No Show Predictor

Last modified on 10/15/2025 12:27 pm EDT

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No Show Predictor is currently in beta

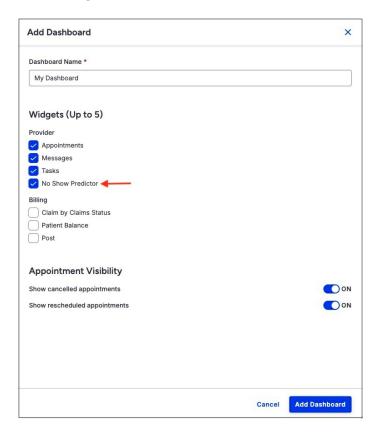
To become a beta partner for this feature, add a comment to this feature's roadmap portal card.

No Show Predictor uses Al to assign a risk score to each appointment, helping your practice identify which upcoming visits are most at risk of a no-show. This score displays on the **No Show Predictor** widget on the **Dashboard**, giving your staff clear visibility into potential no-shows and allowing you to take proactive steps.

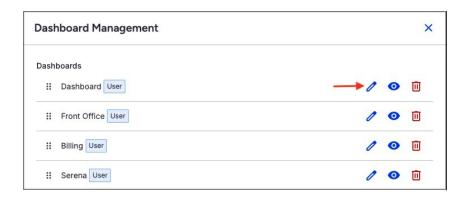
Show the No Show Predictor widget

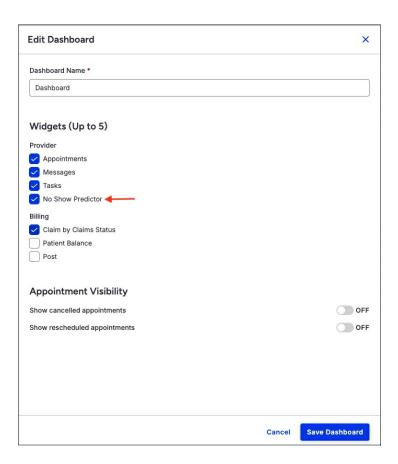
To show the **No Show Predictor** widget on a dashboard, do one of the following:

• While adding a new dashboard, select the No Show Predictor checkbox under Provider.



• Select the gear icon to open the **Dashboard Management** side panel, select the pencil icon for the specific dashboard (opens the **Edit Dashboard** side panel), select the **No Show Predictor** checkbox under **Provider**, and then select **Save Dashboard**.

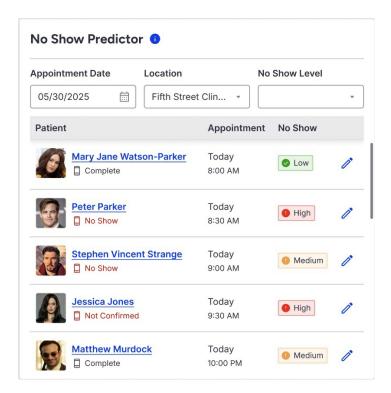




No Show Predictor overview

The list pulls the current date's appointments based on the user's location and is initially ordered by the most current date and time.

- You can filter by appointment date, location, and no-show level.
 - **Appointment Date:** Defaults to the current date
 - Location: Defaults to the user's current office
 - No Show Level: Defaults to all levels
- Select the patient's name to open the patient chart.



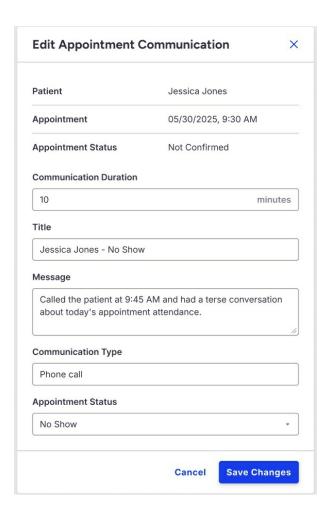
Edit appointment communication

You can track additional communication with patients at risk of no-show, providing your practice with greater control over scheduling and enabling proactive outreach to confirm these appointments. Reduce unfilled appointment slots due to no-shows by ensuring patients receive timely care and directing outreach efforts where they are most needed, rather than applying the same approach to all patients.

1. In the **No Show Predictor** widget, select the pencil icon of to add a communication record for the patient.

The Edit Appointment Communication side panel opens.

2. Complete the fields and select Save Changes.



No Show Predictor in Calendar view

From the **Calendar** view, an appointment shows the **No Show Predictor** risk level icon in the bottom right corner of the appointment box.

- Hover over the icon to view the risk level.
- The icon indicates whether the patient's attendance is determined to be a low, medium, or high risk based on the **No Show Predictor**.

