## App Management

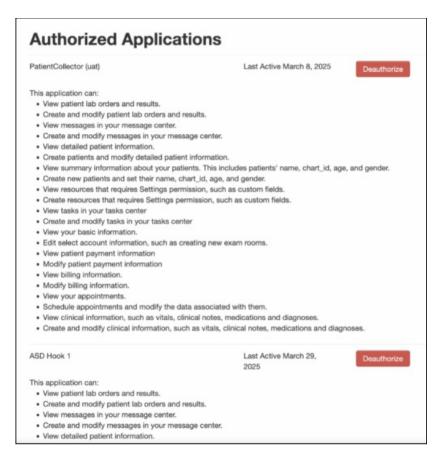
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# Manage third-party apps Access third-party apps Provider and staff interactions in app management

Practices rely on various third-party applications to streamline processes, enhance productivity, and improve patient care. App management is crucial to ensure that applications are effectively monitored and maintained to support the practice's goals and objectives.

## Manage third-party apps

- Users with the Manage App Directory permission can deauthorize apps in the App Directory (Account > App Directory).
- To disconnect from an app, select **Deauthorize**. Deauthorizing an app invalidates the current tokens used to connect DrChrono to an external app and removes it from the account.



#### **Required permission**

To manage authorized apps shown in the **App Directory**, you must have the **Manage App Directory** permission turned on in **Permissions Administration** (Account > Staff Permissions).

## Access third-party apps

Users can access authorized apps from:

• The App Directory tab in the patient chart

Assaad Health Male Gender Identity Unknown   19 years HEAS992987	old (08/25/2005)		ë 26 o	🛱 🏹 🚥 🛛 Collapse			
Provider Assaad Said, nb Address 262 pathwa OnPatient Seabled Date Added 06/06/2022		mail @outlook.com ext Appt None					
Adult Immunization Schedule Age: 19-21							
Education Resources App	Directory						
Communication Exerc	cise programs	Patien	t messages	Physitrack help			
Family History				Charter			
Imaging Orders	sign new program			Start video consultation			
Implantable Devices							
App Directory			(no messages)				
Health Gorilla							
Physitrack							
Lifepoint		Write	your message here.				

• The **APPS** tab in the clinical note

Schedule Clinical Patients Reports	Billing Account	Marketplace Help 🛊 🗙	Search	📃 U 💵 💷 +
H&P SOAP ADDITIONAL APPS	-		View Appointment Quick History	Copy Previous Note •
Proview Note Health Gorilla Fullscript		Assaad Health (Male   19 years old   08/25/2005   HEAS982987) Chief Completint	Assaad Said	, nb   Appt: 04/22/2025
			Apple Health App Data	owth Charts Vitals
	Orders		dr chrono + 🏹 🤐	
		Place an order or retrieve your patient's medical reco	ords from other EMR systems	
		+ Place New Order - + Get Extern	mal Medical Records	

#### Provider and staff interactions in app management

The third-party app connects to a specific user, and the generated token is assigned to this user. The third-party app allows the iframe or the third party's webpage to be shown in the patient chart or clinical note.

- You can add staff members in Account > Staff Members > Staff tab, and associate the primary provider with the staff member.
- The provider and their associated staff members can view the app.
- When a provider deauthorizes an app, it's removed for the provider and their associated staff members.
- When a staff member deauthorizes an app, it's removed for that staff member. If the integration offers an iframe feature, then when the staff removes the connection, the iframe also removes it for the provider and any associated staff with the same provider.
- If the practice has multiple providers, each provider or their staff must integrate with the third party to view the app.