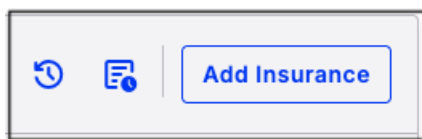


Understanding the layout of the screen

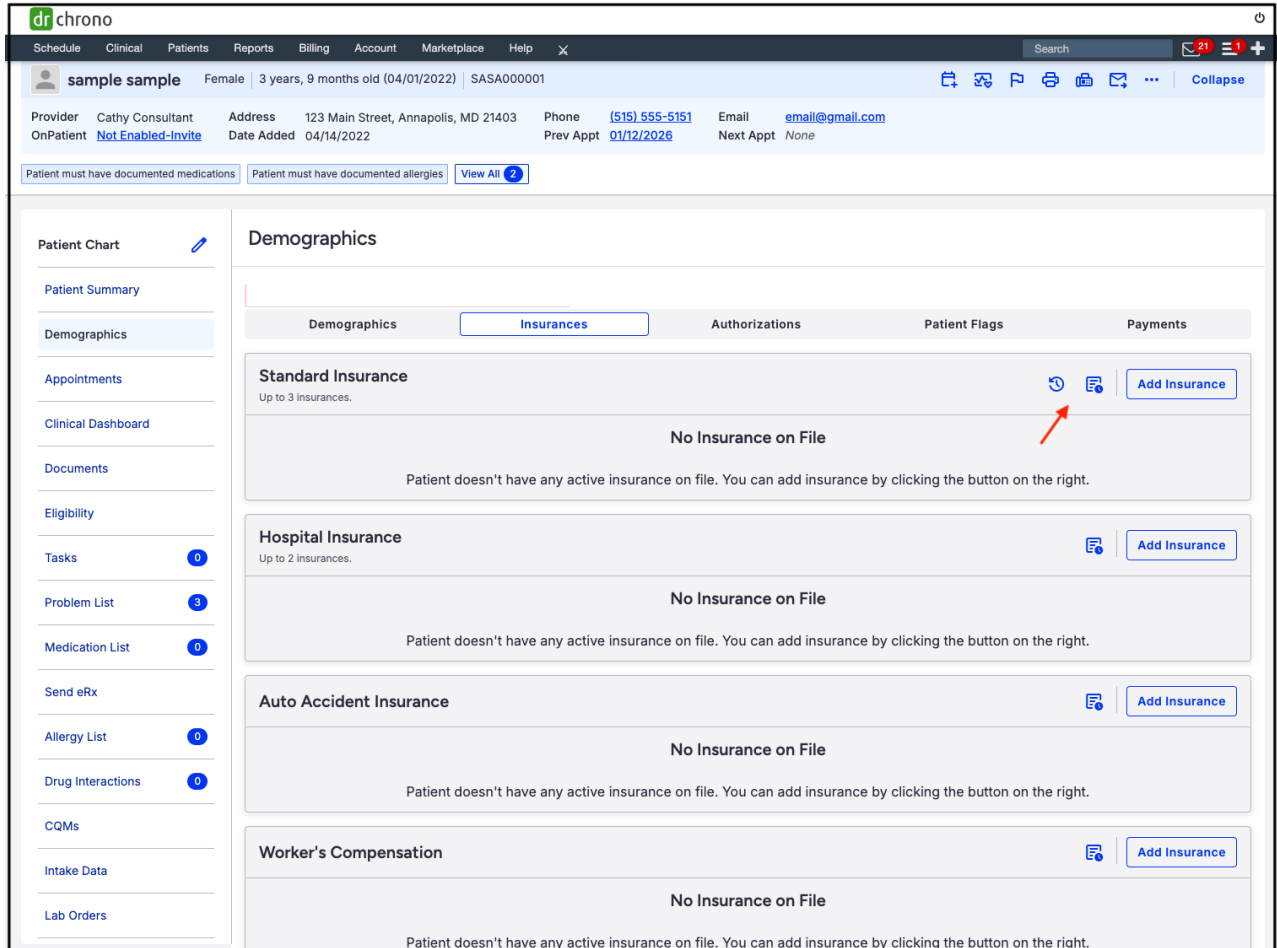
Last modified on 01/28/2026 2:03 pm EST

The insurance and eligibility screen is found in the patient's chart under the Demographics section > Insurances tab. This screen displays all active and archived insurance records, and allows users to run and review eligibility checks.

For each insurance category (Standard, Hospital, Auto Accident, Worker's Compensation, and Durable Medical Equipment (DME) there are options to add, edit, or archive an insurance payer. Historical information is also viewable.



- The first icon, the clock, shows historical eligibility information.
- The second icon, paper, shows historical insurance information.
- The Add Insurance box allows insurance information to be added to the patient's account.

A screenshot of the drchrono patient chart interface. The top navigation bar includes 'Schedule', 'Clinical', 'Patients', 'Reports', 'Billing', 'Account', 'Marketplace', and 'Help'. The patient's name is 'sample sample', a 3-year-old female. The 'Demographics' section is active, with the 'Insurances' tab selected. The interface shows five insurance categories: Standard Insurance, Hospital Insurance, Auto Accident Insurance, Worker's Compensation, and Durable Medical Equipment (DME). Each category has a 'No Insurance on File' message and an 'Add Insurance' button. A red arrow points to the 'Add Insurance' button for Standard Insurance. The left sidebar contains a 'Patient Chart' menu with options like 'Patient Summary', 'Demographics', 'Appointments', 'Clinical Dashboard', 'Documents', 'Eligibility', 'Tasks', 'Problem List', 'Medication List', 'Send eRx', 'Allergy List', 'Drug Interactions', 'CQMs', 'Intake Data', and 'Lab Orders'.

