

Auto Accident / Workers' Compensation / Durable Medical Equipment payers

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Claims for auto accident, workers' compensation, and durable medical equipment payers require additional information to be paid. DrChrono makes it easy to enter the details that payers require.

1. Navigate to the patient's chart > Demographics > Insurances tab.
2. Press Add Insurance in the row that corresponds to the type of insurance (Auto Accident, Worker's Compensation, DME).

The screenshot displays the 'Insurances' tab in a patient's chart. It features a list of insurance categories, each with an 'Add Insurance' button. The 'Standard Insurance' section shows an active policy for '87726: Unitedhealthcare' with ID '#122222222' and a 'Primary' status. The other sections—'Hospital Insurance', 'Auto Accident Insurance', 'Worker's Compensation', and 'Durable Medical Equipment (DME)'—all show 'No Insurance on File' and include a message: 'Patient doesn't have any active insurance on file. You can add insurance by clicking the button on the right.' Red arrows point to the 'Add Insurance' buttons for Auto Accident, Worker's Compensation, and DME.

Insurance Type	Status	Action
Standard Insurance	Active Coverage: 87726: Unitedhealthcare #122222222 (Primary)	Add Insurance
Hospital Insurance	No Insurance on File	Add Insurance
Auto Accident Insurance	No Insurance on File	Add Insurance
Worker's Compensation	No Insurance on File	Add Insurance
Durable Medical Equipment (DME)	No Insurance on File	Add Insurance

3. Using Auto Accident as an example, use the Insurance Search box to select the Auto carrier to receive the patient's claim.

Add Auto Accident Insurance

Insurance Info

Insurance *

Search...

Policy Number

Phone

Effective Date

Ineffective Date

Subscriber

☐ Patient is the subscriber.

First Name

Last Name

Middle Name

Suffix

Date of Birth

Sex

SSN

Relationship

Phone

Country

United States

Street Address

City

State

ZIP Code

4. Enter the information and press Add Insurance.
5. Once saved, an Accident Record section will open. Press Add Record to enter details for the patient's auto accident.

Auto Accident Insurance

Add Insurance

C1037: Allstate Auto (except New Jersey) | #1222222222

Effective Date
None

Ineffective Date
None

Subscriber

Subscriber Name Unknown

Accident Record

No accident records

Add Record

6. Here you can enter the auto accident case number, accident date, claim number, etc. There is a free text box at the bottom for any notes related to the auto accident case.

Add Accident Record

Case Number

Accident Date

Occurrence State

W.C.B. Number

W.C.B. Rating Code

Property & Casualty Claim Number ⓘ

Note

7. Workers' Compensation payers work the same way. First, enter the payer and save to the patient's chart.

Worker's Compensation
Add Insurance

19682: Hartford Fire Ins Co

Carrier Code
None
Group Name
None
Group Number
None

Accident Record
No accident records
Add Record

8. An Add Record icon will populate to allow details regarding the workers' compensation claim.

Add Accident Record



Case Number

Accident Date

 

Occurrence State

 

W.C.B. Number

W.C.B. Rating Code

Property & Casualty Claim Number 

Note