

Email Requirement When Using Force SSO to Create Accounts

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You can create new accounts without requiring an email address if your practice group has the practice-wide enforced single sign-on authentication feature (force SSO) enabled. For more information about force SSO, refer to [Request SSO for Your Account](#).



The DrChrono Support team manages practice group settings. [Create a support case](#) to enable force SSO for your practice group.



If force SSO is enabled, live chat support is unavailable because an email address is required to create a support case. To access live chat support, users must add an email address.

You can create new staff accounts without requiring an email address.

Select **Account > Staff Members > Staff tab > Add Staff Member**. The **Email address** field shows, but it isn't required.

New Office Staff

New staff accounts must be activated via an email that will be sent after
Please note: Activation link will only be valid for 3 days.

First name	<input type="text"/>	Required
Last name	<input type="text"/>	Required
Primary Provider	<input type="text" value="v"/>	Required
Role	<input type="text" value="v"/>	Required
Email address	<input type="text"/>	
Username	<input type="text"/>	Required
Password	<input type="password"/>	Required
Confirm Password	<input type="password"/>	Required
Home phone	<input type="text" value="() - -"/>	
Cell phone	<input type="text" value="() - -"/>	