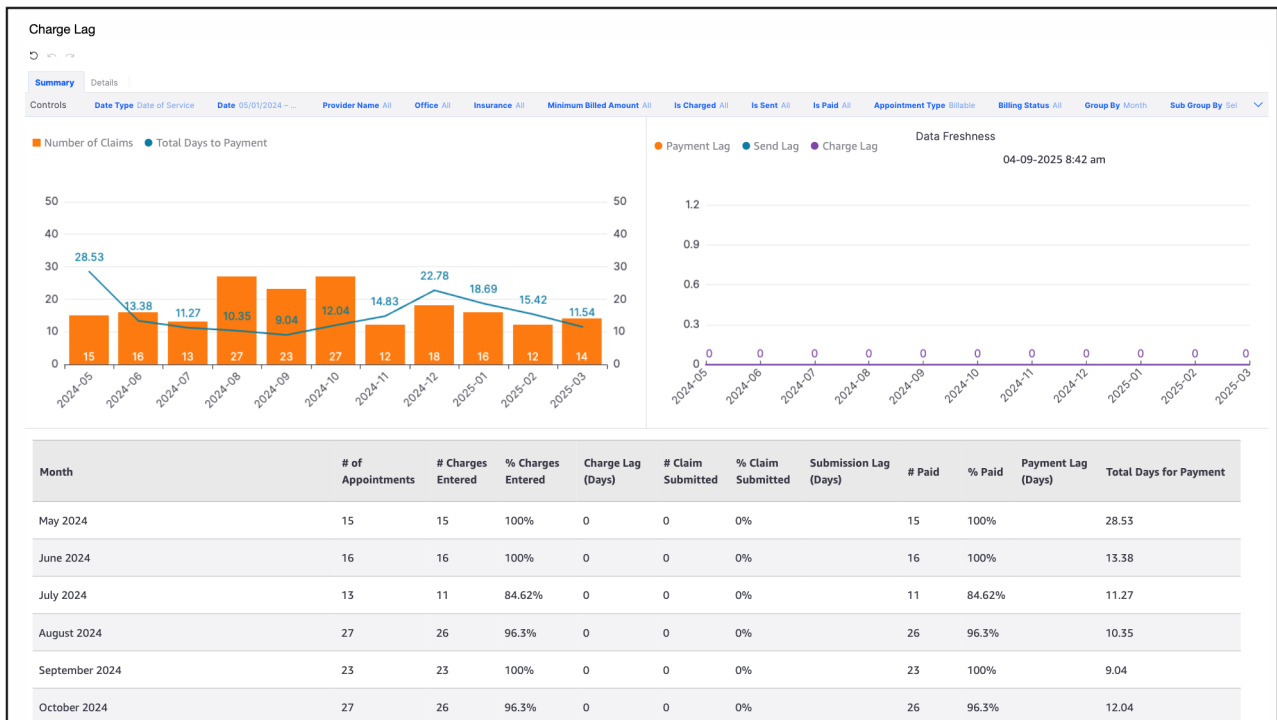
Charge Lag Report

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A key indicator of a practice's financial health is the time elapsed between rendering services, posting charges, submitting claims to the payer, and receiving payment for the associated invoice. DrChrono offers a comprehensive report that provides this information efficiently, with customizable parameters. The report can be viewed by provider, office, payer, date of service, and other criteria to support informed decision-making.

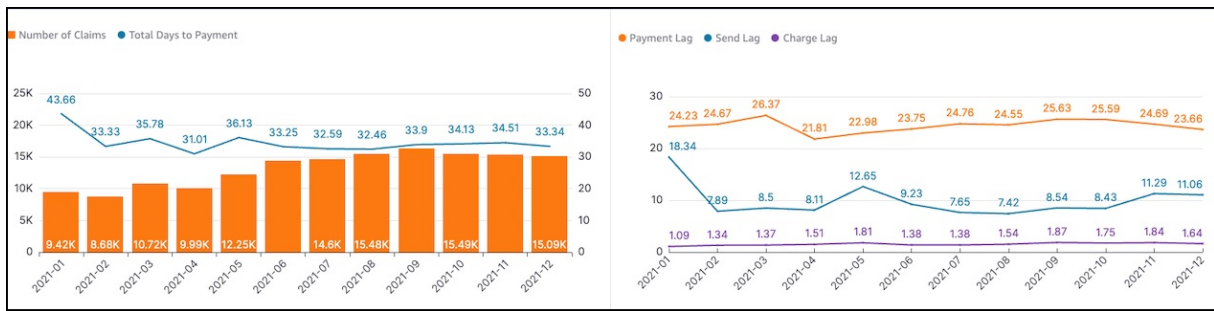
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Summary



To find the report, navigate to **Billing > Charge Lag Report**. The report will display the information in graph and table form.

- Payment Lag - time between the date of service and the payment received
- Send the lag time between the date of service and billing to a payer
- Charge Lag - time between the date of service and charges entered on the appointment



Month	# of Claims	# Charged	% Charged	Charge Lag (Days)	# Sent	% Sent	Send Lag (Days)	# Paid	% Paid	Pay Lag (Days)	Total Time to Payment
January 2021	9,421	9,229	97.96%	1.09	9,065	96.22%	18.34	8,590	91.18%	24.23	43.66
February 2021	8,681	8,509	98.02%	1.34	8,350	96.19%	7.89	8,094	93.24%	24.67	33.33
March 2021	10,723	10,569	98.56%	1.37	10,367	96.68%	8.5	10,182	94.95%	26.37	35.78
April 2021	9,986	9,858	98.72%	1.51	9,686	97%	8.11	9,535	95.48%	21.81	31.01
May 2021	12,251	12,137	99.07%	1.81	11,840	96.65%	12.65	11,562	94.38%	22.98	36.13
June 2021	14,412	14,339	99.49%	1.38	14,024	97.31%	9.23	13,712	95.14%	23.75	33.25
July 2021	14,602	14,518	99.42%	1.38	14,231	97.46%	7.65	13,929	95.39%	24.76	32.59
August 2021	15,484	15,403	99.48%	1.54	15,104	97.55%	7.42	14,773	95.41%	24.55	32.46
September 2021	16,254	16,181	99.55%	1.87	15,887	97.74%	8.54	15,445	95.02%	25.63	33.9

Details

The Details tab provides an in-depth view of the claims that meet the parameters you have set. It displays comprehensive information to help you analyze and review claim data with greater accuracy. This feature enables more informed decision-making by offering clear visibility into the underlying details of your report.

Summary **Details**

Controls

Date Type: Date of Service | Date: 01/01/2021 - 12/31/2021 | Provider Name: All | Office: All | Insurance: All | Minimum Billed Amount: Enter value

Is Charged: All | Is Sent: All | Is Paid: All

The following drill filters are in place. Click on table to reset drill down.
Month: January 2021

Claim ID	Provider Name	Office Name	Patient Fullname	Billed To	Billed Amount	Date of Service	Claim Creation Date	Claim Sent Date
		Outpatient Telehealth		Insurance	\$100.00	01-08-2021	01-08-2021	01-28-2021
		Outpatient Telehealth		Insurance		01-08-2021		
		Outpatient Telehealth		Insurance		01-11-2021		
		Outpatient Telehealth		Insurance		01-04-2021		
		Outpatient Telehealth		Insurance		01-11-2021		
		Outpatient Telehealth		Insurance		01-18-2021		
		Outpatient Telehealth		Insurance		01-25-2021		
		Outpatient Telehealth		Insurance	\$100.00	01-08-2021	01-08-2021	01-28-2021
		Outpatient Telehealth		Insurance		01-01-2021		
		Outpatient Telehealth		Insurance	\$50.00	01-08-2021	01-08-2021	
		Outpatient Telehealth		Insurance	\$250.00	01-25-2021	01-25-2021	02-04-2021
		Outpatient Telehealth		Insurance	\$250.00	01-05-2021	01-06-2021	01-28-2021
		Outpatient Telehealth		Insurance	\$100.04	01-06-2021	01-06-2021	
		Outpatient Telehealth		Insurance	\$100.05	01-06-2021	01-06-2021	01-28-2021
		Outpatient Telehealth		Insurance	\$150.00	01-06-2021	01-06-2021	
		Outpatient Telehealth		Insurance	\$50.00	01-15-2021	01-15-2021	

Video Walkthrough