Customize the Patient Chart Sidebar

Last modified on 04/04/2025 4:45 pm EDT

After you turn on the patient chart permissions, you can view and adjust the **Patient Chart Sidebar** from within the patient chart or from **Patient Chart Settings**.

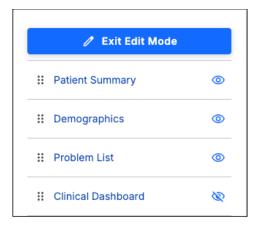
Customize from within the patient chart

You can customize the chart sections in the Patient Chart Sidebar from within the patient chart.

1. Select the pencil icon / next to Patient Chart to enter edit mode.



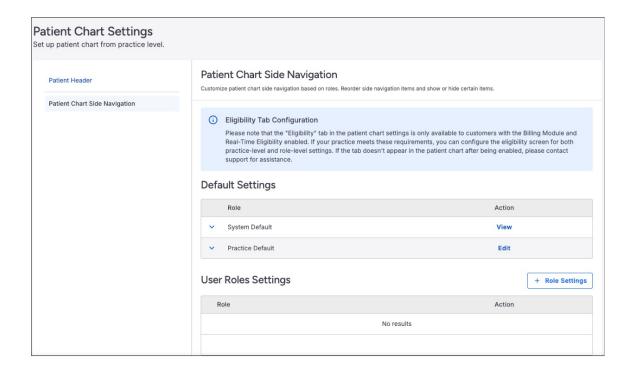
- 2. Hover over the drag dots icon i (the cursor changes to a grab cursor) and then drag and drop to reorder the menu list.
- 3. Select the eye icon on the menu list.
- 4. Select Exit Edit Mode to return to the menu list.



Customize from Patient Chart Settings

You can customize the chart sections in the Patient Chart Sidebar from within the patient chart.

Select Account Settings > Patient Chart Settings.



The Eligibility tab in Patient Chart Settings is only available to customers with the billing module and real-time eligibility turned on. If your practice meets these requirements, you can configure the Eligibility screen for both practice- and role-level settings. Create a support case if the Eligibility screen doesn't appear in the patient chart after being turned on.

Default settings

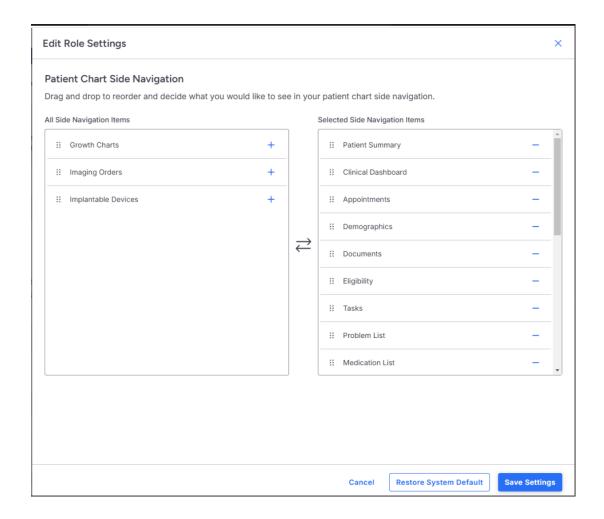
- System Default: View which settings are turned on, hidden, and turned off
- Practice Default: View and edit which sections appear on the patient chart side navigation for the practice.

User roles settings

You can add or remove the sections on the patient chart sidebar for specific staff roles.

Edit practice default settings

- 1. In Patient Chart Settings, select Edit under the Action column to open the Edit Role Settings side panel.
- 2. Select the plus icon \perp or minus icon __ to add or remove menu items.
- 3. Drag and drop to reorder the menu list.
- 4. Select Save Settings.



Edit user role settings

- 1. In Patient Chart Settings, select + Role Settings to open the Add Role Settings side panel.
- 2. Click in the search bar and then select a role.
- 3. Select the plus icon + or the minus icon $_$ to add or remove menu items.
- 4. Drag and drop to reorder the menu list.
- 5. Select Save Settings.

