

No Show Predictor

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No Show Predictor is currently in beta

To become a beta partner for this feature, add a comment to this feature's [roadmap portal card](#).

No Show Predictor uses AI to assign a risk score to each appointment, helping your practice identify which upcoming visits are most at risk of a no-show. This score displays on the **No Show Predictor** widget on the **Dashboard**, giving your staff clear visibility into potential no-shows and allowing you to take proactive steps.

Show the No Show Predictor widget

To show the **No Show Predictor** widget on a dashboard, do one of the following:

- While adding a new dashboard, select the **No Show Predictor** checkbox under **Provider**.

Add Dashboard [X]

Dashboard Name *
My Dashboard

Widgets (Up to 5)

Provider

- ☒ Appointments
- ☒ Messages
- ☒ Tasks
- ☒ No Show Predictor

Billing



- ☐ Claim by Claims Status
- ☐ Patient Balance
- ☐ Post

Appointment Visibility

Show cancelled appointments ☒ ON

Show rescheduled appointments ☒ ON

Cancel Add Dashboard

- Select the gear icon  to open the **Dashboard Management** side panel, select the pencil icon  for the specific dashboard (opens the **Edit Dashboard** side panel), select the **No Show Predictor** checkbox under **Provider**, and then select **Save Dashboard**.




Edit Dashboard

Dashboard Name *

Dashboard

Widgets (Up to 5)

Provider

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Appointment Visibility

Show cancelled appointments ☐ OFF

Show rescheduled appointments ☐ OFF




[Cancel](#) [Save Dashboard](#)





















No Show Predictor overview

The list pulls the current date's appointments based on the user's location and is initially ordered by the most current date and time.

- You can filter by appointment date, location, and no-show level.
 - Appointment Date:** Defaults to the current date
 - Location:** Defaults to the user's current office
 - No Show Level:** Defaults to all levels
- Select the patient's name to open the patient chart.

No Show Predictor

Appointment Date	Location	No Show Level
05/30/2025 	Fifth Street Clin... 	

Patient	Appointment	No Show
 Mary Jane Watson-Parker  Complete	Today 8:00 AM	 Low 
 Peter Parker  No Show	Today 8:30 AM	 High 
 Stephen Vincent Strange  No Show	Today 9:00 AM	 Medium 
 Jessica Jones  Not Confirmed	Today 9:30 AM	 High 
 Matthew Murdock  Complete	Today 10:00 PM	 Medium 

Edit appointment communication

You can track additional communication with patients at risk of no-show, providing your practice with greater control over scheduling and enabling proactive outreach to confirm these appointments. Reduce unfilled appointment slots due to no-shows by ensuring patients receive timely care and directing outreach efforts where they are most needed, rather than applying the same approach to all patients.

1. In the **No Show Predictor** widget, select the pencil icon  to add a communication record for the patient.

The **Edit Appointment Communication** side panel opens.

2. Complete the fields and select **Save Changes**.

Edit Appointment Communication



Patient Jessica Jones

Appointment 05/30/2025, 9:30 AM

Appointment Status Not Confirmed

Communication Duration

10

minutes

Title

Jessica Jones - No Show

Message

Called the patient at 9:45 AM and had a terse conversation about today's appointment attendance.

Communication Type

Phone call

Appointment Status

No Show

Cancel

Save Changes