

ePS Claim Validation







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Customers utilizing eProvider Solutions (ePS) can now validate claims on demand. This ability will identify any errors quickly and allow for correction before the claim is submitted to the clearinghouse for processing.

1. Navigate to **Billing > Live Claims Feed**
2. Pull up the claim needing validation by entering the patient's name, billing status, or date of service.

The screenshot shows the 'Live Claims Feed' interface. At the top, there are several filter buttons: 'Select All Offices', 'Select None', 'C new office All', 'Primary Office All', and 'Test office All'. Below these are more filters: 'Claim Type All', 'Claim St' (with a status indicator), 'Billing St: All', 'Appt Profiles: All', 'Calculate Counts', 'What's this?', and 'TFL Warning'. There are also input fields for 'Patient', 'Payer Name', 'Payer ID', 'drc claim #', 'From', 'To', and 'Clinical Note'. At the bottom, there are checkboxes for 'Open window in new tab' and 'Exclude future follow-up dates', along with 'Check All', 'Clear', and 'Update Filter' buttons.

3. Scroll down to the area where the charges appear.
4. Press **Validate Claim**.

Pt Paid	Ins Bal	Pt Bal	Status/Adj Type	
\$0.00	\$0.00	\$150.00	Bill Insurance	 
\$0.00	\$0.00	\$150.00	Balance Due	  
 Validate Claim Reparse ERA Claim Info Verify & Save				

5. Any upfront errors found will be notated so they can be adjusted prior to submission.