

# Payment Waterfall Report

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The Payment Waterfall report provides a detailed view of how payments are collected over time following charge generation. This enhancement helps providers assess cash-flow timing, monitor payment behavior, and identify reimbursement trends by visualizing payments by month and quarter. With filtering, drill-down, and export capabilities, users can easily analyze payment performance across providers, offices, and payers.

[Summary](#) | [Payment Details](#) | [Charge Details](#) | [Video Walkthrough](#)

## Summary

The Summary tab provides a high-level overview of key financial metrics related to charges, payments, and adjustments. It consolidates data across all transactions within the selected date range, providing users with a quick snapshot of overall performance without requiring them to drill into individual claims or payment details.

Within the Summary tab, users can:

- View total charges, payments, and adjustments for the selected period.
- See net collections and outstanding balances at a glance.
- Filter results by provider, office, payer, or date range to refine insights.
- Compare collection performance across time periods or entities.

The Summary tab serves as a top-level financial dashboard, helping practices monitor revenue trends and identify areas requiring further review or follow-up.

Payment Waterfall Report										
<a href="#">Summary</a> <a href="#">Payment Details</a> <a href="#">Charge Details</a>										
<a href="#">Controls</a> <a href="#">Date</a> 02/01/2025 – ... <a href="#">Date Type</a> <a href="#">Date of Service</a> <a href="#">Office</a> All <a href="#">Provider</a> All <a href="#">Insurance</a> All <a href="#">Payer ID</a> All										
Show By						Metric				
<a href="#">Month</a>						<a href="#">\$ Amount</a>				
Date of Service	Total Billed	Total Balance	Total Adj	Total Paid	Paid	Paid	Paid	Paid	Paid	Unpaid
Feb 2025	\$15,380.25	\$1,122.37	\$6,089.35	\$8,168.53	\$1,423.72	\$6,744.81				\$0.00
Mar 2025	\$33,620.98	\$1,281.42	\$13,586.44	\$18,753.12	\$8,900.25	\$8,220.54			\$1,632.33	\$0.00
Apr 2025	\$6,512.83	\$592.34	\$2,485.88	\$3,434.61	\$502.93	\$1,957.09	\$974.59			\$0.00
May 2025	\$9,342.25	\$774.80	\$3,909.39	\$4,658.06	\$3,470.42	\$1,043.79	\$143.85			\$0.00
Jun 2025	\$16,741.83	\$3,286.90	\$5,934.46	\$7,520.47	\$2,264.81	\$5,054.82	\$200.84			\$0.00
Jul 2025	\$7,166.39	\$759.86	\$2,764.81	\$3,641.72	\$3,422.37	\$208.01		\$11.34		\$0.00
Aug 2025	\$7,971.35	\$579.82	\$2,967.78	\$4,423.75	\$3,695.33	\$717.86	\$10.56			\$0.00
Sep 2025	\$8,390.06	\$252.73	\$3,439.08	\$4,698.25	\$2,287.63	\$2,220.49	\$63.92	\$126.21		\$0.00
Oct 2025	\$6,583.03	\$709.08	\$2,413.89	\$3,460.06	\$1,485.08	\$1,974.98				\$0.00
Nov 2025	\$14,069.70	\$1,749.99	\$4,956.68	\$7,363.03	\$5,823.94	\$1,529.68	\$9.41			\$0.00
Dec 2025	\$13,617.07	\$5,010.18	\$3,932.28	\$4,674.61	\$3,442.01	\$1,232.60				\$0.00
Jan 2026	\$12,917.70	\$5,950.71	\$2,860.89	\$4,106.10	\$4,106.10					\$0.00

The percentage values, if selected under Metric, represent the proportion of payments collected relative to the total charges for the selected period.

For example, if the percentage shows 75%, it means that 75% of the billed charges have been received as payments. These percentages help users quickly assess collection efficiency, track revenue realization, and compare performance across providers, offices, or payers over time.

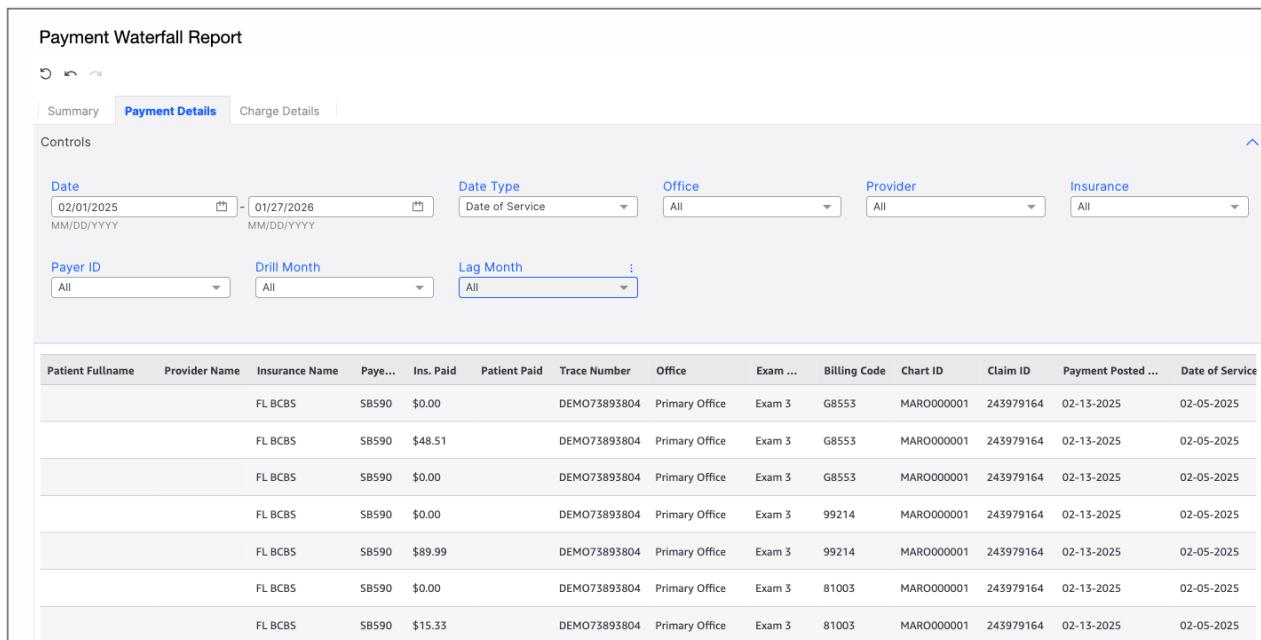
## Payment Details

This tab provides a detailed, transaction-level view of all payments associated with charges, claims, or patient accounts. It allows users to review how payments were applied, trace payment sources, and verify that amounts were allocated correctly across services.

Within the Payment Details tab, users can:

- View individual payment entries with details such as payment date, payer, payment type, amount, and associated claim or appointment.
- Identify whether a payment came from insurance, the patient, or other sources.
- Review adjustments, write-offs, and refunds tied to each payment.
- Filter results by date range, provider, office, payer, or payment type for targeted analysis.
- Drill down into specific claims or transactions to see payment distribution at the line-item level.

This tab is handy for billing teams and administrators who need to reconcile payments, validate remittance data, or investigate discrepancies in payment posting.



The screenshot shows the 'Payment Waterfall Report' interface. The 'Payment Details' tab is selected. The interface includes a 'Controls' section with filters for Date (02/01/2025 to 01/27/2026), Date Type (Date of Service), Office (All), Provider (All), Insurance (All), Payer ID (All), Drill Month (All), and Lag Month (All). Below the controls is a table with the following data:

Patient Fullname	Provider Name	Insurance Name	Paye...	Ins. Paid	Patient Paid	Trace Number	Office	Exam ...	Billing Code	Chart ID	Claim ID	Payment Posted ...	Date of Service
	FL BCBS	SB590	\$0.00			DEMO73893804	Primary Office	Exam 3	G8553	MARO000001	243979164	02-13-2025	02-05-2025
	FL BCBS	SB590	\$48.51			DEMO73893804	Primary Office	Exam 3	G8553	MARO000001	243979164	02-13-2025	02-05-2025
	FL BCBS	SB590	\$0.00			DEMO73893804	Primary Office	Exam 3	G8553	MARO000001	243979164	02-13-2025	02-05-2025
	FL BCBS	SB590	\$0.00			DEMO73893804	Primary Office	Exam 3	99214	MARO000001	243979164	02-13-2025	02-05-2025
	FL BCBS	SB590	\$89.99			DEMO73893804	Primary Office	Exam 3	99214	MARO000001	243979164	02-13-2025	02-05-2025
	FL BCBS	SB590	\$0.00			DEMO73893804	Primary Office	Exam 3	81003	MARO000001	243979164	02-13-2025	02-05-2025
	FL BCBS	SB590	\$15.33			DEMO73893804	Primary Office	Exam 3	81003	MARO000001	243979164	02-13-2025	02-05-2025

## Charge Details

This tab provides a comprehensive view of all charges generated within the selected date range. It allows users to analyze billing activity at the line-item level and understand how individual charges contribute to overall revenue performance.

Within the Charge Detail tab, users can:

- View each charge line, which includes key information such as the date of service, provider, CPT or procedure code, charge amount, and the associated patient or claim.
- Track charge creation and posting dates to ensure timely and accurate billing.
- Review insurance and patient responsibility portions for each charge.
- Filter results by date range, provider, office, payer, or procedure code to focus on specific segments of billing data.
- Drill down to view related claim, payment, or adjustment details directly from the charge record.

This tab is designed to give billing teams, administrators, and financial analysts detailed visibility into charge activity, helping ensure data integrity and supporting revenue reconciliation efforts.

Payment Waterfall Report											
Summary		Payment Details		Charge Details							
Controls		Date 02/01/2025 - ...		Date Type Date of Service		Office All	Provider All	Insurance All	Payer ID All	Drill Month All	▼
Patient Fullname	Provider Name	Insurance ...	Payer ID	Trace Number	Office	Exam Room	Billing ...	Chart ID	Claim ID	Payment Posted Date	Date of Ser
					Primary Office	Exam 2	J7050	GISC000001	244003315		04-21-2025
	Aetna	60054	DEMO26940673	Primary Office	Exam 2	J7050	GISC000001	244003315	05-08-2025	04-21-2025	
					Primary Office	Exam 3	36415	PAKE000001	244032049		08-11-2025
	Cigna	62308	DEMO22806553	Primary Office	Exam 3	36415	PAKE000001	244032049	10-19-2025	08-11-2025	
					Primary Office	Exam 1	J7050	BEET000001	244079416		01-12-2026
	FL BCBS	SB590	DEMO60162683	Primary Office	Exam 1	J7050	BEET000001	244079416	01-26-2026	01-12-2026	
					Primary Office	Exam 4	36415	GISC000001	244038781		09-01-2025
	Aetna	60054	DEMO73648083	Primary Office	Exam 4	36415	GISC000001	244038781	09-07-2025	09-01-2025	
					Primary Office	Exam 4	36415	MARO000001	244068029		12-01-2025
	FL BCBS	SB590	DEMO40280466	Primary Office	Exam 4	36415	MARO000001	244068029	12-13-2025	12-01-2025	

Hovering in the right column will expose options to maximize the report on the screen (diagonal arrows), sort (vertical arrows), and options to export the report under the three vertical dots.

## Video Walkthrough