Clinical Note Field Display and Form Builder Values

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This article explains what to do when information appears in your complete clinical note but the corresponding field appears empty or unselected in the edit section.

What You Might See

You may notice that:

- Text appears in your complete clinical note (like "Adrenal Support: 1 cap in the AM/ 1 cap in the afternoon (no later than 3pm)")
- But when you check the same field in the edit section, nothing is selected
- The field appears empty even though the information shows up in the final note

Why This Happens

This occurs when **a field option has been removed from the Form Builder** after it was originally selected in a clinical note. The system remembers the old selection, but that option no longer exists in the current form.

How to Identify the Problem

Look for these warning signs:

1. **Red outline around the field value** with a warning message that says:

   > "Warning: '[Field value]' has been removed. Please select a different value or add this value back to this field in the Form Builder."

2. **Error message when trying to sign and lock** the note that lists the affected fields

How to Fix It

You have **two options** to resolve this:

Option 1: Delete the Old Information

1. Go to the **Edit Section** of your clinical note

2. Find the field with the red outline or warning

3. Delete the outdated information from that field

4. Save your changes

Option 2: Add the Value Back in Form Builder

1. Access the **Form Builder**

2. Find the relevant form field

3. Add the missing value back to the field options

4. Return to your clinical note and verify the field now displays correctly

> ℹ️ • You **cannot sign and lock** a note that has invalid field values
> • The system will show you exactly which fields need to be corrected before you can proceed
> • This ensures your clinical notes always contain accurate, valid information