Billing Summary Report

Last modified on 11/13/2025 8:56 am EST

> ℹ This feature is in beta testing. If you would like to test the feature, please reach out to support.

The Billing Summary report provides a clear overview of key performance metrics across monthly, quarterly, and yearly timeframes.

It includes measures such as Clean Claim Rate, Net Collection Rate, Initial Denial Rate, Denial Rate (in dollars), Average Total Days for Payment, Charge Lag, Send Lag, and Payment Lag.

A dynamic bar chart also allows you to compare charges and payments for the selected period. When the Month tab is open, the information shown will be for the current and previous month. When the Quarter tab is open, the information shown will be for the current and prior quarter. When the Year tab is open, the information shown will be for the current year and the prior year.

Billing Summary

Month | **Quarter** | Year

Clean Claim Rate	Net Collection Rate	Initial Denial Rate	Denial Rate ($)	Average Total Days for Payment	Fastest Payment
100% Q3' 2025	**0.84%** Q4' 2025 — Q3' 2025 9.55% ▼ -91.2%	**100%** Q4' 2025	**$0.81** Q4' 2025	**0.67** Q4' 2025 — Q3' 2025 2.42 ▼ -72.46%	**0** Q4' 2025

Charge Lag	Send Lag	Payment Lag	Slowest Payment
0.31	2.47	No data	**10** Q4' 2025

Legend

■ Charges (P)   ■ Receipts (T)

	Last Period	This Period	This Period
Procedures (A)	82,353	33,817	-58.94%
Procedures (P)	84,105	34,125	-59.43%
Charges (A)	$24,423,158.97	$10,070,449.60	-58.77%
Charges (P)	$24,445,811.77	$10,075,353.46	-58.78%
Adjustments (A)	$7,967,297.91	$1,821,152.05	-77.14%
Adjustments (P)	$7,967,297.91	$1,821,152.05	-77.14%
Adjustments (T)	$15,190,382.16	$5,061,119.13	-66.68%
Allowed (A)	$16,455,861.06	$8,248,897.55	-49.87%
Allowed (P)	16,478,513.86	8,253,801.41	-49.91%
Receipts (A)	10,750,272.02	2,383,118.38	-77.83%
Receipts (P)	10,750,807.8	2,383,518.38	-77.83%
Receipts (T)	17,131,141.81	5,613,915.33	-67.23%
Number of Billed Patients	2,097	1,431	-31.76%
Number of Billed Appointments	7,536	3,473	-53.91%
Number of Statements	3,227	1,184	-63.31%
Total Statement billed	41,127,608.24	38,259,161.21	-6.97%