

# Auto Accident / Workers' Compensation / Durable Medical Equipment payers

Last modified on 05/07/2026 11:43 am EDT



This feature is in beta. If you would like to become a beta partner, please reach out to support.

Claims for auto accident, workers' compensation, and durable medical equipment payers require additional information to be paid. DrChrono makes it easy to enter the details that payers require.


1. Navigate to the patient's chart > Demographics > Insurances tab.
2. Press Add Insurance in the row that corresponds to the type of insurance (Auto Accident, Worker's Compensation, DME).

The screenshot displays the 'Insurance Management' interface. At the top, there is a 'Standard Insurance' section with a dropdown menu showing '87726: Unitedhealthcare #122222222' and a 'Primary' label. Below this are four sections for 'Hospital Insurance', 'Auto Accident Insurance', 'Worker's Compensation', and 'Durable Medical Equipment (DME)'. Each of these four sections contains the text 'No Insurance on File' and a message: 'Patient doesn't have any active insurance on file. You can add insurance by clicking the button on the right.' To the right of each section is an 'Add Insurance' button. Red arrows point to these buttons for the Auto Accident, Worker's Compensation, and DME sections.

3. Using Auto Accident as an example, use the Insurance Search box to select the Auto carrier to receive the patient's claim.

**Add Auto Accident Insurance** ✕

**Insurance Info**

Insurance \* 

Search...

Policy Number

Phone

Effective Date

Ineffective Date

**Subscriber**

Patient is the subscriber.

First Name

Last Name

Middle Name

Suffix

Date of Birth

Sex

SSN

Relationship

Phone

Country

Street Address

City

State

ZIP Code

4. Enter the information and press Add Insurance.
5. Once saved, an Accident Record section will open. Press Add Record to enter details for the patient's auto accident.


**Auto Accident Insurance** Add Insurance

**C1037: Allstate Auto (except New Jersey) | #122222222** ★ ✎ 🗑️

Effective Date *None*      Ineffective Date *None*

**Subscriber**  
*Subscriber Name Unknown*

**Accident Record**  
*No accident records*

 **Add Record**

6. Here you can enter the auto accident case number, accident date, claim number, etc. There is a free text box at the bottom for any notes related to the auto accident case.

### Add Accident Record ✕

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**Case Number**

**Accident Date**

**Occurrence State**

**W.C.B. Number**

**W.C.B. Rating Code**

**Property & Casualty Claim Number** i

**Note**

7. Workers' Compensation payers work the same way. First, enter the payer and save to the patient's chart.

**Worker's Compensation**
 [Add Insurance](#)

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19682: Hartford Fire Ins Co
★ ✎ 📄

<b>Carrier Code</b> <i>None</i>	<b>Group Name</b> <i>None</i>	<b>Group Number</b> <i>None</i>
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**Accident Record**  
*No accident records*
➔
[Add Record](#)

8. An Add Record icon will populate to allow details regarding the workers' compensation claim.

## Add Accident Record



Case Number

Accident Date

Occurrence State

W.C.B. Number

W.C.B. Rating Code

Property & Casualty Claim Number 

Note