

# Billing and Practice Intelligence Reports

Last modified on 11/13/2025 8:53 am EST



This feature is in beta testing. If you would like to test the feature, please reach out to support.

The new Business Intelligence menu is organized into two sections — **Billing Intelligence** and **Practice Intelligence** — each containing its own dedicated screens. Access is permission-based: users only see the sections they're authorized for, with permissions automatically enabled for existing users.

For new users, access to Billing Intelligence is granted to Providers, Billing Staff, and Office Managers, while Practice Intelligence is available to Providers, Staff, and Office Managers.



**BILLING**

Billing Summary  
Live Claims Feed  
Patient Payments  
Financial Transactions  
Day Sheet  
Transactions  
Remittance Reports  
PLB Reporting  
Unmatched ERAs  
Aging AR Analysis  
Patient Statements  
Product/Procedure  
Patient Balance Ledger  
Fee Schedule  
Underpaid Items  
Adjustment Master  
Sales Tax  
onpatient Payments  
Billing Log

**BILLING INTELLIGENCE**

Denial Analysis  
Insurance Payer Mix Report  
Insurance Submission Report  
Payment Water Fall Report  
Rejection Analysis  
Collections Analysis  
Charge Lag Analysis  
Reimbursement Analysis  
Code Analysis  
Charge Analysis

**PRACTICE INTELLIGENCE**

Utilization Analysis  
Patient Analysis  
Appointment Analysis

**CODING**

Code Search  
New Custom Procedure  
Custom Procedures

**INSURANCE**

Bulk Edit Payer IDs  
Insurance Setup  
Payer Search