# **Patient Chart Documents**

Last modified on 09/11/2025 1:45 pm EDT

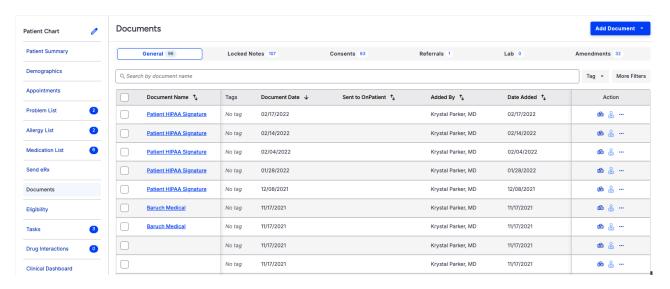


#### Patient Chart Documents is currently in beta.

To become a beta partner for this feature, add a comment to this feature's roadmap portal card.

# Permission General Locked Notes Consents Referrals Lab Amendments Add Document

The Documents tab within the patient chart is designed to make it easy to find, view, and manage all patient-related documents in one place.



# **Manage Permission**

To allow a user to create, edit, merge, or delete document tags, follow the steps below:

### **Step 1: Update Staff Permissions**

- Go to Account from the main menu.
- Select Staff Permissions.
- Locate the user whose permissions you want to update.
- Click Manage Form Tags.
- Users will be able to create, edit, merge or delete tags.

## Step 2: Access Document Tag Management

Once the permissions have been updated:

- Navigate to Account > Document Tag Management.
- From here, users with the correct permissions can create new tags, edit existing ones, merge duplicate tags,

or delete tags as needed.



All actions performed within the Documents tab of the patient chart are recorded in the clinical audit log.

These actions include: Create, Update, Delete, and Read/Open.

# General

• By default, the most recent general documents are displayed at the top, listed in reverse chronological order.

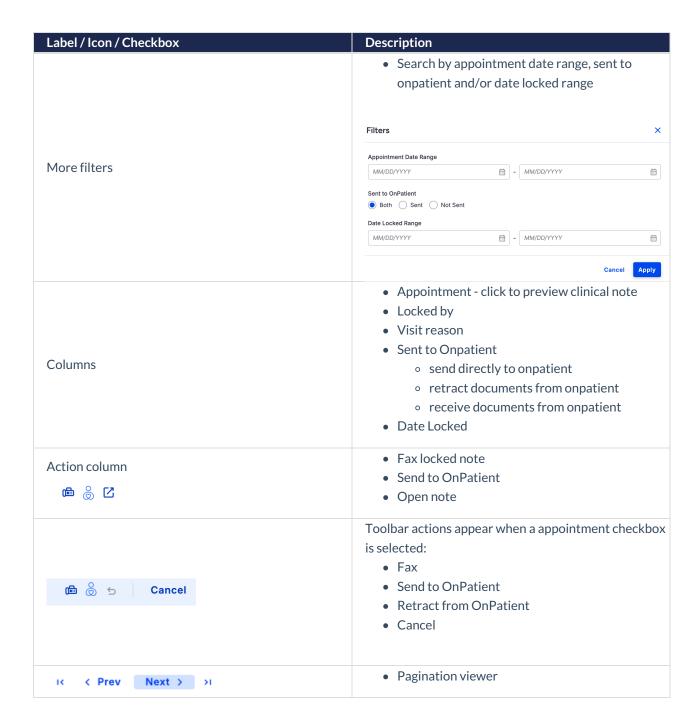
| Label / Icon / Checkbox | Description  |
|-------------------------|--|
| Counter                 | <ul> <li>Number of items listed beside the header name</li> <li>Applying filters within a specific tab will not affect the counter. The tab will always display the total number of documents, regardless of any filters applied.</li> </ul>     |
| Search bar              | Search by document name  |
| Tags                    | <ul><li> Use the dropdown to search documents by tags</li><li> See manage permission</li></ul>   |
| More filters            | Search by document date range, sent to onpatient, added by and/or date added range.  Filters  Document Date Range  MM/DD/YYYY  Sent to OnPatient  Onth Sent Not Sent  Added By  Search  Date Added Range  MM/DD/YYYY  AMM/DD/YYYY  Cancel  Apply |

| Label / Icon / Checkbox | Description   |
|-------------------------|---|
| Columns                 | <ul> <li>Sort order</li> <li>Document name - click to view</li> <li>Tags</li> <li>Document date</li> <li>Sent to Onpatient         <ul> <li>sent directly to onpatient</li> <li>retract documents from onpatient</li> <li>receive documents from onpatient</li> </ul> </li> <li>Added by</li> <li>Date Added</li> </ul> |
| Action column           | <ul> <li>Fax</li> <li>Send to Onpatient</li> <li>More actions <ul> <li>Edit info</li> <li>Add task</li> <li>Delete</li> </ul> </li> </ul>   |
| r                       | Toolbar actions appear when a document checkbox is selected:  • Fax  • Send to OnPatient  • Retract from OnPatient  • Edit all tags  • Delete  • Cancel   |
| IC C Prev Next > >I     | Pagination viewer   |

# **Locked Notes**

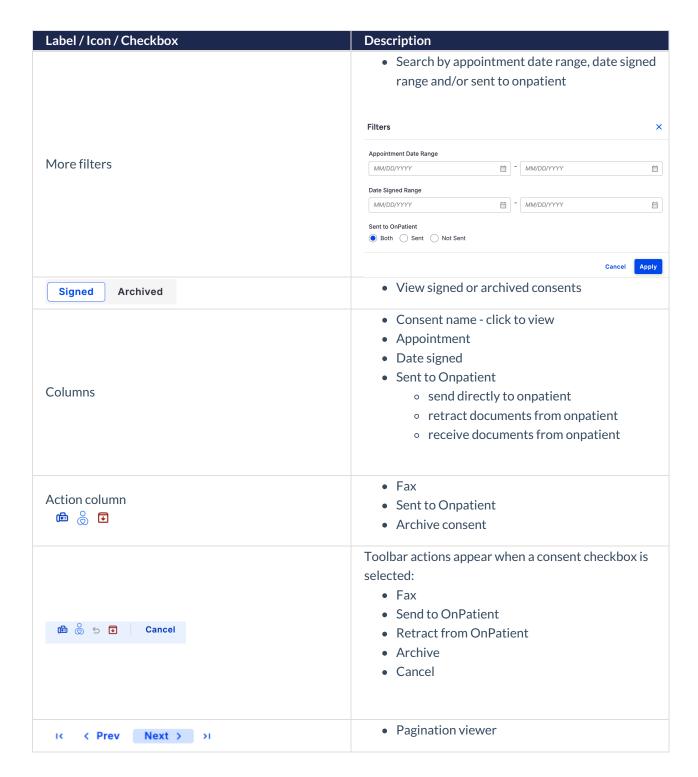
• The five most recent and relevant documents will be shown by default

| Label / Icon / Checkbox | Description  |
|-------------------------|--|
| Counter                 | <ul> <li>Number of items listed beside the header name</li> <li>Applying filters within a specific tab will not affect the counter. The tab will always display the total number of documents, regardless of any filters applied.</li> </ul> |
| Search bar              | Search by provider name  |



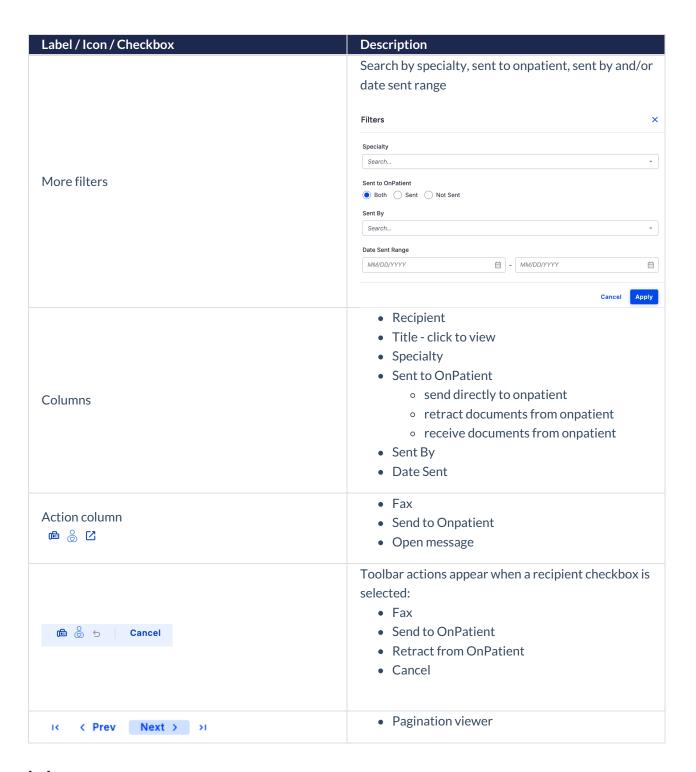
#### **Consents**

| Label / Icon / Checkbox | Description  |
|-------------------------|--|
| Counter                 | <ul> <li>Number of items listed beside the header name</li> <li>Applying filters within a specific tab will not affect the counter. The tab will always display the total number of documents, regardless of any filters applied.</li> </ul> |
| Search bar              | Search by consent name   |



#### Referrals

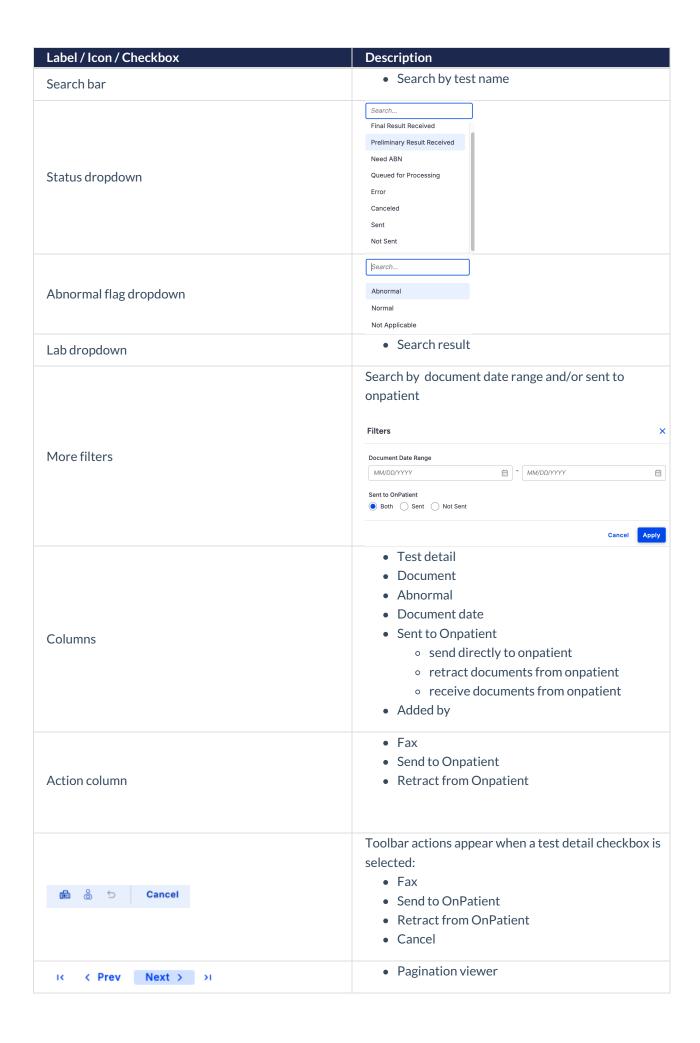
| Label / Icon / Checkbox | Description  |
|-------------------------|--|
| Counter                 | <ul> <li>Number of items listed beside the header name</li> <li>Applying filters within a specific tab will not affect the counter. The tab will always display the total number of documents, regardless of any filters applied.</li> </ul> |
| Search bar              | Search by recipient name   |



### Lab

• In the default view, only the most recent documents related to the test will be shown. To access additional lab result documents for the test, users can click the 'View All' button.

| Label / Icon / Checkbox | Description  |
|-------------------------|--|
| Counter                 | <ul> <li>Number of items listed beside the header name</li> <li>Applying filters within a specific tab will not affect the counter. The tab will always display the total number of documents, regardless of any filters applied.</li> </ul> |



# **Amendments**

| Label / Icon / Checkbox | Description  |
|-------------------------|--|
| Counter                 | <ul> <li>Number of items listed beside the header name</li> <li>Applying filters within a specific tab will not affect the counter. The tab will always display the total number of documents, regardless of any filters applied.</li> </ul>   |
| Search bar              | Search by amendment name or source   |
| Status dropdown         | Search  Accepted  Denied   |
| More filters            | <ul> <li>Search by appointment date range, date<br/>requested range, date processed range, sent to<br/>onpatient, added by and/or date added range</li> </ul>  |
|                         | Filters  Appointment Date Range Not applicable to amendments uploaded manually.  MM/DD/YYYY  Date Requested Range  |
|                         | Not applicable to amendments added through clinical note.    MM/DD/YYYY  |
|                         | Sent to OnPatient  Added By  Search  Date Added Range  MM/DD/YYYY  MM/DD/YYYY  Cancel Apply  |
| Columns                 | <ul> <li>Amendment name - click to view</li> <li>Status</li> <li>Date</li> <li>Source</li> <li>Comment</li> <li>Sent to OnPatient <ul> <li>send directly to onpatient</li> <li>retract documents from onpatient</li> <li>receive documents from onpatient</li> </ul> </li> <li>Added by</li> <li>Date added</li> </ul> |
| Action column           | <ul><li>Fax</li><li>Send to Onpatient</li></ul>  |

| Label / Icon / Checkbox | Description   |
|-------------------------|---|
| © S Cancel              | Toolbar actions appear when an amendment name checkbox is selected:  • Fax  • Send to Onpatient  • Retract from Onpatient  • Cancel |
| IC C Prev Next > >I     | Pagination viewer   |

# **Add Document**

