

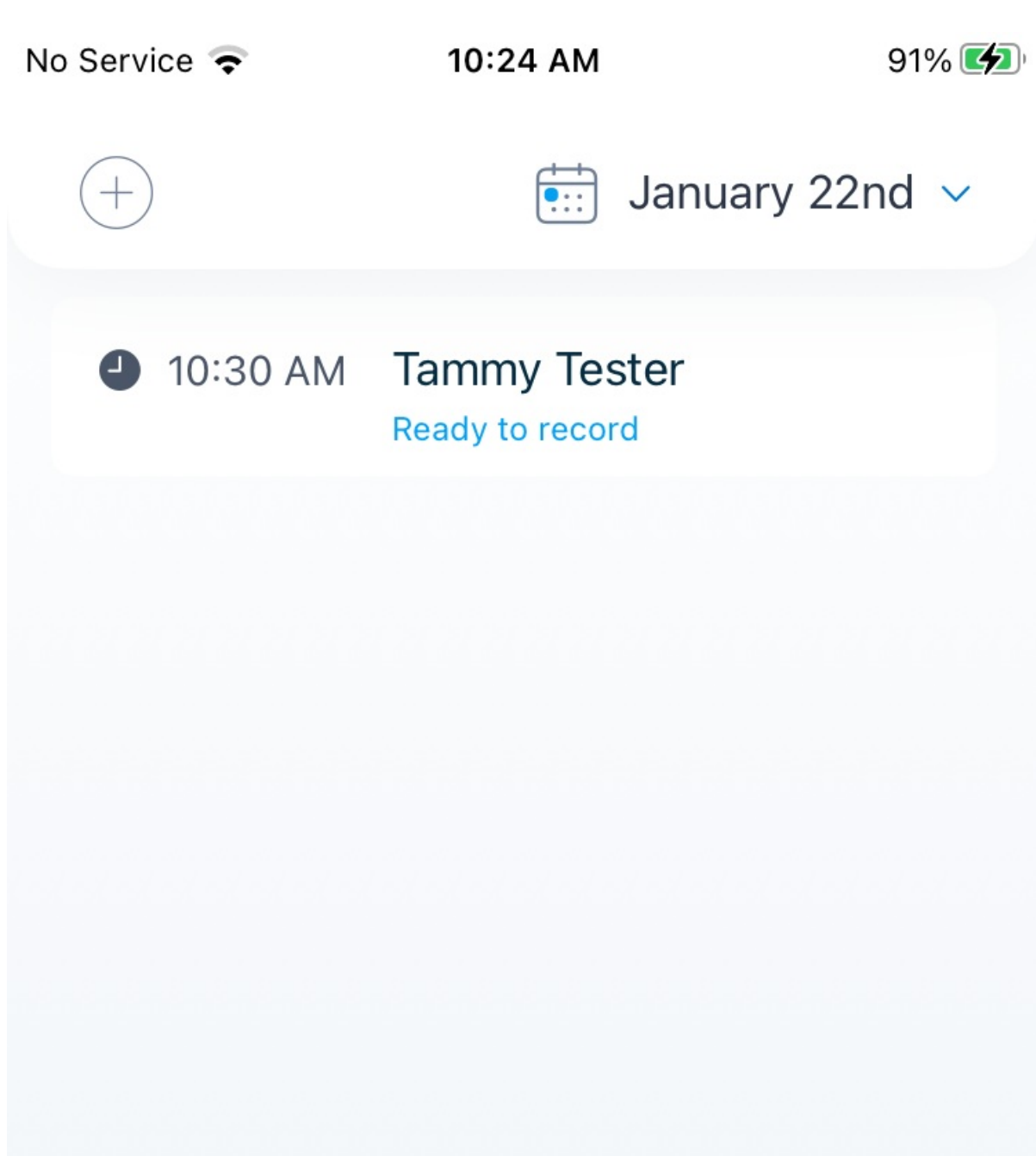
DeepScribe Support Resources

Last modified on 01/22/2025 10:37 am EST

DeepScribe Support Resources

- DeepScribe Customer Support Team is available via Phone, Email, or HIPAA-Compliant Chat support within DeepScribe iOS app
 - Hours: Monday thru Friday - 8:00am to 8:00pm Eastern Time (*excluding Federal Holidays)
- Contact us page: <https://www.deepscribe.ai/contact>

How to Access In-App DeepScribe Support Resources



Click gear icon to access DeepScribe app settings & support



No Service 

10:24 AM

91% 

Settings Tap "contact support" to engage DeepScribe support



Contact Support

Used device storage

15%



4.81 GB of 32 GB used

13 hours, 21 minutes left

Automatic import to EHR



Automatically import notes to EHR when an encounter is marked as complete.


Final Note Settings

Toggle off sections to replace DeepScribe's AI-generated information with your dictation.


Subjective

ROS



No Service 

10:24 AM

91% 



Hi 

How can we help?

Messages



Help



Chat with us

We typically reply in under 3 minutes



Click here for training material and help guides!



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