

eProvider Solutions - Real Time Claim Submission

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We're excited to introduce real-time claim submission through ePS. There are no changes to your existing workflow or user interface; however, once a claim passes the claim scrubbing process, it will be transmitted to the clearinghouse **immediately** rather than waiting for the scheduled batch submission cycles.

With this enhancement, claim statuses update right away, providing faster visibility into submission activity. By sending claims to the clearinghouse sooner, practices can receive payer acknowledgments, rejections, and error notifications more quickly, allowing for faster corrections and resubmissions when needed.

This improvement helps streamline the revenue cycle by reducing submission delays, improving transparency for billers, and supporting faster reimbursement.

If your practice prefers to continue using batch claim submission, you can disable real-time submission by navigating to **Account > Account Settings > Medical Billing** and unchecking **Enable real-time claim submission** option.



This setting is only visible under the practice's primary provider's account.

When disabled, claims will be held and submitted during the scheduled batch processing cycles, as they were previously. This setting applies at the practice level, so all users within the practice will use either real-time submission or batch submission.

Account Settings

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Medical Billing

Default Billing Provider

Billing NPI

Required for eRx & billing. Group NPI can be same as rendering NPI #

Rendering Provider NPI

Individual Provider NPI #. Leave blank if the same as billing NPI

Practice Official Name

Practice Tax ID

CLIA Number

Optional: For CLIA certified labs

CLIA # Expiration

Optional: Expiration date of CLIA #

Billing Taxonomy Code

Optional: Leave blank to let the system choose

Rendering Taxonomy Code

Optional: Leave blank to let the system choose

Individual Medicare PTAN

Group Medicare PTAN

Individual BCBS Number

Group BCBS Number



Enable real-time claim submission



Enabling this will apply real-time claim submission for the entire practice.