Release Notes for DrChrono Web 2025-01-23

Last modified on 02/21/2025 9:29 am EST

What's new

Clinical and Regulatory

Summary	Description	Knowledge Base Article
New Feature - Copy Previous Note from a Persistent Form	We are excited to announce a new update to the DrChrono clinical experience: Copy Previous Note from a Persistent Form. This feature will be gradually rolled out to all customers between January 20, 2025, and January 30, 2025.	Copy Previous Note

Payments and RCM

Summary	Description	Knowledge Base Article
Printing ERA/835 file data	You can now print a single patient's transaction within a multi-patient ERA or the full ERA with all claims included.	Printing ERA/835 Data
Office shows on the **Remittance Report** page	We have added the respective office to the **Remittance Report** detail page. The information also prints when you print the payment details for a specific appointment or the full ERA.	
Printing claim payment for single claim or entire 835/ERA file	We have added a feature to allow the printing of a single claim from an 835/ERA file or the entire 835/ERA.	Printing Claim Payment Information
Carisk Partners payer ID	Payer ID E2062 for Intact Insurance WC through Carisk Partners has been added to the DrChrono system.	
View data transmitted on a specific claim	The billing log now captures the information transmitted to the clearinghouse for both professional and institutional claims.	View transmitted claim details

Practice Management

Summary	Description	Knowledge Base Article

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Invoice number removed from **Usage** tab dropdown list in **Account Settings**	The invoice number has been removed from the **Select Period** dropdown list on the **Usage** tab in **Account Settings**.	Communication Usage in Account Settings

Resolutions

Product Area	Summary	Description
Clinical and Regulatory	Fix: Parent switches not working for OnPatient web.	A fix has been implemented where parent switches turned on via the clinical note did not reveal their child fields in OnPatient web for patient check-in unless the patient unchecks/rechecks the parent switch.
Clinical and Regulatory	Unexpected Application Error	The fix ensures that the cache is cleared when a user attempts to generate a PDF for previewing clinical notes. As a result, users should no longer encounter the error message 'Unexpected Application Error' when trying to sign, lock, or preview a clinical note. If users continue to experience the issue, it is recommended that their local cache be cleared manually one additional time.
Practice Management	Patient HIPAA Signature saves in Signed Consent Forms	We fixed an issue where Patient HIPAA Signature was saved in the patient chart in Documents > Uploaded Documents instead of Signed Consent Forms. Patient signature files are now saved in Signed Consent Forms.
Practice Management	Recorded Organization Name improvements	We fixed an issue where if you turned on Use Organization Name On Reminders and Onpatient Invites, you could not load your previous recording. We have updated the recording area so you can listen to, delete, and rerecord your recordings.
Practice Management	Recurring break improvements	We fixed an issue where you could not edit recurring breaks after 72 hours and had to wait a week before you could edit. You can now update recurring breaks after the expected 72 hours.

Product Area	Summary	Description