

Contacting DrChrono Partner Support

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If you are a practice using DrChrono and have questions about DrChrono's [API](#)

Or if you are a practice using DrChrono and encountering issues with a Partner's API integration please email api@drchrono.com

We ask to include the following details when contacting partner support

- 1) A short summary of issue
 - 2) Any error codes, screen shots or videos showing the issue
 - 3) Name of partner application
 - 4) If this issue is affecting anyone else at the practice
 - 5) Times when the issue occurred (and your local time zone)
 - 6) Any steps to replicate
 - 7) Practice name
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