

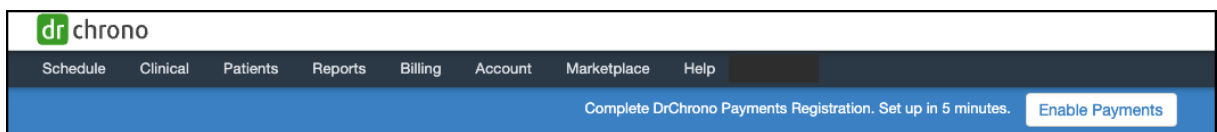
DrChrono Payments: PayConnect

Last modified on 08/05/2025 1:45 pm EDT

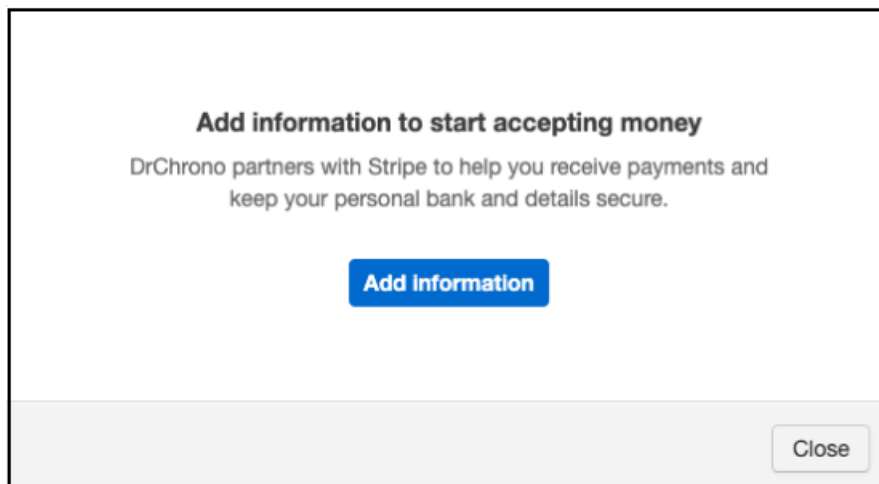
DrChrono PayConnect streamlines your experience when setting up DrChrono Payments. It provides a more intuitive and efficient pathway to activate payment processing services, enabling your practice to accept patient payments while reducing administrative complexity seamlessly. Through Pay Connect, we've optimized the enrollment process to help you quickly integrate secure payment solutions into your workflow, ultimately improving both operational efficiency and patient satisfaction.

To begin:

1. Press Enable Payments on the blue toolbar.



2. Upon pressing "Enable Payments", a confirmation screen will appear.



3. The system will take you through multiple screens to enter demographic information.

Let's start with your business type

This ensures we set up your business correctly on Stripe. Not sure? [View support article](#)

Business location

United States

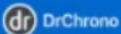
Business type

Unregistered business
Owned by 1 person and not registered with the government

Registered business
LLC, partnership, or corporation

Nonprofit organization
Tax-exempt organization with 501(c)3 status

4. A series of Stripe/financial screens will follow to set up banking information with Stripe.



DrChrono partners with Stripe for secure payments.

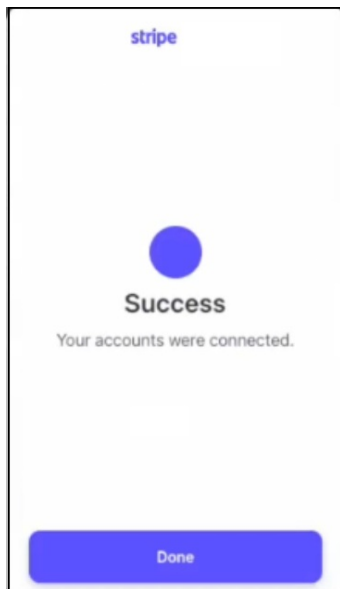
Get started with Stripe

If you're completing this form on behalf of a business, it must be completed by the business owner or someone with significant management responsibility of that business.


Email address
Have a Stripe account? You can use the same email.

Submit →

5. Once your DrChrono account is connected with your Stripe account, you will see this confirmation screen.



6. You can now process credit card payments through DrChrono Payments/Stripe.

7.  Reminder for existing users: Once enrollment is completed for DrC Payments, their other processors will be deactivated, and they will lose access to these processors. We can reactivate the legacy processor, but should do so selectively based on rationale from the practice.
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