

# Set Up RecordSync

Last modified on 01/15/2026 6:59 pm EST

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## Set up permissions

Providers or staff members must set up permissions to use **RecordSync**.

1. Select **Account** > **Staff Permissions** > **Providers** or **Staff** tab.
2. Select **View**.

The permissions window opens.

3. Select **Edit Permissions**.
4. Select the **Access RecordSync** checkbox and then select **Save Permissions**.

## Set up your practice group's organization profile

You need to set up your practice group's organization profile to use **RecordSync**.



This setting applies to a practice group, not an individual provider.

1. Select **Account** > **Organization Profile**.


The text boxes automatically pull in information from the following sources:

- **Organization name:** **Account** > **Account Settings** > **Medical Billing** > **Practice Official Name**
- **Phone number and address:** **Account** > **Offices**
- **Organization NPI:** **Account** > **Account Settings** > **Medical Billing** > **Billing NPI**
  - If you manually enter the organization's NPI, the system automatically checks that it's active and valid.
  - The organization NPI is then shared with Surescripts to confirm the organization is properly verified, helping speed up the enablement process.

2. Select **Save**.

Organization Profile

Save

 The following fields are necessary to ensure RecordSync can connect and function properly.

\* Required field

Organization Name \*

Blue Sky Medical

Phone Number \*

+1 213-555-5555

Organization NPI \*

1234567890

Address

Street \*

123 Main St

City \*

Anywhere

State \*

California ▾

Zip Code \*

90010