

# DrChrono App Unlock PIN

Last modified on 06/16/2026 7:41 pm EDT

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The **DrChrono App Unlock PIN** is the four-digit code you use to access the [DrChrono EHR app](#) after a period of inactivity.

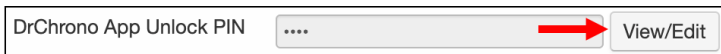


If you forget your PIN, you can log in with your username and password on the DrChrono EHR app or change your PIN from the DrChrono web application.

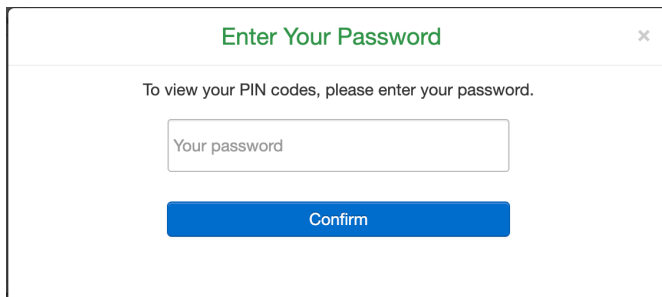
## View your PIN

### From the DrChrono web application as a provider

1. Select **Account** > **Account Settings** > **Profile** tab.
2. Next to **DrChrono App Unlock PIN**, select **View/Edit**.



3. Enter your DrChrono password and select **Confirm**.



### From the DrChrono web application as staff

1. Select **Account** > **Practice Management** > **General Management** > **Staff**.
2. Select **View** for a specific staff member.

The **DrChrono App Unlock PIN** shows in the **Basic** section.

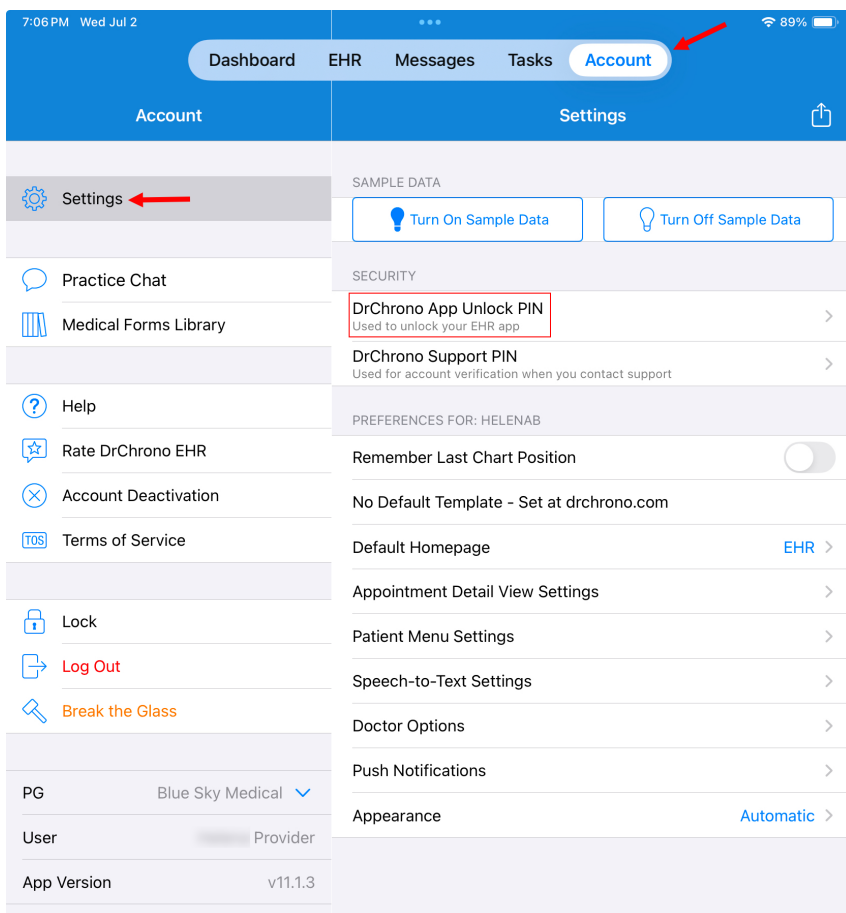
Basic		Edit
<b>First Name</b> Camille	<b>Care Team Role</b> General nurse (occupation)	<b>Email</b> cnurse@email.xyz
<b>Last Name</b> Nurse	<b>Care Team Identifier</b> -	<b>Cell Phone</b> 111-222-3333
<b>Primary Provider</b> Hannah Provider	<b>Username</b> camilles	<b>Home Phone</b> -

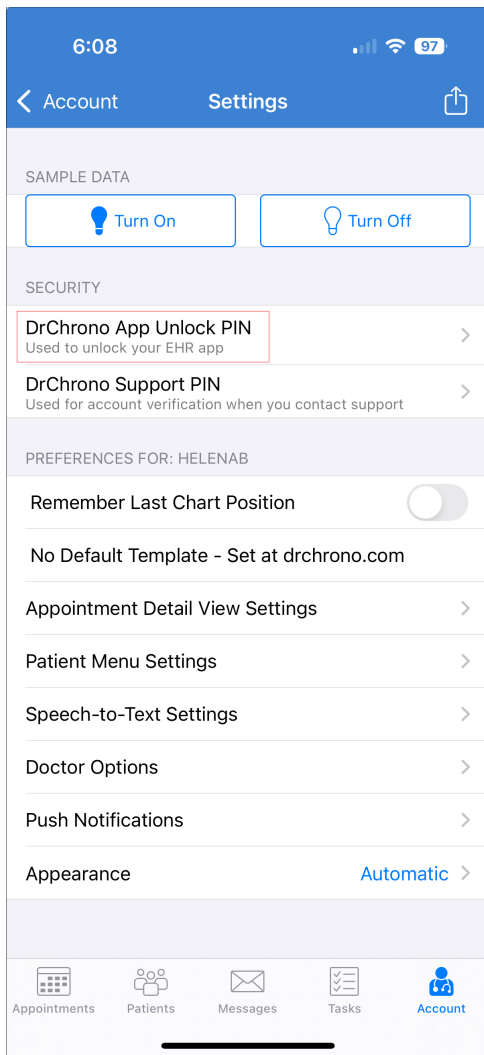
  

Setting	Status	Detail
DrChrono App Unlock PIN		8453
Enable email update	✓	
Restrict offices	✗	
Send daily billing report	✓	

## From an iPad or iPhone

1. Tap Account > Settings > DrChrono App Unlock PIN.





## 2. Tap **View Your PIN**.

The PIN appears briefly.

# Change your PIN

## From the DrChrono web application as a provider

1. Select **Account** > **Account Settings** > **Profile** tab.
2. Next to **DrChrono App Unlock PIN**, select **View/Edit**.
3. Enter your DrChrono password and select **Confirm**.
4. Enter your new PIN and select **Update Entire Profile**.

The PIN has been changed for both the DrChrono web application and the DrChrono EHR app.

## From the DrChrono web application as staff

1. Select **Account** > **Practice Management** > **General Management** > **Staff**.

2. Select **View** for a specific staff member.
3. Select **Edit** to open the **Update Staff** drawer.
4. Enter your new PIN and then select **Save Changes**.

The screenshot shows a 'Staff Setting' drawer. At the top, the title 'Staff Setting' is on the left. On the right, there is a text input field containing '5744', which is highlighted with a red border. Below this field is a character count '4 / 4'. The drawer contains several settings: 'Enable email update' with a toggle switch turned on; 'Restrict Offices' with a toggle switch turned on; 'Office' with a dropdown menu showing 'Primary Office'; and 'Send daily billing report' with a toggle switch turned off. At the bottom right, there are two buttons: 'Cancel' and 'Save Changes'.

The PIN has been changed for both the DrChrono web application and the DrChrono EHR app.

## From an iPad or iPhone

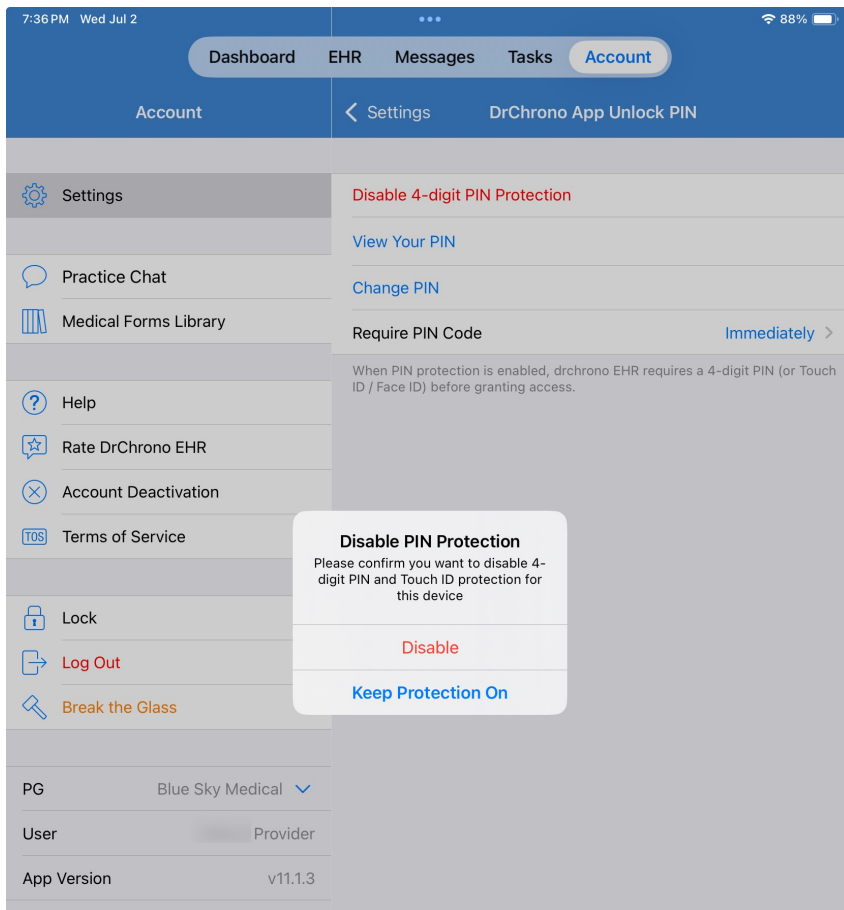
1. Tap **Account > Settings > DrChrono App Unlock PIN**.
2. Tap **Change Your PIN**.
3. Enter your four-digit PIN.
4. Reenter your PIN.

The PIN has been changed for both the DrChrono EHR app and the DrChrono web application.

## Disable the PIN on an iPad or iPhone

1. Tap **Account > Settings > DrChrono App Unlock PIN**.
2. Tap **Disable 4-digit PIN Protection**.
3. Tap **Disable**.

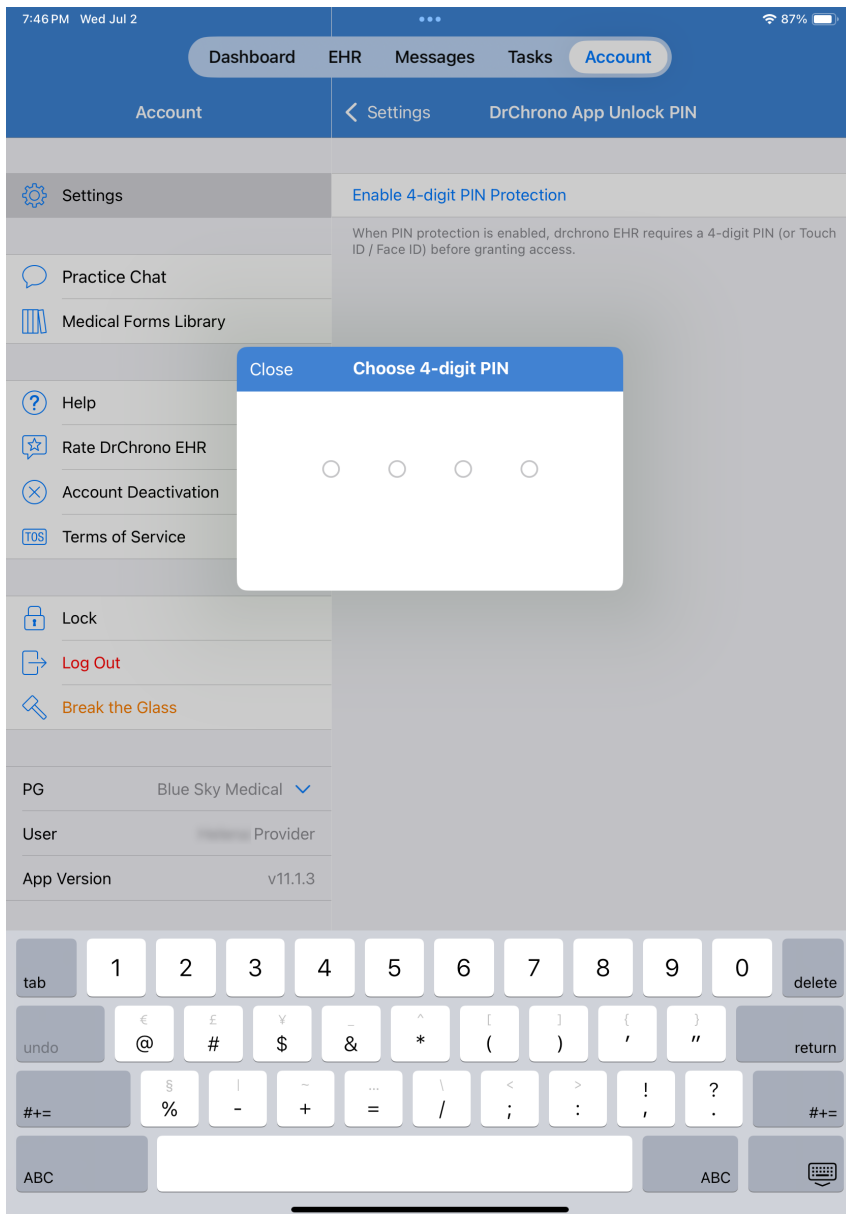
The only option available under **DrChrono App Unlock PIN** is **Enable 4-digit PIN Protection**.



## Enable the PIN on an iPad or iPhone

1. Tap **Account** > **Settings** > **DrChrono App Unlock PIN**.
2. Tap **Enable 4-digit PIN Protection**.
3. Enter your four-digit PIN.
4. Reenter your PIN.

The PIN has been changed for both the DrChrono EHR app and the DrChrono web application.



## Require a PIN code on an iPad or iPhone

1. Tap **Account > Settings > DrChrono App Unlock PIN**.
2. Tap **Require PIN code**.
3. Select the PIN entry timeout duration before a PIN is required to log back in.

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Dashboard EHR Messages Tasks **Account**

Account < DrChrono App Unlock PIN

Settings	Immediately <input checked="" type="checkbox"/>
	After 1 minute
	After 5 minutes
	After 15 minutes
	After 1 hour
	after 4 hours

Practice Chat

Medical Forms Library

Help

Rate DrChrono EHR

Account Deactivation

Terms of Service

Lock

Log Out

Break the Glass

PG Blue Sky Medical

User Provider

App Version v11.1.3