

Month End Close: Grayed out charges

Last modified on 02/20/2025 2:25 pm EST

When charges are added prior to a patient's appointment, either manually or with a billing or appointment profile, they will appear grayed out in the Live Claims Feed. They will not appear in any report until the services are rendered.

You can **still** make updates when it is in this grayed-out state. The muted tone is to alert you that the charge is for a future appointment and will not be included in any report that is run.

<input type="checkbox"/>	Code/Check Date	Description	Mods/Posted Date	Service Date	Qty/Min	Dx Pointers	Price	Billed	Allowed	Adjmt	Ins 1 paid	Ins 2 paid	Pt Paid	Ins Bal	Pt Bal	Status/Adj Type		
								Totals:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	▲ Not Submitted
<input type="checkbox"/>	C 99212			From date To date	1.00	1 0 0 0	112.48	\$112.48	\$112.48	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$112.48	Balance Due		
<input type="checkbox"/>	C 00567			From date To date	1.00	1 0 0 0	30.00	\$3.00	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$3.00	Balance Due		

1. Navigate to **Billing > Live Claims Feed**
 2. Boxes that can be edited include:
 - a. Code/Check Date
 - b. Modifiers
 - c. Qty/Min
 - d. Dx Pointers
 - e. Price
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