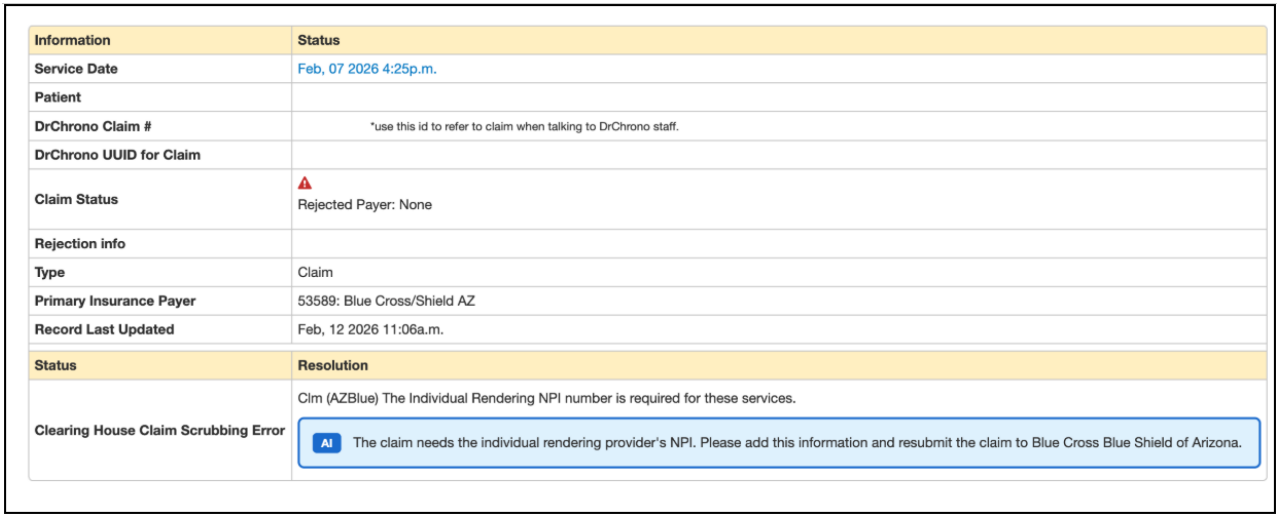
Intelligent Claim Rejection Messages

Last modified on 09/28/2026 11:51 am EDT

DrChrono has introduced an AI-powered enhancement to make claim rejections easier to understand.

For customers using the ePS Clearinghouse, rejection messages will now be displayed in clear, simplified language—helping you quickly identify issues and take action with confidence.



Information	Status
Service Date	Feb, 07 2026 4:25p.m.
Patient	
DrChrono Claim #	*use this id to refer to claim when talking to DrChrono staff.
DrChrono UUID for Claim	
Claim Status	Rejected Payer: None
Rejection info	
Type	Claim
Primary Insurance Payer	53589: Blue Cross/Shield AZ
Record Last Updated	Feb, 12 2026 11:06a.m.

Status	Resolution
Clearing House Claim Scrubbing Error	Clm (AZBlue) The Individual Rendering NPI number is required for these services. AI The claim needs the individual rendering provider's NPI. Please add this information and resubmit the claim to Blue Cross Blue Shield of Arizona.