Release Notes - February 25, 2026

Last modified on 10/08/2026 7:36 pm EDT

New feature video overview | New features | Enhancements | Resolutions | Coming soon

Highlights

New Features
ONC health IT certification updates
Patient Care Plan Summary Widget
MIPS Assist Program
AI-powered support chat

Coming Soon
Improved Patient Chart Documents
EverHealth Scribe Beta Program
Redesigned Practice Settings
Provider-Level Balance (PLB) Report
Real-time claim submission via ePS
Health Gorilla Integration

New feature video overview

Get ready for exciting updates! This month's release is packed with powerful new features designed to elevate your workflow.

Watch our demo to see the latest enhancements in action and discover how they can boost your productivity and improve your practice experience.

New features

ONC health IT certification updates

DrChrono has been updated to meet the ONC HTI-1 certification and United States Core Data for Interoperability v3 (USCDIv3) standards. Users will notice some new or expanded fields for patient information in Clinical Form Manager (FKA Form Builder). These changes make it easier to record and capture complete and accurate details about patients. Users will also notice expanded Decision Support Intervention criteria to cover the expanded data set as decision support intervention rules. Finally, several clinical workflows have been updated to fully support USCDIv3 and HIT-1 certification requirements.

Feature rollout will begin on February 24, with full availability by February 27.

ONC HTI-1 Updates: USCDI v3

USCDIv3 Clinical Form Management Updates
Clinical forms have been enhanced with new and expanded fields to help you capture more complete and standardized patient information.

New Assessment Forms (web/mobile availability)
New assessment forms are now available on web and mobile, making it easier to document patient information wherever you work.

New Patient Status Indicators (web availability)
New patient status indicators on the web help you quickly record and view important updates about a patient's current condition.

Decision Support Intervention Updates
Clinical decision support tools have been expanded to use the new data fields and provide more comprehensive guidance during care.

Demographic Updates (Care Team + Occupation)
Patient demographic sections now include expanded Care Team and occupation details for a more complete patient profile.

Reconciliation Updates
Reconciliation workflows have been improved to help ensure medications, allergies, and other records are accurate and up to date.

Problem List Updates
The Problem List has been updated to support more detailed and standardized documentation of patient conditions.

Allergies Updates
Allergy documentation has been enhanced to capture more complete and structured information.

Imaging Orders Updates
Imaging order workflows have been updated to support expanded data requirements and improved documentation.

Lab Orders Updates
Lab order workflows now capture additional standardized details to better support reporting and care coordination.

CCDA USCDIv3 Updates
CCDA exports have been updated to include the latest standardized data elements required under USCDIv3.

Updated FHIR APIs
FHIR APIs have been updated to support the latest certification standards and expanded data sharing requirements.

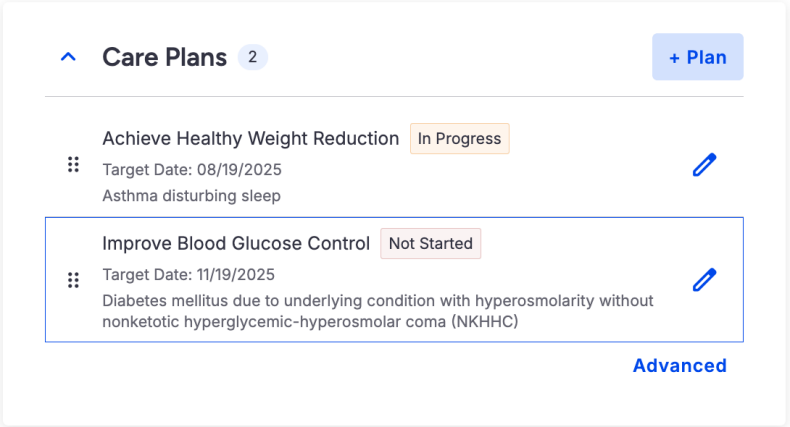
Patient care plan summary widget

We've improved the Patient Care Plan experience with a more streamlined, integrated view directly within the Patient Summary. These updates make it easier for clinicians to create and manage care plans for patient-reported concerns and diagnoses while aligning with regulatory requirements.

Related resources

- Patient Care Plan Summary Widget

- Patient Care Plan Summary Widget (Video)



MIPS Assist program

The MIPS Assist Program offers one-on-one guidance to help your practice complete MIPS reporting with confidence. Get personalized support to reduce the risk of penalties and maximize potential performance bonuses.

Related articles

- MIPS Assist Program
- Getting Started with MIPS

Meet your new AI-powered support chat

We're excited to introduce DrChrono by EverHealth's new AI-powered support assistant—designed to get you answers faster and make getting help easier than ever.

Available 24/7, this chat functionality provides instant guidance, helps you create support cases antime, and seamlessly connects you with a live agent when needed.

Why you'll love it

- **Instant answers any time:** Get immediate, AI-trained answers around the clock. No waiting and no tickets required for common questions.
- **24/7 case creation:** Need help outside of live support hours? New functionality can create a support case for you any time.
- **Seamless handoff to live support:** During live chat hours, easily transition from AI support to a support agent for more complex issues.
- **Automatic authentication:** Already logged into your EHR? Your session is recognized automatically—no additional login or verification is required.
- **Available everywhere you work:** Access on both web and mobile so support is always within reach.

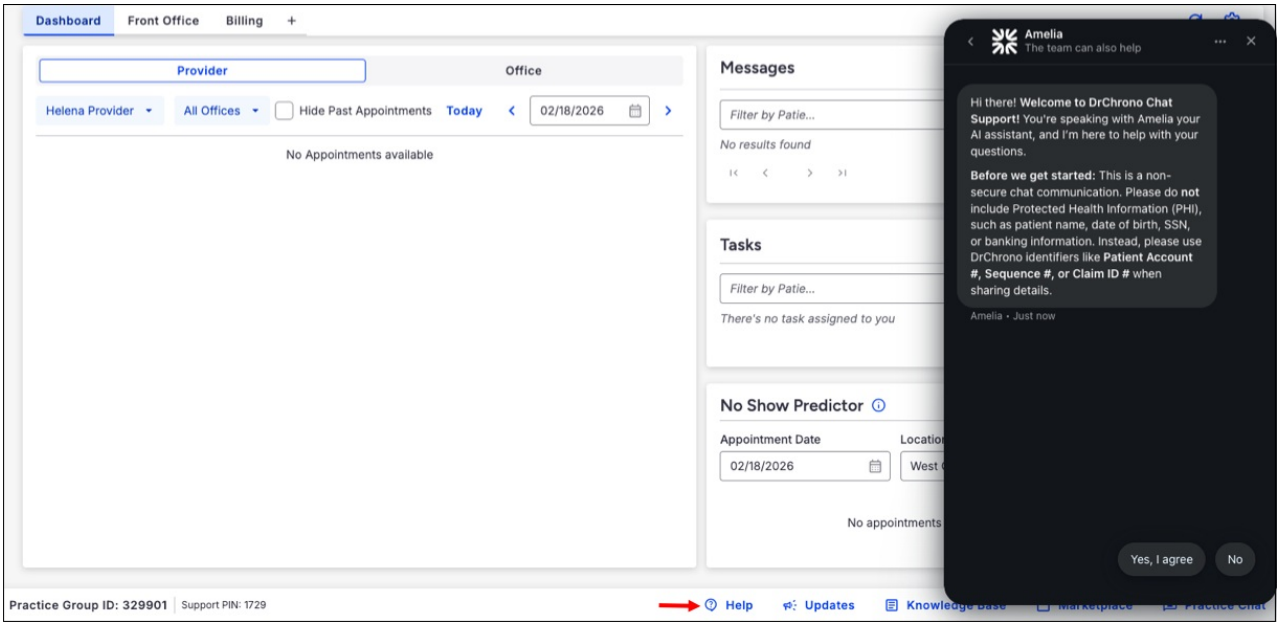
How to access

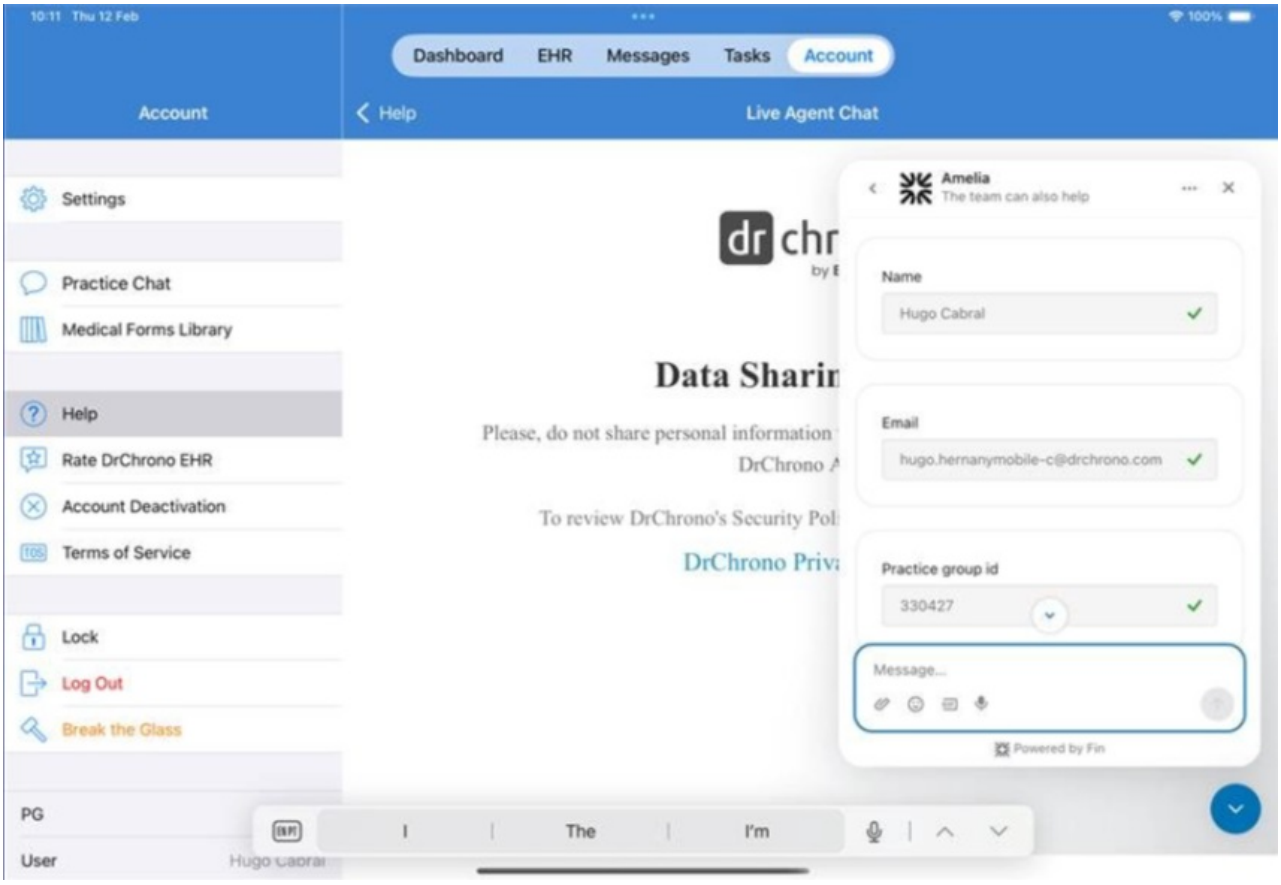
- **Web:** Select **Help** in the footer.
- **Mobile app:** Tap **Account** > **Help** > **Live Agent Chat**.

The new AI-powered support chat will be available by February 27.

Related resources

- DrChrono Support Chat
- DrChrono Support Chat (Video)





Enhancements

Enhanced recurring events

We improved the **Recurring Events** page to provide a more complete, accurate, and flexible view of recurring

schedules. These updates introduce new filters and improved data logic, making it easier to manage provider availability and breaks with confidence. We also added a **Stop After Date** label to the "stop" column to clarify how the stop date should be used.

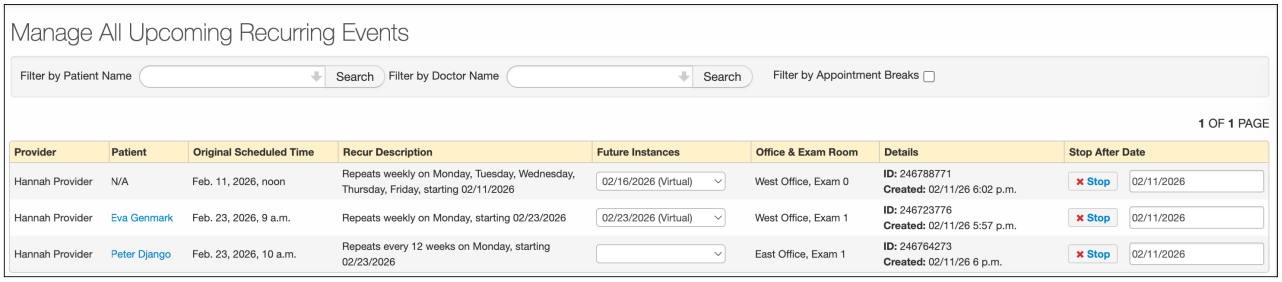
What's new

- **Improved data source:** The **Recurring Events** page now pulls data directly from schedule blocks and not only from appointments.
    - **Benefit:** This ensures all recurring schedule items—including breaks—are accurately reflected.
- **Provider filter:** New **Provider** filter to view recurring events for a specific provider.
- **Appointment Breaks filter:** New **Appointment Breaks** filter to view schedule blocks that are designated as breaks.

Customer benefit

These updates help you find the recurring event they need to update more quickly by allowing you to search or filter by multiple parameters, rather than only by patient name as before.

Manage Recurring Events



Workers' Compensation payer

The following Workers' Compensation payers have been added to the system

- Starr Insurance, payer ID STARR1
- Everest Premier Insurance Company, with payer ID E4758

Editing forms with USCDI v3 fields

We've improved the experience when opening forms that contain USCDI v3 fields in the Legacy Form Builder.

If a form includes any of the following fields:

- Clinical Test & Result
- Planned Procedure
- Pregnancy Status
- Pregnancy Intent
- Smoking Status

You will now see a pop-up message (modal) instead of an error.

You will have two options:

Continue

- You will be redirected to the Clinical Form Management screen.

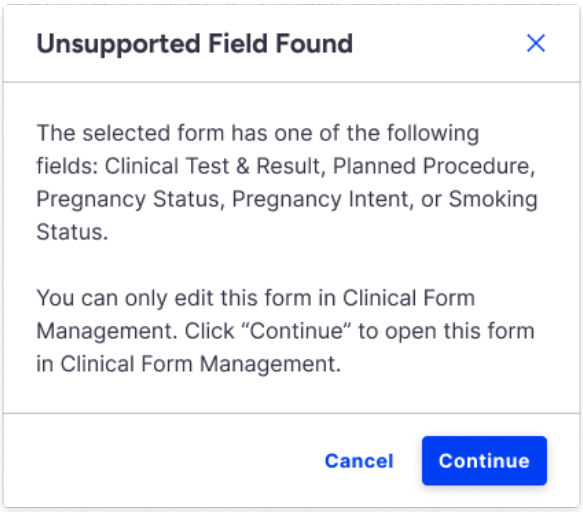
- The selected form will automatically open and be ready for editing.

Cancel

- The pop-up will close.
- You will remain on the Legacy Form Builder screen.
- The form will not open.
- You can select another form to edit.

Forms containing any USCDI v3 fields cannot be opened or edited in the Legacy Form Builder.

Clinical Form Management



AI claim rejection messages

For accounts using the ePS AI Rejection feature, the payer status file (277) responses may include both a standard rejection message and an AI-generated version. We've enhanced the system to properly identify AI-generated messages, displaying them in blue. This update ensures rejection messages are presented consistently for a more streamlined workflow.

Intelligent Claim Rejection Messages

Customize remittance report screen

We have added the functionality to hide or display the ERA paid, Adjusted, and Patient Responsibility based on the individual user.

Optional columns in the Remittance Report Screen

Free draw images

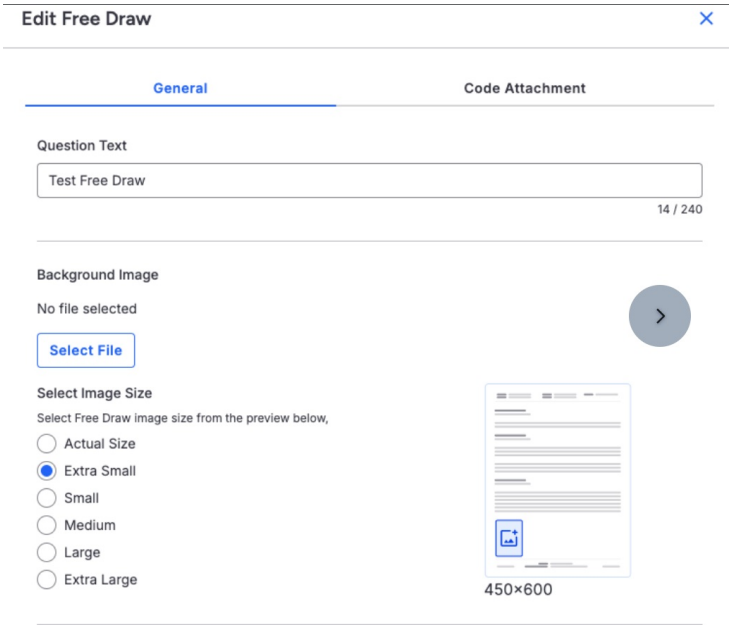
You can control how large free draw images appear in clinical notes. Choose from:

- Extra Small
- Small
- Medium
- Large
- Extra Large

- Actual Size (original size, auto-scaled if too large)

These size options are selected in clinical form management and will apply to all images added to that specific free draw field.

Clinical Form Management



Resolutions

Patient search improvements

We resolved an issue where the patient search returned inaccurate results when patients had multiple names in one field. We enhanced support for patients with multiple first or last names (for example, two first names or two last names), ensuring accurate search results. These improvements make it faster and easier to find the correct patient record, reduce search frustration, and help teams work more efficiently and confidently without missing critical patient information.

Calendar date/time mismatch

There was a discrepancy between the appointment time shown in the Schedule module and the Calendar due to time zone changes. This issue has been resolved.

Fax usage report update

We identified and resolved an issue affecting the root data source of the fax usage report. This update corrects the data source configuration, and fax usage is now displaying accurately.

Calendar update: Provider display order

The provider selected in the **Provider** dropdown now appears at the top of the **Calendar** list for easier visibility and access. All other providers will remain in their configured order. This does not change the global provider order—only the currently selected provider in the dropdown is temporarily displayed at the top of the **Calendar** view.

Improved scrolling in clinical notes multi-select fields

We fixed an issue where multi-select lists in Clinical Notes would scroll back to the top after each selection. The list will now stay in your current position, making it easier to select multiple items without losing your place.

Missing insurance information error

When insurance information is added or updated in Patient Demographics, all open (unbilled) appointments within the active coverage date range will automatically reflect the latest insurance details. Appointments that have already been billed, submitted, or paid will not be changed. This update occurs seamlessly in the background and ensures accurate primary and secondary insurance assignment based on effective dates.

B11 denial code mapping issue

We fixed an issue that was listing and misrouting the denial code B11 (misrouted claim) as OAB11 (diagnosis inconsistent). The denial will now list and route correctly based on the denial received from the payer.

Clinical note preview timeout fix

We've improved how clinical note PDFs are generated to prevent timeout issues when previewing notes that contain large or multiple images.

What's Improved

- Clinical note images will now be automatically compressed during PDF generation based on the free draw image size selected in Clinical Form Management.
- Users should be able to preview notes with large or multiple images without encountering timeout errors.
- This enhancement is to improve performance and reliability.

What to Expect

- Notes with many or large images should now preview successfully.
- If a note is unlocked and re-signed, the timestamp in the footer will update to reflect the most recent Sign & Lock action.

If You Still Experience Issues

- When editing free draw fields in Clinical Form Management, select a smaller image size. The image resolution quality will not be impacted.
- Click Preview Note again to regenerate the PDF.

 Clinical Form Management

> As part of this release, we are continuing our ongoing work to assess, monitor, and address any security vulnerabilities.

Coming soon

Improved patient chart documents

We're updating the Documents section in the patient chart to help you work more efficiently.

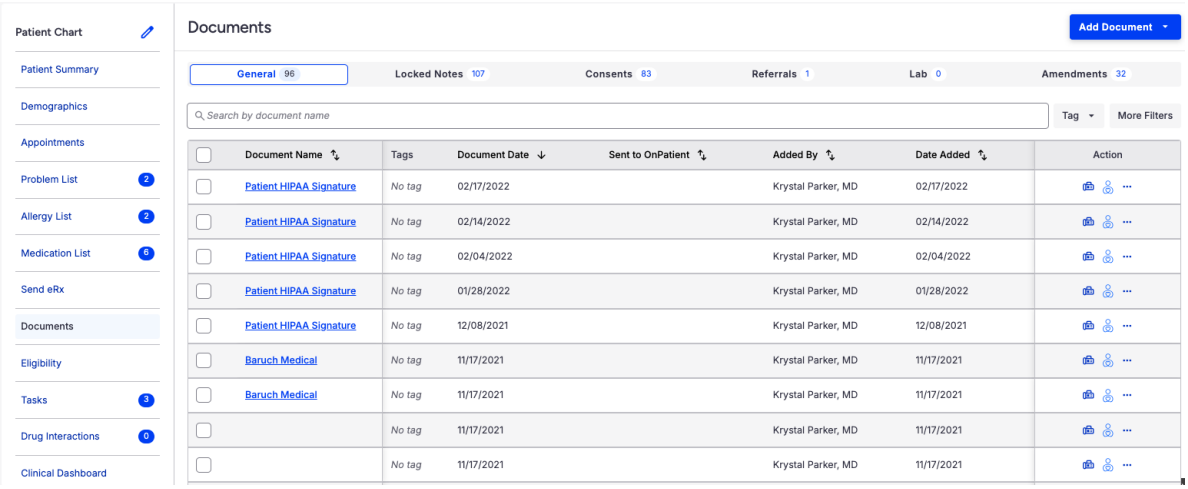
- Advanced sorting and filtering to quickly find documents
- Improved tag management for better organization

- Faster batch actions, including multi-document faxing
- Redesigned Labs section for easier navigation of requisitions and results.

These enhancements make it faster to organize and access patient information—so you can stay focused on care.

Related resources

- Patient Chart Documents
- Patient Chart Documents (Video)



EverHealth Scribe beta program (February–March 2026)

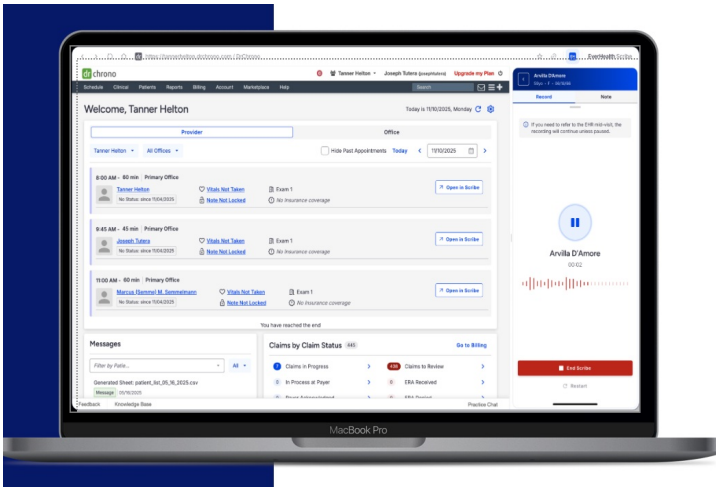
The EverHealth Scribe beta, available from February through March 2026, introduces AI-powered documentation tools designed to reduce clinical note burden and streamline workflows during patient visits. These features help capture conversations, generate structured clinical notes, and prepare information for seamless EHR submission.

Key benefits

- Less documentation time: Ambient Scribe listens during visits and automatically generates a complete clinical note.
- Greater control and accuracy: Providers can customize AI-generated notes before they are sent to the EHR.
- Smarter coding support (in testing): Recommends ICD-10 codes based on visit transcripts and queues them for EHR submission.
- Improved efficiency: Reduces manual entry and allows providers to focus more on patient care.

Related resources

- Getting Started with Scribe
- Using Scribe in DrChrono (Video)



Redesigned Practice Settings Management

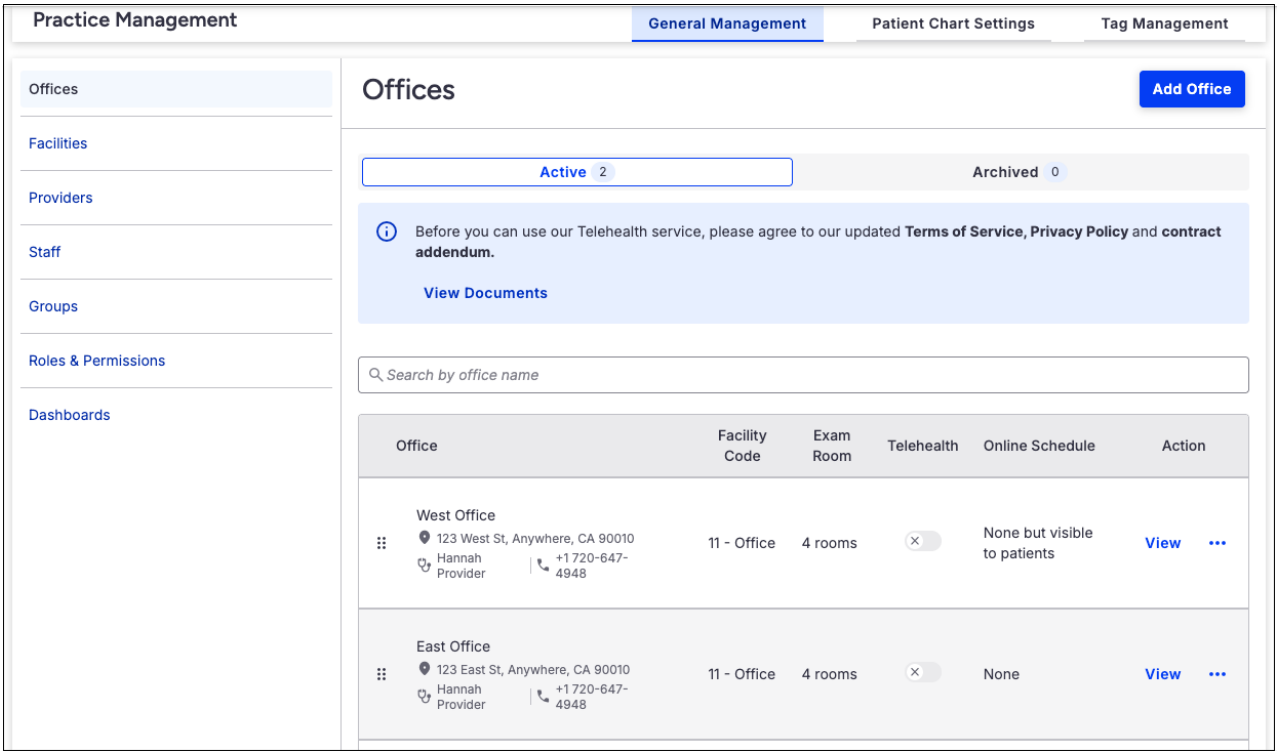
We've reimagined how practices manage their operational settings from the ground up. The new Practice Settings experience brings everything into a single, modern interface — built for the way multi-provider, multi-location, and enterprise healthcare organizations actually work.redesigned

All configuration — offices and facilities, providers and staff, permissions and roles, scheduling rules, and dashboards — will live in one unified workspace.

Key improvements

- Centralized management — Offices, providers, staff, and permissions managed from one structured workspace.
- Office-level access controls — Define operational boundaries per location and control which providers have availability at specific offices, improving scheduling accuracy.
- Streamlined configuration — A modern UI with guided workflows reduces onboarding time and minimizes configuration errors.
- Scalable structure — Add new locations or teams without restructuring. The platform adapts to your organization.

A modernized, unified interface for managing your entire practice — offices, providers, staff, permissions, and scheduling — all in one place.



Provider-Level Balance (PLB) Report

A new receivables report that gives you clear visibility into outstanding balances by provider, helping billing and finance teams quickly spot reimbursement trends and issues. This makes it easier to track performance, identify problems sooner, and stay on top of provider-level finances.

Provider Level Balance (PLB) Report

Real-time claim submission via ePS

We've improved the claim submission process for ePS to provide faster turnaround times and greater reliability. With this update, claims can now be submitted individually to the eProvider Solutions (ePS) clearinghouse through an integrated API endpoint—similar to our Real-Time Eligibility (RTE) process. This enhancement allows each claim to be transmitted as soon as it reaches Billable status, significantly reducing submission delays. This improvement ensures a smoother, more efficient claim submission experience and helps your practice receive responses from the clearinghouse much faster.

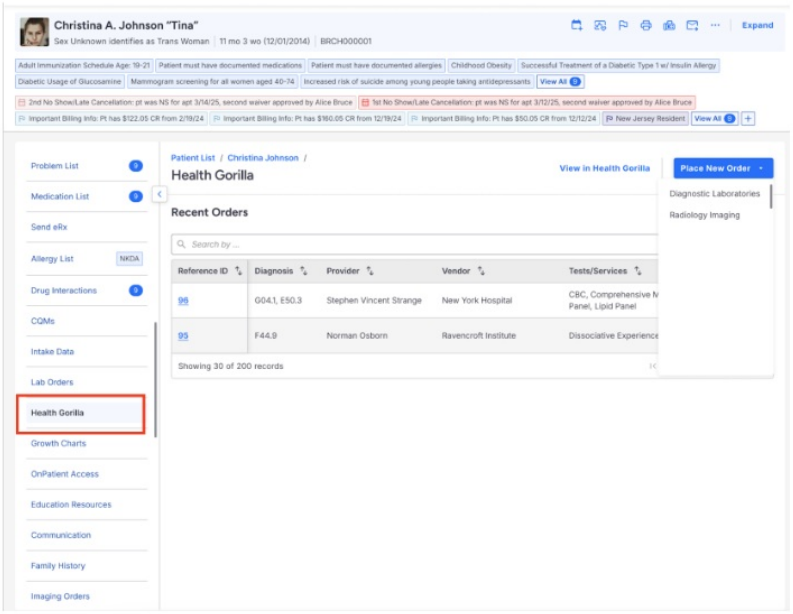
eProviderSolutions (ePS) Claim Submission

Health Gorilla integration

Health Gorilla is moving to aFHIR-based integration—creating a smoother, more efficient way to access patient information right inside patient charts.

- Simpler access in patient charts – Find Health Gorilla faster with clearer entry points
- Smoother workflows – A more consistent, streamlined experience across the platform
- Easy transition – Seamless account migration for existing users

Using Health Gorilla (improved workflow)


Christina A. Johnson "Tina"
Sex Unknown identifies as Trans Woman | 11 mo 3 wo (12/01/2014) | BRCH000001
Expand
Adult Immunization Schedule Age: 19-21
Patient must have documented medications
Patient must have documented allergies
Childhood Obesity
Successful Treatment of a Diabetic Type 1 w/ Insulin Allergy
Diabetic Usage of Glucosamine
Mammogram screening for all women aged 40-74
Increased risk of suicide among young people taking antidepressants
View All 9
2nd No Show/Late Cancellation: pt was NS for apt 3/14/25, second waiver approved by Alice Bruce
1st No Show/Late Cancellation: pt was NS for apt 3/12/25, second waiver approved by Alice Bruce
Important Billing Info: Pt has $122.05 CR from 2/19/24
Important Billing Info: Pt has $160.05 CR from 12/19/24
Important Billing Info: Pt has $50.05 CR from 12/12/24
New Jersey Resident
View All 5
Problem List 9
Medication List 9
Send eRx
Allergy List NKDA
Drug Interactions 9
CQMs
Intake Data
Lab Orders
Health Gorilla
Growth Charts
OnPatient Access
Education Resources
Communication
Family History
Imaging Orders
Patient List / Christina Johnson /
Health Gorilla
View in Health Gorilla
Place New Order
Diagnostic Laboratories
Radiology Imaging
Recent Orders
Search by ...
Reference ID
Diagnosis
Provider
Vendor
Tests/Services
96
G04.1, E50.3
Stephen Vincent Strange
New York Hospital
CBC, Comprehensive M
Panel, Lipid Panel
95
F44.9
Norman Osborn
Ravencroft Institute
Dissociative Experience
Showing 30 of 200 records