

Auto Accident / Workers' Compensation / Durable Medical Equipment payers

Last modified on 02/03/2026 9:36 am EST

Claims for auto accident, workers' compensation, and durable medical equipment payers require additional information to be paid. DrChrono makes it easy to enter the details that payers require.

1. Navigate to the patient's chart > Demographics > Insurances tab.
2. Press Add Insurance in the row that corresponds to the type of insurance (Auto Accident, Worker's Compensation, DME).

The screenshot shows the 'Standard Insurance' section with one entry for '87726: Unitedhealthcare' (Primary). Below it are sections for 'Hospital Insurance', 'Auto Accident Insurance', 'Worker's Compensation', and 'Durable Medical Equipment (DME)'. Each section displays a message: 'No Insurance on File' and 'Patient doesn't have any active insurance on file. You can add insurance by clicking the button on the right.' A red arrow points to the 'Add Insurance' button in each of these four sections.

3. Using Auto Accident as an example, use the Insurance Search box to select the Auto carrier to receive the patient's claim.

Add Auto Accident Insurance

Insurance Info

Insurance * *

Policy Number Phone

Effective Date ? Ineffective Date

Subscriber

Patient is the subscriber.

First Name Last Name

Middle Name Suffix

Date of Birth Sex

SSN Relationship

Phone Country *

Street Address

City State ZIP Code

4. Enter the information and press Add Insurance.
5. Once saved, an Accident Record section will open. Press Add Record to enter details for the patient's auto accident.

Auto Accident Insurance

C1037: Allstate Auto (except New Jersey) | #1222222222 ★ ✎ ✖

Effective Date Ineffective Date

Subscriber
Subscriber Name Unknown

Accident Record
No accident records Add Record

6. Here you can enter the auto accident case number, accident date, claim number, etc. There is a free text box at the bottom for any notes related to the auto accident case.

Add Accident Record

Case Number

Accident Date

 MM/DD/YYYY

Occurrence State

 Search...

W.C.B. Number

W.C.B. Rating Code

Property & Casualty Claim Number ?

Note

7. Workers' Compensation payers work the same way. First, enter the payer and save to the patient's chart.

Worker's Compensation

19682: Hartford Fire Ins Co

Carrier Code None	Group Name None	Group Number None
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Accident Record

No accident records

8. An Add Record icon will populate to allow details regarding the workers' compensation claim.

Add Accident Record



Case Number

Accident Date

Occurrence State

W.C.B. Number

W.C.B. Rating Code

Property & Casualty Claim Number

Note