

Underpaid Items Report: Set Up

Last modified on 04/29/2025 10:05 am EDT

As ERAs/EOBs are posted, the DrChrono system will verify that the allowed amount matches what has been entered as the "allowed reimbursement" in your fee schedule.

If it does not match, it will appear on **Billing > Underpaid Items** so it can be followed up on. Ensure that you enter the allowed amount on the fee schedule, and not the actual money received from the insurance company.

New Fee Item

Code type*	Code*
<div>CPT</div>	<div></div>
Base price*	Allowed Reimbursement
<div>\$0.00</div>	<div>\$0.00</div>
Typical allowed amount for payer. Not used if blank.	
CPT/HCPCS Modifier	
<div></div> <div></div> <div></div> <div></div>	
NDC Code	NDC Quantity
<div></div>	<div>1.000</div>
NDC Units	
<div>Select</div>	
Custom description	
<div></div>	
<div>Cancel</div>	<div>Create</div>