DrChrono App Unlock PIN

Last modified on 07/03/2025 6:43 pm EDT

The **DrChrono App Unlock PIN** is the four-digit code you use to access the DrChrono EHR app after a period of inactivity.

> 💡 If you forget your PIN, you can log in with your username and password on the DrChrono EHR app or change your PIN from the DrChrono web application.

View your PIN | Change your PIN | Disable the PIN on an iPad or iPhone | Enable the PIN on an iPad or iPhone | Require a PIN on an iPad or iPhone
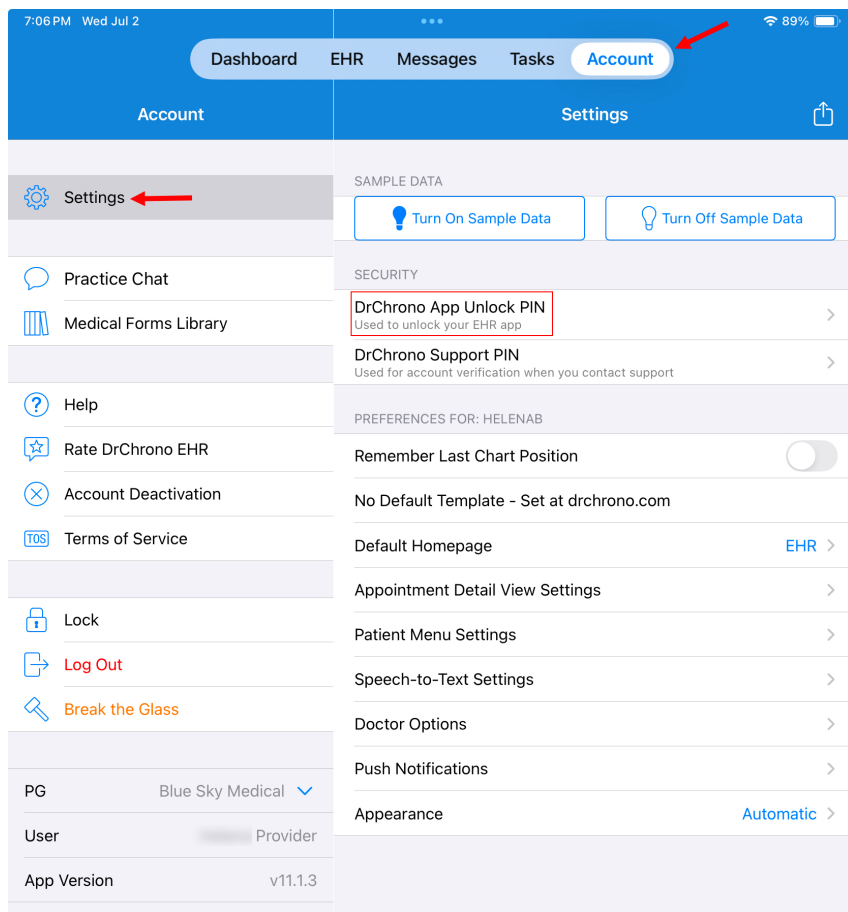
View your PIN

From the DrChrono web application

1. Select **Account** > **Account Settings** > **Profile** tab.

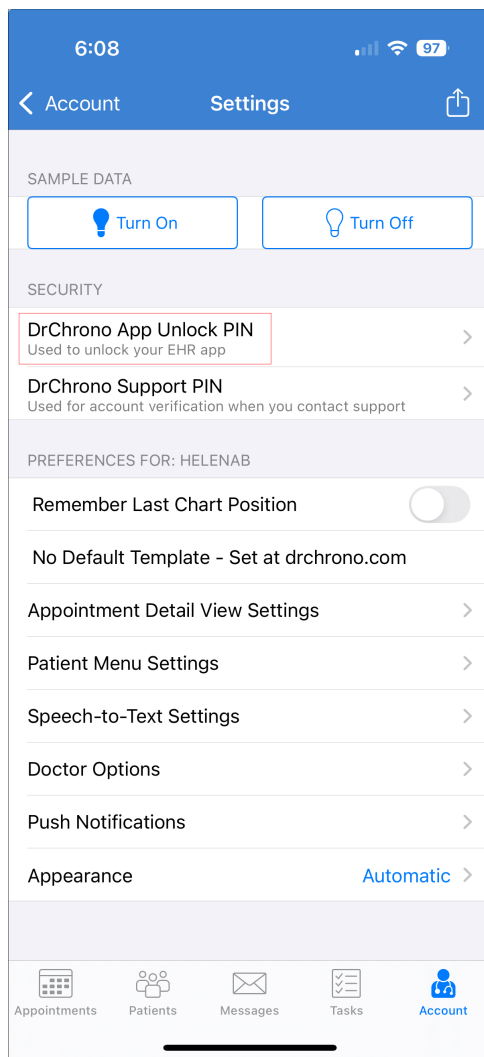2. Next to **DrChrono App Unlock PIN**, select **View/Edit**.

Email Address	@drchrono.com	Change Email	
Password	🔑 Change Password		
DrChrono App Unlock PIN	....	View/Edit	4-digit numeric PIN for unlocking the mobile EHR app from inactivity.

3. Enter your DrChrono password and select **Confirm**.

From an iPad or iPhone

1. Tap **Account** > **Settings** > **DrChrono App Unlock PIN**.

| Dashboard | EHR | Messages | Tasks | Account |

Account

Settings

SAMPLE DATA

| 💡 Turn On Sample Data | 💡 Turn Off Sample Data |

⚙️ Settings

💬 Practice Chat

📚 Medical Forms Library

SECURITY

DrChrono App Unlock PIN
Used to unlock your EHR app

DrChrono Support PIN
Used for account verification when you contact support

❓ Help

⭐ Rate DrChrono EHR

PREFERENCES FOR: HELENAB

Remember Last Chart Position

No Default Template - Set at drchrono.com

⊗ Account Deactivation

Default Homepage   EHR ›

Appointment Detail View Settings ›

TOS Terms of Service

Patient Menu Settings ›

Speech-to-Text Settings ›

🔒 Lock

Doctor Options ›

Log Out

Push Notifications ›

Break the Glass

Appearance   Automatic ›

PG	Blue Sky Medical ⌄
User	Provider
App Version	v11.1.3

SAMPLE DATA

| 💡 Turn On Sample Data | 💡 Turn Off Sample Data |

2. Tap **View Your PIN.**

The PIN appears briefly.

Change your PIN

From the DrChrono web application

1. Select **Account** > **Account Settings** > **Profile** tab.

2. Next to **DrChrono App Unlock PIN**, select **View/Edit**.

3. Enter your DrChrono password and select **Confirm**.

4. Change your PIN and then select **Update Entire Profile**.

The PIN has been changed for both the DrChrono web application and the DrChrono EHR app.

From an iPad or iPhone

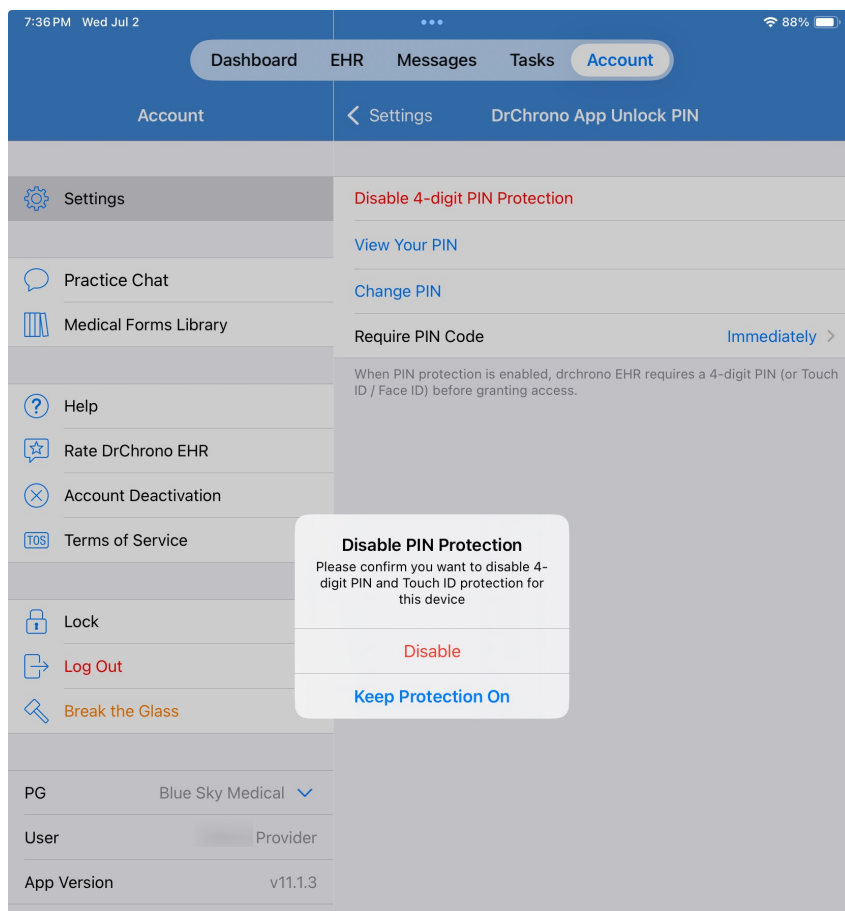1. Tap **Account** > **Settings** > **DrChrono App Unlock PIN.**

2. Tap **Change Your PIN**.

3. Enter your four-digit PIN.

4. Reenter your PIN.

The PIN has been changed for both the DrChrono EHR app and the DrChrono web application.

Disable the PIN on an iPad or iPhone

1. Tap **Account** > **Settings** > **DrChrono App Unlock PIN**.

2. Tap **Disable 4-digit PIN Protection**.

3. Tap **Disable**.

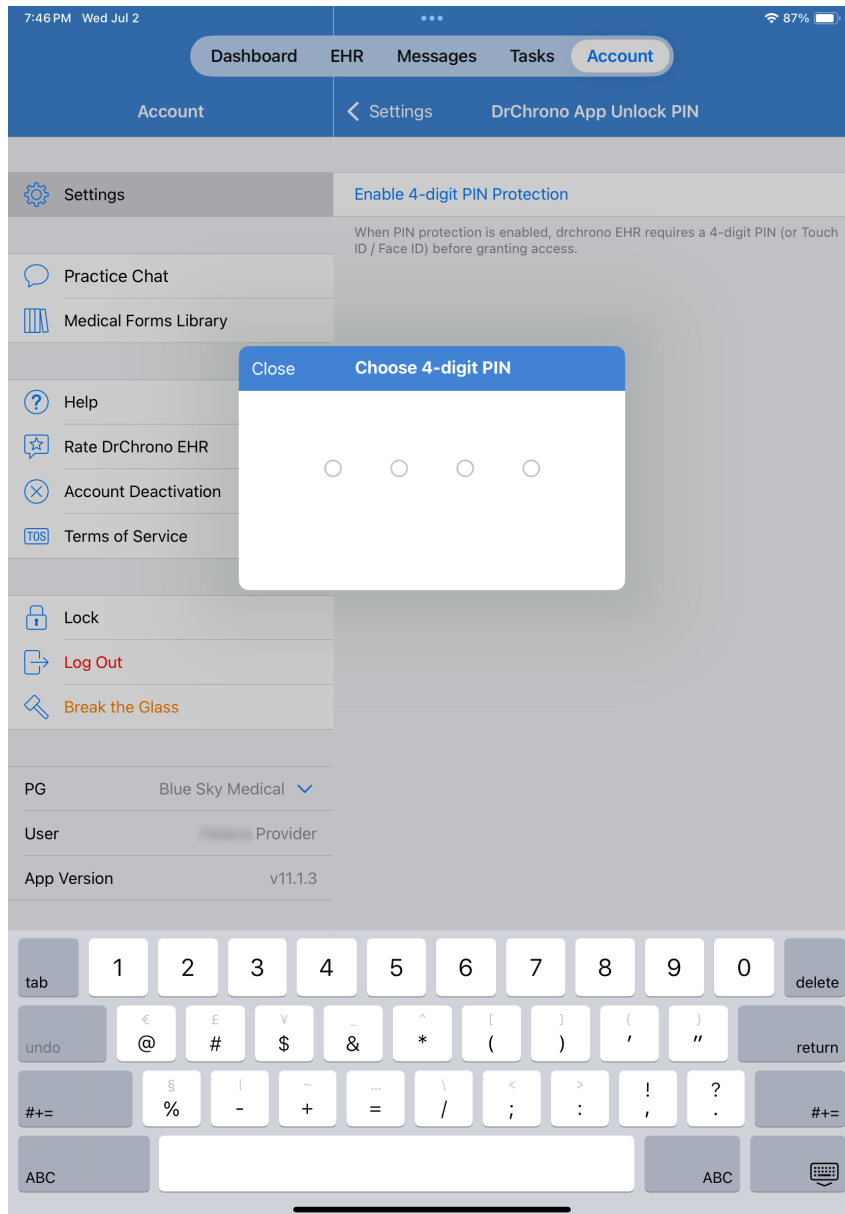The only option available under **DrChrono App Unlock PIN** is **Enable 4-digit PIN Protection**.

Enable the PIN on an iPad or iPhone

1. Tap **Account** > **Settings** > **DrChrono App Unlock PIN**.

2. Tap **Enable 4-digit PIN Protection**.

3. Enter your four-digit PIN.

4. Reenter your PIN.

The PIN has been changed for both the DrChrono EHR app and the DrChrono web application.

Require a PIN code on an iPad or iPhone

1. Tap **Account** > **Settings** > **DrChrono App Unlock PIN**.

2. Tap **Require PIN code**.

3. Select the PIN entry timeout duration before a PIN is required to log back in.

Dashboard   EHR   Messages   Tasks   **Account**

Account	DrChrono App Unlock PIN

Settings

Immediately ✓

After 1 minute

| Practice Chat |

After 5 minutes

| Medical Forms Library |

After 15 minutes

| Help |

After 1 hour

| Rate DrChrono EHR |

after 4 hours

| Account Deactivation |

| Terms of Service |

| Lock |

| Log Out |

| Break the Glass |

PG	Blue Sky Medical ⌄
User	Provider
App Version	v11.1.3