

DrChrono EHR Version 11.1.5 - August 7, 2025

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Enhancements | Resolutions

Enhancements

Support for Square Payments

The DrChrono EHR app now supports Square Payments. This update enhances compatibility and improves payment processing performance within the app, including:

- Better integration with Square payment processing.
- Increased stability and security for payment transactions.

Resolutions

Square Payment Errors

Crash on Launch – iPad 7th Gen with iPadOS 18.4

Fixed a critical issue where the app would crash immediately upon launch on iPad 7th Gen devices running iPadOS 18.4 when using the Square Reader Payment SDK. Users can now successfully open the EHR app and utilize the Square SDK without issues.

Card Reader Connection Issue

Resolved an issue where tapping “Connect a Card Reader” displayed an error alert. It now correctly opens the Square device connection screen.

Swipe Card Button Tap Error

Resolved an issue where tapping the “Swipe Card” button would immediately throw an error. It now correctly opens the Square device connection screen as expected.

Error Displayed After Successful Square Payment

We fixed an issue where an error message displayed on iPads after completing a Square payment transaction in the DrChrono EHR app. Payments were accurately recorded in both the DrChrono EHR app and the Square portal; however, the app incorrectly showed a post-payment error. The error message no longer appears for processed payments, restoring expected behavior and improving the overall user experience.

Affected platforms and versions

- iOS version: 18.1.1
- DrChrono EHR app version: v11.0.121

- Square app version: 6.59.1w
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