

# Release Notes - April 2, 2026

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## Highlights

### New Features

[EverHealth Scribe](#)  
[MIPS reporting](#)

### Coming Soon

[Improved patient chart Documents](#)  
[Redesigned Practice Settings management](#)  
[Patient chart - Appointments redesign](#)

## New feature video overview

Get ready for exciting updates! This month's release is packed with powerful new features designed to elevate your workflow.

Select the **Get Started** button below to watch our demo to see the latest enhancements in action and discover how they can boost your productivity and improve your practice experience.

## New features

### EverHealth Scribe

EverHealth Scribe introduces AI-powered documentation tools designed to reduce clinical note burden and streamline workflows during patient visits. These features help capture conversations, generate structured clinical notes, and prepare information for seamless EHR submission.

[Get started with Scribe today!](#)

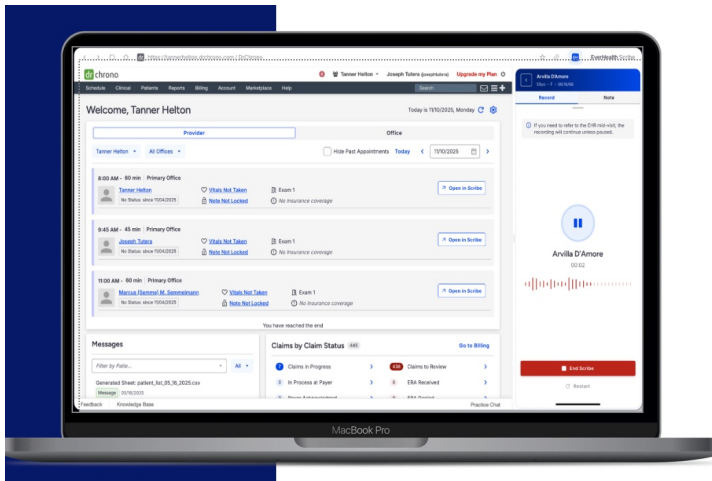
### Key benefits

- **Less documentation time:** Ambient Scribe listens during visits and automatically generates a complete clinical note.
- **Greater control and accuracy:** Providers can customize AI-generated notes before they are sent to the EHR.
- **Smarter coding support (in testing):** Recommends ICD-10 codes based on visit transcripts and queues them for EHR submission.
- **Improved efficiency:** Reduces manual entry and allows providers to focus more on patient care.

### Related resources

- [Getting Started with Scribe](#)

- [Using Scribe in DrChrono \(Video\)](#)



## MIPS reporting

### Electronic clinical quality measures (eCQMs)

To maintain annual certification requirements, we updated Quality Measures to support 2026 reporting. Providers can now select 2026 in the Quality Measures dashboard. Measure definitions and reporting files were also updated to meet the latest CMS submission standards, helping ensure accurate tracking and successful MIPS reporting under the CMS Quality Payment Program.

Updates include:

- Preventive Care and Screening: Screening for Depression and Follow-Up Plan
  - Numerator change
- Diabetes: Eye Exam
  - Denominator change
- Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention
  - Population logic updates
  - Denominator exclusions
- Controlling High Blood Pressure
  - Denominator exclusions
- Diabetes: Glycemic Status Assessment Greater Than 9%
  - Numerator update
  - Denominator exclusions
- Functional Status Assessments for Heart Failure
  - Denominator exclusions
- Documentation of Current Medications in the Medical Record
  - Description update
- Version update only, no change to logic specifications
  - Closing the Referral Loop: Receipt of Specialist Report
  - Preventive Care and Screening: Body Mass Index (BMI) Screening and Follow-Up Plan version change only, no change to logic
  - Use of High-Risk Medications in Older Adults
  - Colorectal Cancer Screening
  - Initiation and Engagement of Substance Use Disorder Treatment

## MIPS Dashboard

We updated the CMS EHR Certification ID displayed on the **MIPS Dashboard (Clinical > MIPS/MACRA)** to reflect the new 2025 CMS certification format. This ensures the certification ID shown in DrChrono aligns with current CMS requirements and supports accurate MIPS reporting and compliance for the 2025 reporting year.

### [Navigating the MIPS Dashboard \(2025\)](#)

#### MIPS Dashboard

DrChrono EHR v11.0  
CHPL Product Number: 15.02.04.2897.DRCH.11.03.1.220531  
CMS EHR Certification ID: 2025C11APS8H7V4

Track your progress on all criteria with our MIPS Dashboard. No matter where you are in your reporting period, you can easily check on your progress and determine what actions need to be taken to meet the requirements.

**Period**  
 180-Day Period 2025 ⓘ  
01/01/2025 to 06/30/2025  
 Full Year 2025  
 90-Day Period 2024 ⓘ  
 90-Day Period 2023 ⓘ  
 Full Year 2022  
 Full Year 2021  
 Full Year 2020  
 Full Year 2019  
 Full Year 2018  
 Full Year 2017

**Provider**  
Selected 0 providers ▾

Small, Underserved, or Rural Practice ⓘ  
Refer to the [CMS reference](#) to determine if this applies to your practice.

**Office**  
Selected 0 offices ▾

Select a provider, an office, the date range and click on refresh above.

## Enhancements

### Clinical Form Management

We added the **Reset to Default** option to **Clinical Form Management**, allowing users to restore preset forms—such as H&P and SOAP—to their original settings if they have been modified.

This option is available only for preset forms and aligns **Clinical Form Management** with the functionality previously available in the legacy Form Builder.

#### [Clinical Form Management](#)

### View-only access for Care Plans

You now have more flexibility and control over who can see and manage Care Plans across your practice.

What's new:

- Introduced a new **View Care Plans** permission that provides read-only access to Care Plans and is off by default.
- Users with **Manage Care Plans** can view and edit Care Plans, while users with **View Care Plans** can only view but not edit.
- If neither permission is enabled, Care Plans are hidden from the user.
- Care Plan access is available only when the Care Plan feature is enabled and does not impact accounts that

haven't turned it on.

[Account Permissions Overview](#)

## HCPCS codes effective 4/01/2026

HCPCS codes effective April 1, 2026, have been loaded into the DrChrono system and are available for use on patient claims.

## Payer ID added for Carisk Partners

- Payer ID E2441: North American Risk Services NARS
- Payer ID E1514: Los Angeles Department Water and Power
- Payer ID E4750 Risk Management Planning Group
- Payer ID E0219 GCG Risk Management NYWC 1500s

## Enhanced security for Support PIN visibility

We improved how your **Support PIN** appears in the footer to secure your account. The **Support PIN** now hides by default whenever you load, refresh, or navigate between pages. A new icon next to the **Support PIN** lets you reveal the PIN only when needed. Select the eye icon to show or hide the PIN.

[DrChrono Support PIN](#)

Practice Group ID: 329901 | Support PIN: \*\*\*\* 

## Resolutions

### Appointment Report filter excludes unselected statuses

We fixed an issue where deselecting **Appointment Status** or **Billing Status** options in the **Appointment Report** filter did not work as expected—the report still returned results for all statuses, as if every option remained selected. Now, the report accurately reflects your filter selections.

### Staff members can edit offices for providers with mutual consultant access

We fixed an issue where staff linked to a provider with consultant access couldn't edit the offices of other providers, even with mutual consultant access. Staff can now fully edit offices across all providers with mutual consultant access, with consistent view and edit permissions.

### Patient chart sidebar no longer overlaps past appointments on subsequent pages

We fixed an issue where navigating to page 2 or beyond in the past appointments section of a patient's chart caused the appointment list to be partially covered by the patient chart sidebar, making appointment details difficult to view. The full list of appointments is now visible on all pages, with the patient chart sidebar displaying correctly alongside appointment details without overlap.

## Appointment Report loading improvements

Previously, navigating to the **Appointment Report** caused the page to load indefinitely, blocking access. The **Appointment Report** now loads correctly.

## Appointment time shows consistently after provider updates time zone

We fixed an issue where updating a provider's time zone caused appointment times to display inconsistently—correct on the **Calendar**, but mismatched in the appointment details window. Now, both views show the same time. When updating a time zone, the appointment time stays the same while the time zone adjusts.

## Social security numbers and phone numbers auto-format in the patient chart Demographics page

Previously, SSNs and phone numbers entered on the **Demographics** page required manual formatting before saving. Now, SSNs auto-format as ###-##-#### and phone numbers as (xxx) xxx-xxxx upon saving. This format applies consistently when creating or editing patient records, including US and international numbers.

## Phone numbers with 324 area code save successfully

We fixed an issue where entering a patient phone number with the 324 area code caused an error that prevented saving the number despite its valid format. The 324 area code is now recognized as valid, allowing phone numbers with it to be saved without error in cell, home, and office phone fields.

## Sample data enable/disable actions logged in Audit Log

Previously, enabling or disabling sample data and sample billing data in **Account Settings** wasn't recorded, making it hard to track changes that confused providers in larger practice groups. These actions are now always recorded in the **Audit Log**.

## Duplicate cover sheet no longer generated when faxing to own practice number

Previously, when a provider faxed a document from the patient chart to their practice's fax number, two cover sheets were produced—one in **Outgoing Fax** and another in the confirmation message, causing duplicate cover pages in the PDF preview. Now, self-fax actions generate a single cover sheet record with no duplicates in the confirmation message or PDF preview.

## Prescription preview in Chrome

An issue in Chrome (v146) that prevented prescription previews from appearing when reordering medications has been resolved. You can now view prescription previews as expected when reordering medications in Chrome.

## Deleting saved credit cards on a patient chart

We fixed an issue that prevented the deletion of a saved card on a patient's chart.

## Patient memberships creating appointments

We resolved an issue in which appointments were created for patients starting a payment plan when the payment date overlapped with their scheduled payment date.

## Viewing a patient payment plan under the practice group

We fixed an issue that prevented a patient's payment plan from appearing when viewing the account as a practice group.

## Saving credit card details when using Stripe legacy payments

We fixed an issue that prevented patients from saving card details in the OnPatient portal when using Stripe legacy payments.

## Editing or archiving existing EPRNT payer IDs

We fixed an issue that prevented editing or archiving existing EPRNT payer IDs.

[? Adding a Payer or Updating the Payer Address In DrChrono](#)

## Generating a patient statement

We resolved an issue where generating patient statements for certain accounts failed and displayed the error "Failed generating 1 patient statements" in the **Message Center**. Patient statements now generate and export to the **Message Center** as expected.

## Missing insurance information error

When insurance information is added or updated in the patient chart **Demographics** page, all open (unbilled) appointments within the active coverage date range can automatically reflect the most up-to-date insurance details. This helps ensure accurate assignment of primary and secondary insurance based on effective dates, without requiring manual updates.

Appointments that have already been billed, submitted, or paid will remain unchanged.

This feature was recently introduced and is currently being reenabled on a limited, opt-in basis as we continue to monitor performance. If you would like it enabled for your account, [open a Support case](#).

## Copay label on the Calendar

We fixed an issue with the copay label on the **Calendar**. The copay indicator in the **Daily View** has been restored. The indicator now appears when the appointment's payment profile is not set to cash, and a payment has been collected and tied to that specific visit. This update ensures consistent visibility of collected copays directly on the schedule.

[? Copay on Daily Calendar View](#)

As part of this release, we are continuing our ongoing work to assess, monitor, and address any security vulnerabilities.

# Coming soon

## Improved patient chart Documents

We're updating the Documents section in the patient chart to help you work more efficiently.

- [?](#) Advanced sorting and filtering to quickly find documents
- [?](#) Improved tag management for better organization
- [?](#) Faster batch actions, including multi-document faxing
- [?](#) Redesigned Labs section for easier navigation of requisitions and results.

These enhancements make it faster to organize and access patient information—so you can stay focused on care.

## Related resources

- [?](#) Patient Chart Documents
- [?](#) Patient Chart Documents (Video)

The screenshot shows the 'Documents' section of a patient chart. On the left is a sidebar with navigation options: Patient Chart, Patient Summary, Demographics, Appointments, Problem List (2), Allergy List (2), Medication List (6), Send eRx, Documents (selected), Eligibility, Tasks (3), Drug Interactions (0), and Clinical Dashboard. The main area displays a table of documents with the following columns: Document Name, Tags, Document Date, Sent to OnPatient, Added By, Date Added, and Action. The table contains 8 rows of data, including multiple 'Patient HIPAA Signature' documents and 'Baruch Medical' documents. At the top right of the document list is an 'Add Document' button. Above the table, there are filters for 'General' (96), 'Locked Notes' (107), 'Consents' (83), 'Referrals' (1), 'Lab' (0), and 'Amendments' (32). A search bar is also present with the text 'Search by document name'.

Document Name	Tags	Document Date	Sent to OnPatient	Added By	Date Added	Action
Patient HIPAA Signature	No tag	02/17/2022		Krystal Parker, MD	02/17/2022	
Patient HIPAA Signature	No tag	02/14/2022		Krystal Parker, MD	02/14/2022	
Patient HIPAA Signature	No tag	02/04/2022		Krystal Parker, MD	02/04/2022	
Patient HIPAA Signature	No tag	01/28/2022		Krystal Parker, MD	01/28/2022	
Patient HIPAA Signature	No tag	12/08/2021		Krystal Parker, MD	12/08/2021	
Baruch Medical	No tag	11/17/2021		Krystal Parker, MD	11/17/2021	
Baruch Medical	No tag	11/17/2021		Krystal Parker, MD	11/17/2021	
	No tag	11/17/2021		Krystal Parker, MD	11/17/2021	
	No tag	11/17/2021		Krystal Parker, MD	11/17/2021	

## Redesigned Practice Settings Management

We reimaged how practices manage their operational settings from the ground up. The new Practice Settings experience brings everything into a single, modern interface – built for the way multi-provider, multi-location, and enterprise healthcare organizations actually work.

All configuration – offices and facilities, providers and staff, permissions and roles, scheduling rules, and dashboards – will live in one unified workspace.

## Key improvements

- Centralized management – Offices, providers, staff, and permissions managed from one structured workspace.
- Office-level access controls – Define operational boundaries per location and control which providers have availability at specific offices, improving scheduling accuracy.
- Streamlined configuration – A modern UI with guided workflows reduces onboarding time and minimizes configuration errors.
- Scalable structure – Add new locations or teams without restructuring. The platform adapts to your organization.

## Want to be a beta partner?

Leave a comment in the DrChrono [roadmap portal card](#) to become a beta partner.

Practice Management | General Management | Patient Chart Settings | Tag Management

Offices | Add Office

Active 2 | Archived 0

Before you can use our Telehealth service, please agree to our updated [Terms of Service](#), [Privacy Policy](#) and [contract addendum](#).  
[View Documents](#)

Search by office name

Office	Facility Code	Exam Room	Telehealth	Online Schedule	Action
<b>West Office</b> 123 West St, Anywhere, CA 90010 Hannah Provider   +1720-647-4948	11 - Office	4 rooms	<input checked="" type="checkbox"/>	None but visible to patients	<a href="#">View</a> ...
<b>East Office</b> 123 East St, Anywhere, CA 90010 Hannah Provider   +1720-647-4948	11 - Office	4 rooms	<input type="checkbox"/>	None	<a href="#">View</a> ...

## Patient chart – Appointments redesign

We're making it significantly easier to find, manage, and act on appointment information directly from the patient chart.

This release introduces a redesigned **Appointments** section built for clinical staff, providers, scheduling coordinators, and front desk teams – reducing time spent searching and streamlining common scheduling workflows.

### Key improvements

- Advanced filtering and search – Quickly locate past or future appointments by date range, provider, location, or clinical note status, without manually scrolling through lists
- Recurring appointment grouping – A new toggle on the **Future Appointments** tab consolidates recurring series into a single row, reducing clutter for patients with long-term treatment schedules
- Batch actions – Select multiple future appointments at once to perform scheduling actions simultaneously, eliminating repetitive steps
- Card-based layout – A redesigned appointment view surfaces visit type, provider, location, exam room, visit reason, and linked problems and procedures at a glance
- **Past** and **Future** tabs – Appointments are now split into two focused tabs, reducing scrolling while preserving full detail

## Want to be a beta partner?

Leave a comment in the DrChrono [roadmap portal card](#) to become a beta partner.

[Patient Chart Appointments](#)



**Christina A. Johnson "Tina"**

Female | 20 years old (12/01/2004)  
BRCH000001

[Print](#) [Share](#) [Flag](#) [Download](#) [Email](#) [More](#) | [Collapse](#)

**Provider** Alice Bruce, MD   **Address** [123 Sesame Street, Los Angeles, CA 12345](#)   **Phone** [\(123\) 456-7890](#)   **Email** [christina.johnson@gmail.com](mailto:christina.johnson@gmail.com)  
**OnPatient** [Invite](#)   **Date Added** 12/12/2020   **Prev Appt** [08/14/2023](#)   **Next Appt** None

Adult Immunization Schedule Age: 19-21   Patient must have documented medications

VIP Patient [+](#)

**Patient Chart** [✎](#)

[Patient Summary](#)

[Demographics](#)

**[Appointments](#)**

[Clinical Dashboard](#) [⚠](#)

[Documents](#)

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[Send eRx](#)

[Allergy List](#) [NKDA](#)

[Drug Interactions](#) [9](#)

[CQMs](#)

[Intake Data](#)

[Lab Orders](#)

[Immunizations](#)

[Growth Charts](#)

[Patient List](#) / [Christina Johnson](#) /

[Print](#)

[Add Appointment](#)

## Appointments

**Appt. Range:** [12/12/2024](#) - [12/26/2024](#)   **Provider:** [Alice Bruce, MD](#)   **Clinical Note Status**   **Office**   **More Filters**

Filters applied: [Appt. Range: 12/12/2024 - 12/26/2024](#) [Provider: Alice Bruce, MD](#) [Reset](#)

Appointment	Action
<p>Follow-up Visit <span>Confirmed</span> <span>Balance Due</span></p> <p><b>Thursday, July 6, 2024, 2:00 PM</b> <a href="#">📅</a> <a href="#">🔔</a> <a href="#">2 Problems</a>   <a href="#">2 Procedures</a></p> <p><a href="#">👤</a> Alice Bruce, MD   <a href="#">📍</a> Seattle Office   <a href="#">🏠</a> Room 2</p> <p>Visit Reason: Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad...</p>	<a href="#">📅</a> <a href="#">🔔</a> <a href="#">⋮</a>
<p><span>Confirmed</span> <span>Balance Due</span> <span>Clinical Note Optional</span></p> <p><b>Thursday, July 6, 2024, 2:00 PM</b> <a href="#">📅</a> <a href="#">🔔</a> <a href="#">2 Problems</a>   <a href="#">2 Procedures</a></p> <p><a href="#">👤</a> Alice Bruce, MD   <a href="#">📍</a> Seattle Office   <a href="#">🏠</a> Room 2</p> <p>Visit Reason: Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad...</p>	<a href="#">📅</a> <a href="#">🔔</a> <a href="#">⋮</a>
<p>Follow-up Visit <span>Confirmed</span> <span>Balance Due</span></p> <p><b>Thursday, July 6, 2024, 2:00 PM</b> <a href="#">📅</a> <a href="#">🔔</a> <a href="#">2 Problems</a>   <a href="#">2 Procedures</a></p> <p>Repeat every 2 weeks on Monday, Wednesday starting 12/12/2024 until 02/04/2025</p> <p><a href="#">👤</a> Alice Bruce, MD   <a href="#">📍</a> Seattle Office   <a href="#">🏠</a> Room 2</p> <p>Visit Reason: Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad...</p>	<a href="#">📅</a> <a href="#">🔒</a> <a href="#">⋮</a>
<p>Follow-up Visit <span>Canceled</span></p> <p><b>Thursday, July 6, 2024, 2:00 PM</b> <a href="#">📅</a> <a href="#">🔔</a> <a href="#">2 Problems</a>   <a href="#">2 Procedures</a></p> <p><a href="#">👤</a> Alice Bruce, MD   <a href="#">📍</a> Seattle Office   <a href="#">🏠</a> Room 2</p> <p>Visit Reason: Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad...</p>	<a href="#">📅</a> <a href="#">⋮</a>
<p>Follow-up Visit <span>Confirmed</span> <span>Balance Due</span></p> <p><b>Thursday, July 6, 2024, 2:00 PM</b> <a href="#">📅</a> <a href="#">🔔</a> <a href="#">2 Problems</a>   <a href="#">2 Procedures</a></p> <p><a href="#">👤</a> Alice Bruce, MD   <a href="#">📍</a> Seattle Office   <a href="#">🏠</a> Room 2</p> <p>Visit Reason: Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad...</p>	<a href="#">📅</a> <a href="#">🔒</a> <a href="#">⋮</a>

Showing 30 of 200 appointments

[⏪](#) [⏩](#) [Prev](#) [Next](#) [⏪](#) [⏩](#)