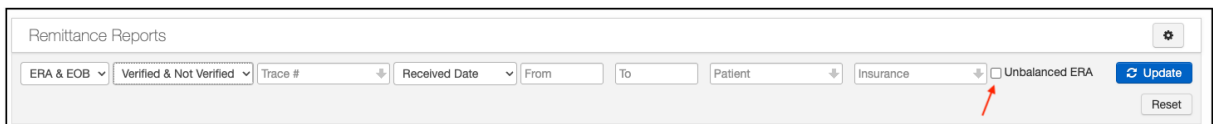


Unbalanced ERAs

Last modified on 03/19/2026 2:54 pm EDT

To assist in identifying ERAs where the total paid on the file does not match the Check/EFT amount, we have added an Unbalanced ERA filter to the Remittance Report section.

1. Navigate to **Billing > Remittance Reports**
2. Select the report parameters (date, payer, trace number, patient)
3. Check the box next to **Unbalanced ERA**



Remittance Reports

ERA & EOB | Verified & Not Verified | Trace # | Received Date | From | To | Patient | Insurance | Unbalanced ERA | Update | Reset

4. Press **Update**. Entries where the ERA Paid and Check/EFT Amount differ will be shown.



Remittance Reports

ERA & EOB | Verified & Not Verified | Trace # | Received Date | From | To | Patient | Insurance | Unbalanced ERA | Reset | Update

Export | Print | + Add EOB | + Add EOB Batch | Upload ERA

Check Date	Received Date	Deposit Date	Check/Trace #	Insurance Co.	# of Claims	ERA Paid	Global Adj	Check /EFT Amount	Adjusted	Patient Resp	Payment Method	Verification Status
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