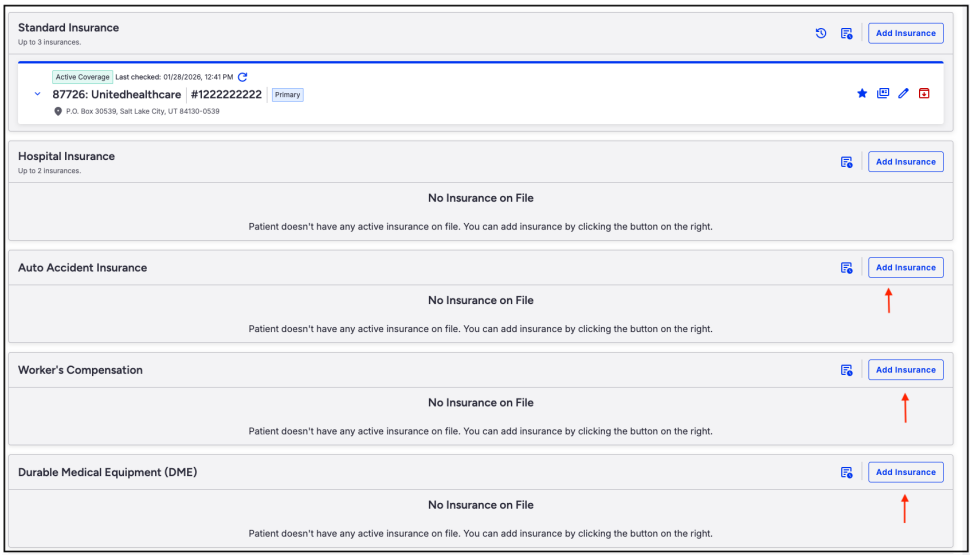
Auto Accident / Workers' Compensation / Durable Medical Equipment Payers

Last modified on 10/07/2026 8:43 pm EDT

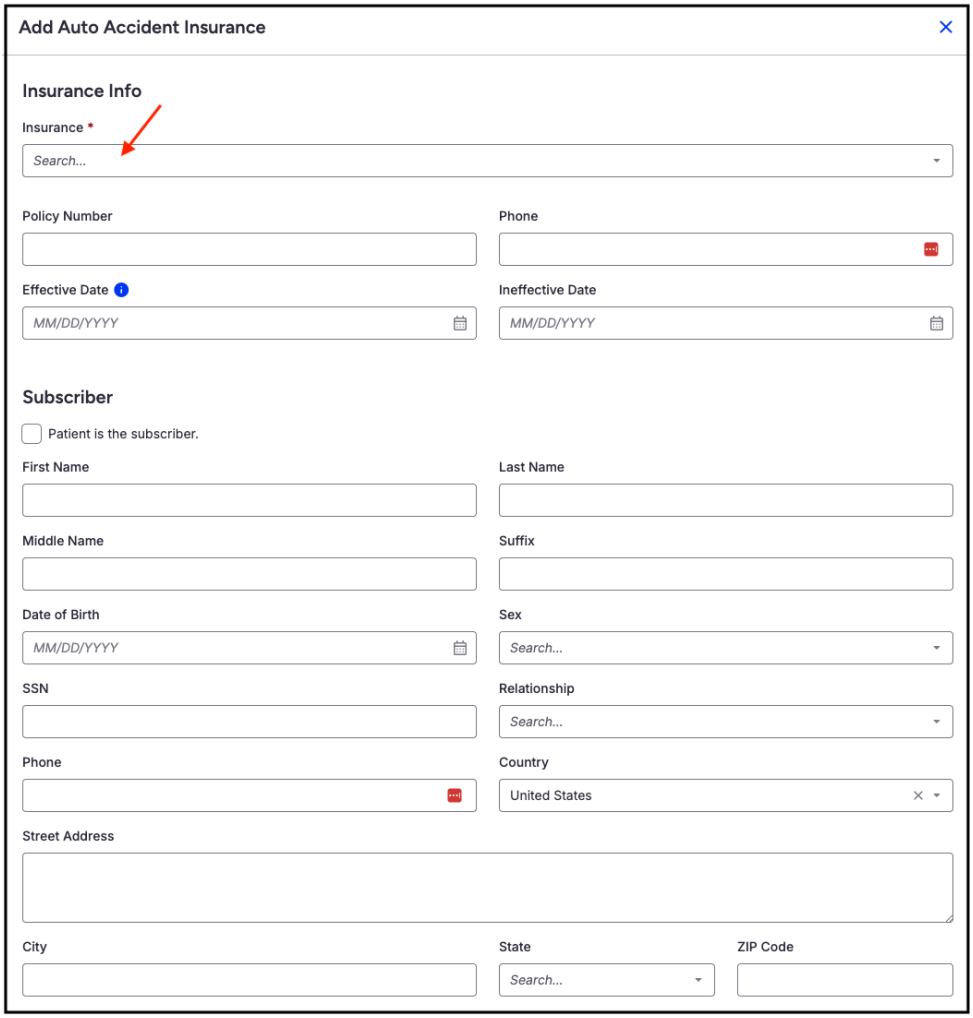
Claims for auto accident, workers' compensation, and durable medical equipment payers require additional information to be paid. DrChrono makes it easy to enter the details that payers require.

1. Navigate to the patient's chart > Demographics > Insurances tab.

2. Press Add Insurance in the row that corresponds to the type of insurance (Auto Accident, Worker's Compensation, DME).

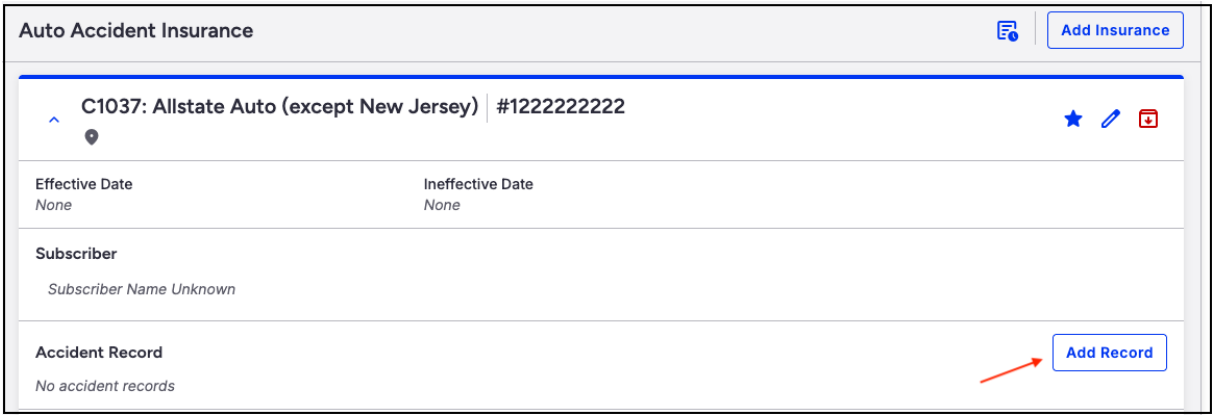


3. Using Auto Accident as an example, use the Insurance Search box to select the Auto carrier to receive the patient's claim.

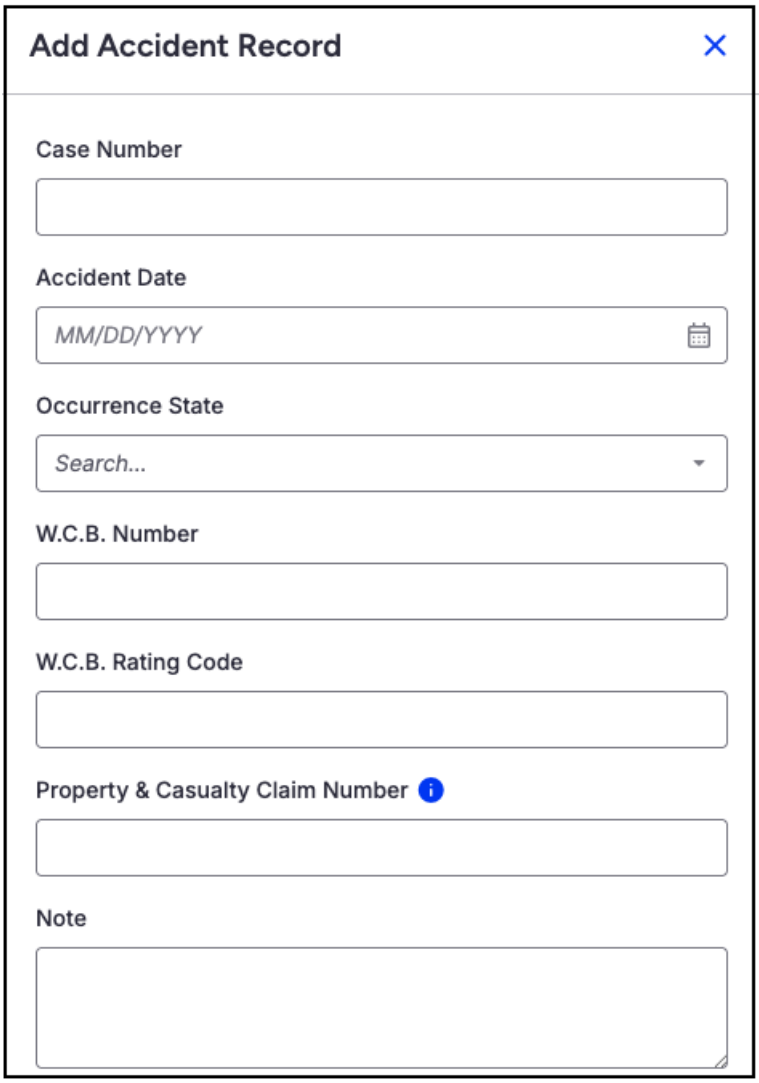


4. Enter the information and press Add Insurance.

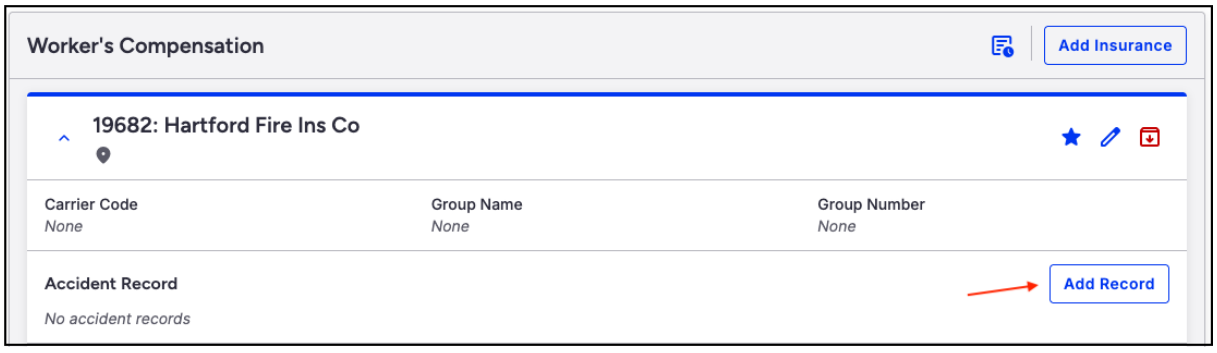
5. Once saved, an Accident Record section will open. Press Add Record to enter details for the patient's auto accident.



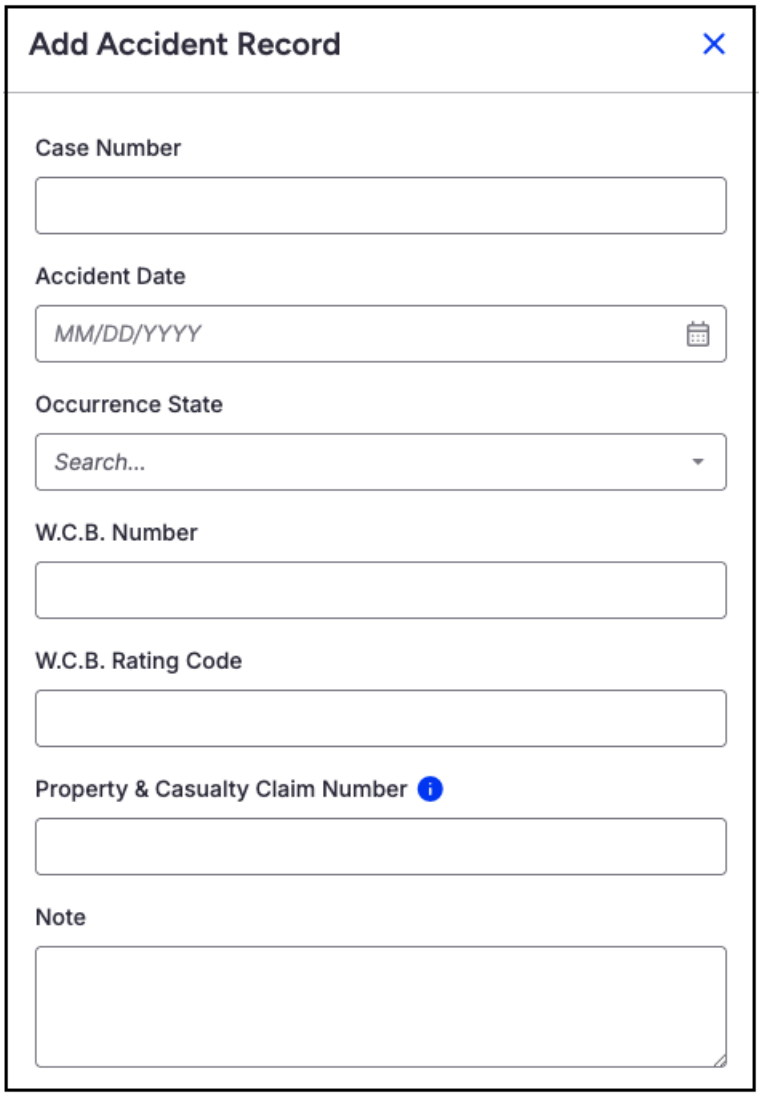
6. Here you can enter the auto accident case number, accident date, claim number, etc. There is a free text box at the bottom for any notes related to the auto accident case.



7. Workers' Compensation payers work the same way. First, enter the payer and save to the patient's chart.



8. An Add Record icon will populate to allow details regarding the workers' compensation claim.


Add Accident Record
Case Number
Accident Date
MM/DD/YYYY
Occurrence State
Search...
W.C.B. Number
W.C.B. Rating Code
Property & Casualty Claim Number
Note