

App Management

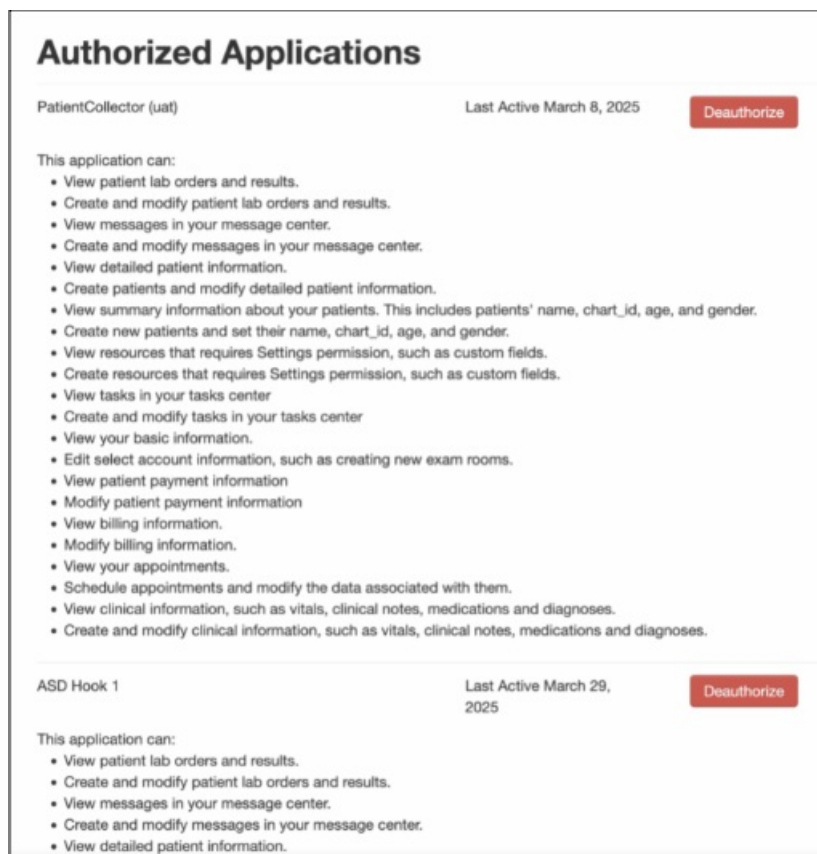
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Manage third-party apps | Access third-party apps | Provider and staff interactions in app management

Practices rely on various third-party applications to streamline processes, enhance productivity, and improve patient care. App management is crucial to ensure that applications are effectively monitored and maintained to support the practice's goals and objectives.

Manage third-party apps

- Users with the [Manage App Directory permission](#) can deauthorize apps in the **App Directory** (**Account > App Directory**).
- To disconnect from an app, select **Deauthorize**. Deauthorizing an app invalidates the current tokens used to connect DrChrono to an external app and removes it from the account.



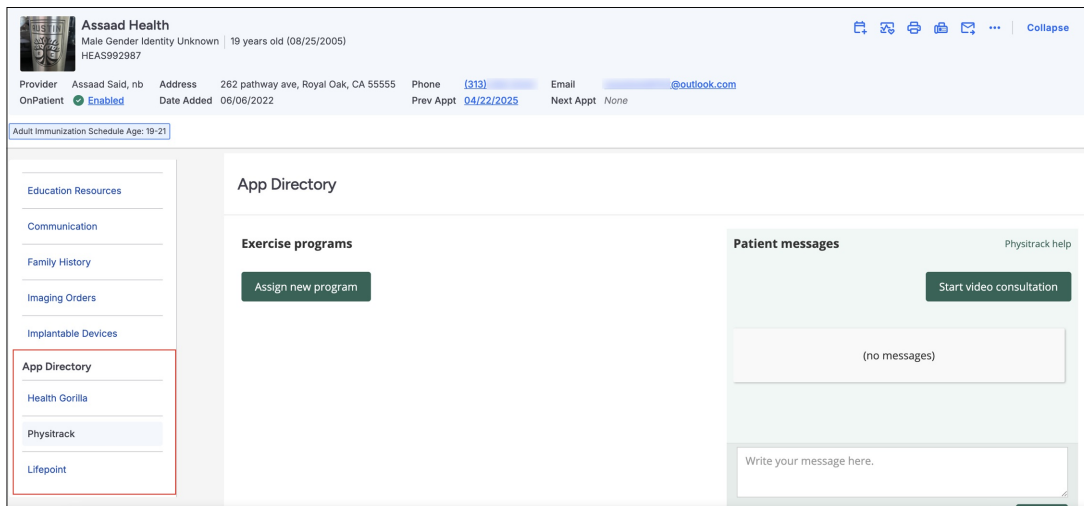
Required permission

To manage authorized apps shown in the **App Directory**, you must have the **Manage App Directory** permission turned on in **Permissions Administration** (**Account > Staff Permissions**).

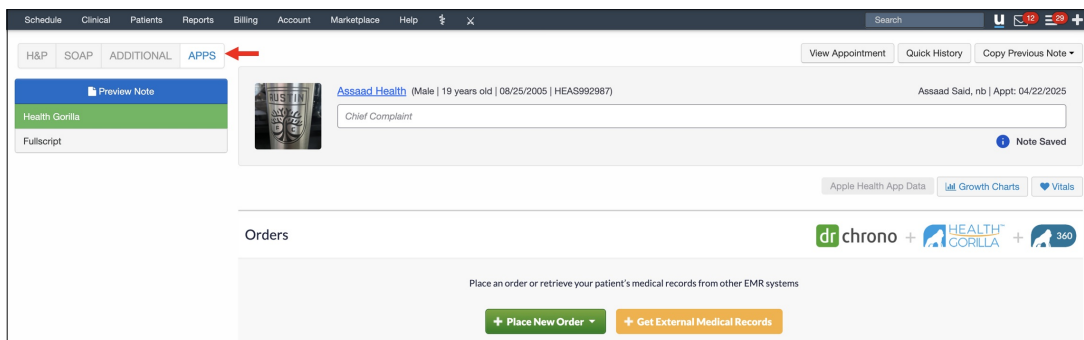
Access third-party apps

Users can access authorized apps from:

- The **App Directory** tab in the patient chart



- The **APPS** tab in the clinical note



Provider and staff interactions in app management

The third-party app connects to a specific user, and the generated token is assigned to this user. The third-party app allows the iframe or the third party's webpage to be shown in the patient chart or clinical note.

- You can add staff members in **Account > Staff Members > Staff** tab, and associate the primary provider with the staff member.
- The provider and their associated staff members can view the app.
- When a provider deauthorizes an app, it's removed for the provider and their associated staff members.
- When a staff member deauthorizes an app, it's removed for that staff member. If the integration offers an iframe feature, then when the staff removes the connection, the iframe also removes it for the provider and any associated staff with the same provider.
- If the practice has multiple providers, each provider or their staff must integrate with the third party to view the app.