Email Requirement When Using Force SSO to Create Accounts

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You can create new accounts without requiring an email address if your practice group has the practice-wide enforced single sign-on authentication feature (force SSO) enabled. For more information about force SSO, refer to Request SSO for Your Account.



The DrChrono Support team manages practice group settings. Create a support case to enable force SSO for your practice group.



If force SSO is enabled, live chat support is unavailable because an email address is required to create a support case. To access live chat support, users must add an email address.

You can create new staff accounts without requiring an email address.

Select **Account > Staff Members > Staff** tab **> Add Staff Member**. The **Email address** field shows, but it isn't required.

