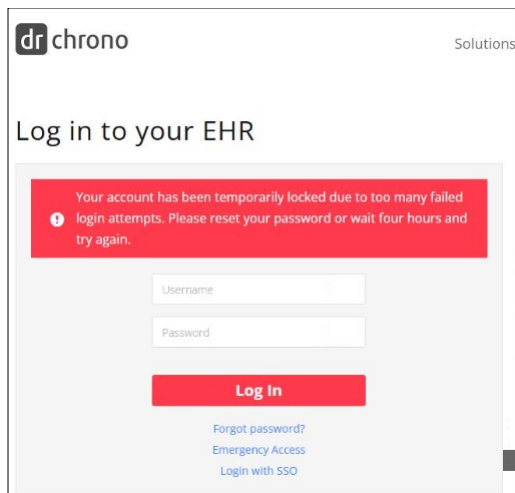


Unlock Your DrChrono Account

Last modified on 11/21/2025 3:00 pm EST

Your DrChrono account will be locked after six unsuccessful login attempts.

To unlock your account, you can either reset your password or have your primary provider or contract signatory [submit a support case](#) on your behalf. The Support team can unlock your account without requiring a password reset.



The screenshot shows the DrChrono login interface. At the top left is the 'dr chrono' logo, and at the top right is the word 'Solutions'. Below the logo is the heading 'Log in to your EHR'. A prominent red error message box states: 'Your account has been temporarily locked due to too many failed login attempts. Please reset your password or wait four hours and try again.' Below this message are two input fields labeled 'Username' and 'Password'. A red 'Log In' button is positioned below the password field. At the bottom of the login area, there are three links: 'Forgot password?', 'Emergency Access', and 'Login with SSO'.