Release Notes - April 17, 2025

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New features | Enhancements | Resolutions | Coming soon

New features

New and improved patient chart experience

We are thrilled to announce a complete optimization of the patient chart, streamlining your workflow and enhancing patient care.

Redesigned Patient Header

The **Patient Header** is now fixed and auto-collapses, making it easier to access key patient information while scrolling. New features include showing gender identity, a copy-to-clipboard function for patient names, and launching the OnPatient access screen directly from the patient header.

Customizable Patient Header

The **Patient Header** can now be customized, allowing you to see the most relevant patient data based on your specialty or role.

Patient chart summary

The new **Patient Summary** offers a quick, read-only view of essential patient information, with links to relevant chart sections. Future updates will include additional widgets and making the summary view interactive and customizable.

Customizable Patient Chart Sidebar

You can customize the patient chart, based on your specialty or role, by showing, hiding, or reordering tabs.

Optimized Problem List

The **Problem List** provides flexibility and clear visibility into your patients' conditions. You can easily add, edit, or remove problems, ensuring you have up-to-date, comprehensive information on all active health concerns.

Optimized Allergy List

The **Allergy List** is streamlined to exclude unnecessary codes with an improved **Add Allergy** feature. The system prevents you from adding non-drug allergies when medication allergies are already listed and blocks duplicate allergen entries.

Webinar

Empower Webinar

Knowledge base articles

- Customize the Patient Chart Header
- Customize the Patient Chart Sidebar
- Patient Chart Allergy List
- Patient Chart Header
- Patient Chart Permissions
- Patient Chart Problem List
- Patient Chart Sidebar Navigation
- Patient Chart Summary
- Patient Chart Tutorial Videos

Redesigned Dashboard

We are excited to announce that the redesigned **Dashboard** is available to all users. We completed the feature rollout on April 14.

This enhanced **Dashboard** provides you with:

- Easier access to patient charts
- A user-friendly view of appointments for the day
- Improved handoff between the front office and clinical staff
- Better visit status tracking
- A step forward toward a more workflow-driven, user-centric dashboard
- Simpler navigation

Knowledge base article

Tutorial video

Enhancements

Additional condition codes

The DrChrono system has three new condition codes: 90, 91, 92.

View data transmitted on a specific claim

The **Billing Log** now captures the information transmitted to the clearinghouse for professional and institutional claims.

Knowledge base article

Resolutions

Offices were created without tracking history

We fixed an issue where the DrChrono system created new offices, but nothing was tracked in the office history or the **Audit Log**. The DrChrono system will no longer create offices for providers.

Dashboard defaulted to all widgets selected

We fixed an issue where the **Dashboard** defaulted to all widgets selected, and users with hidden widgets saw an error that said they had six widgets selected. The **Dashboard** is now working as expected, and no more than five widgets appear on the **Dashboard**. Users default to having only five widgets selected.

Order of H&P form

We fixed an issue so that the information entered in the **H&P Physical Exam** section now appears correctly under its header, instead of after the **Vitals** section.

Knowledge base article

Print and fax clinical note improvements

We fixed an issue to ensure the generated text in the signature field appears when printing the note.

Support PIN validation

We fixed an issue where, when a Support team member validated a user's **Support PIN**, the action appeared in the Support team member's audit log instead of the user's. Support PIN validations now appear in the user's audit log. This fix began rolling out on April 7 and was available to all users by April 10.

Copy previous note improvements

We fixed an issue to ensure that **Copy Previous Note** only includes information in the new note preview from forms:

- Selected with the **Include in Note** toggle switch turned on
- Marked as persistent and selected

CDS rules improvements

We fixed an issue to ensure that when the **Matched CDS Rules** setting is turned on, the corresponding CDS rules show on the appointment screen.

Coming soon

Linked accounts

We are pleased to introduce the new linked accounts feature for providers who manage multiple practice groups.

You can designate a primary account and link additional practice group accounts so you can effortlessly switch between them without needing to log in separately. This enhancement streamlines your workflow and boosts efficiency, ensuring a seamless experience managing multiple practices. To link your accounts, you must create a support case. You will receive notifications once your accounts are linked.

Knowledge base article

Enhanced Delivery of Patient Statements

We're excited to announce enhanced delivery for patient statements—now available via **text message, email, and**

traditional mail. These new options are designed to **streamline your workflow**, **boost efficiency**, and **accelerate patient payments**.

To fully take advantage of this feature, **update and verify patient phone numbers and email addresses** in their profiles. Accurate contact information ensures that your statements reach patients quickly and securely.
