Underpaid Items Report: Set Up

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As ERAs/EOBs are posted, the DrChrono system will verify that the allowed amount matches what has been entered as the "allowed reimbursement" in your fee schedule.

If it does not match, it will appear under **Billing > Underpaid Items** so it can be followed up on. Ensure that you enter the **contractually allowed amount** on the fee schedule, and not the actual money received from the insurance company.

