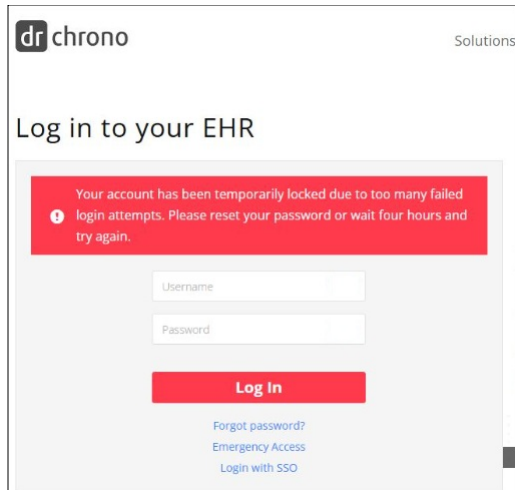


# Unlock Your DrChrono Account

Last modified on 06/02/2025 9:00 pm EDT

You are locked out of your DrChrono account when you attempt to log in six times unsuccessfully.

The Support team can unlock your account without changing your password. Be prepared to provide your [Support PIN](#).



The screenshot shows the DrChrono login interface. At the top left is the 'dr chrono' logo, and at the top right is a 'Solutions' link. Below the logo is the heading 'Log in to your EHR'. A prominent red error message box states: 'Your account has been temporarily locked due to too many failed login attempts. Please reset your password or wait four hours and try again.' Below this message are input fields for 'Username' and 'Password', followed by a red 'Log In' button. At the bottom of the login area are three links: 'Forgot password?', 'Emergency Access', and 'Login with SSO'.