Using EverHealth Scribe with the Mobile App

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Using the Mobile App | Other Features Available for Mobile and Web Chrome Extension

Additional resources

- Using EverHealth Scribe with the Mobile App (Video)
- Getting Started with EverhHealth Scribe (Installation)
- Using EverHealth Scribe During Patient Visits
- Customize Your Clinical Note Templates using EverHealth Scribe
- Reviewing and Editing a Clinical Note using EverHealth Scribe
- Sending Your Note to DrChrono using EverHealth Scribe
- Best Practices using EverHealth Scribe
- Template Customization Guide for Clinic Administrators (EverHealth Scribe)
- EverHealth Scribe – Managing Note Templates (Quick Guide)
- Using EverHealth Scribe in DrChrono (Video)
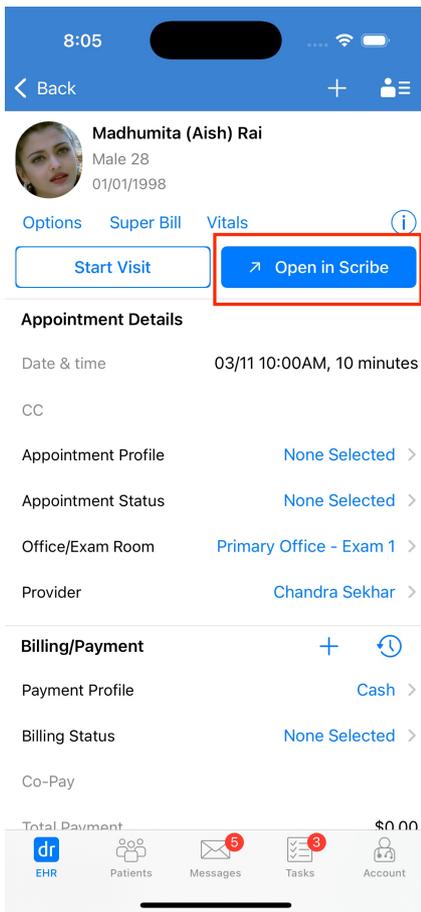- EverHealth Scribe Frequently Asked Questions (FAQ)

Using the Mobile App

> ℹ️ The mobile app and Chrome extension share the same core features, including editing, coding assist, the magic bar, patient list, and backlog. Any note sent from either platform will appear in the patient's DrChrono chart.

The EverHealth Scribe mobile app works very similarly to the Chrome extension. Once you launch it, you'll land on the same home screen you're familiar with from the extension.

Open in Scribe

Users with EverHealth Scribe access can now launch the app directly from the DrChrono mobile app using the new **"Open in Scribe"** button next to **Start Visit**. This allows providers to begin a visit using AI documentation. If a patient declines AI documentation, users can still proceed with a regular visit using **Start Visit**.
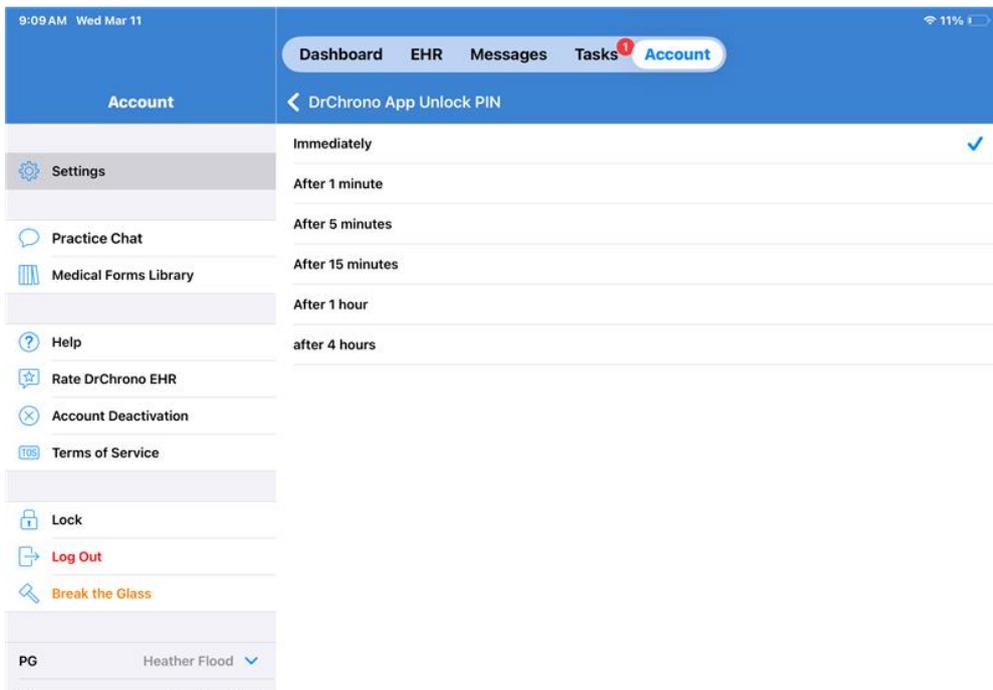
> ℹ This feature is not available in the MacOS app. Users on MacOS will not see the "Open in Scribe" option. To use EverHealth Scribe, please access it through a supported browser or the iPad app.
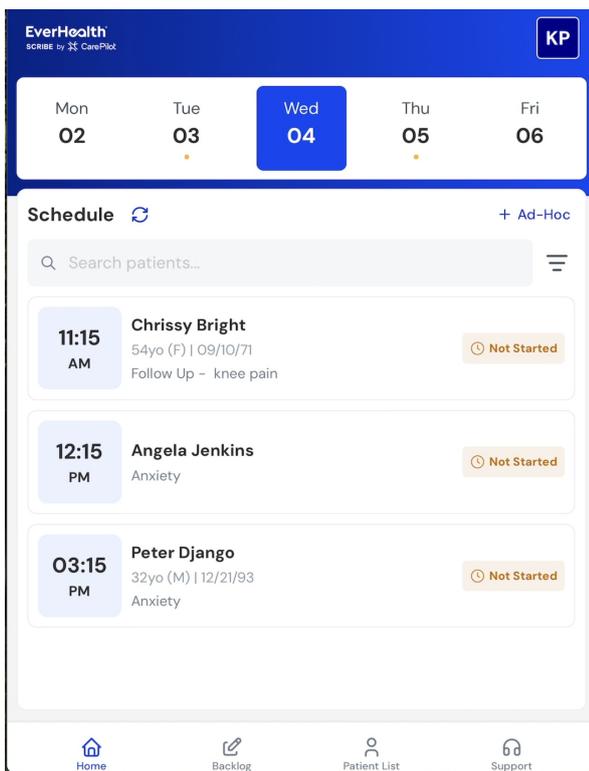
Best Practice: Reduce PIN Prompts When Switching Between Apps

If you frequently switch between EverHealth Scribe and DrChrono, you may be prompted to enter your PIN each time you return to DrChrono.

To make this process smoother, you can adjust the PIN lock duration in your app settings. Setting a longer PIN timeout will reduce how often you need to re-enter your PIN when moving between the two apps.

Dashboard   EHR   Messages   Tasks¹   **Account**

Account

❮ DrChrono App Unlock PIN

⚙ Settings

Immediately   ✓

After 1 minute

💬 Practice Chat

After 5 minutes

📖 Medical Forms Library

After 15 minutes

After 1 hour

❓ Help

after 4 hours

⭐ Rate DrChrono EHR

✖ Account Deactivation

📄 Terms of Service

🔒 Lock

↪ Log Out

🔨 Break the Glass

PG   Heather Flood ⌄

Starting a Visit on Mobile

1. Open the EverHealth Scribe mobile app and select the patient from your schedule.

2. The first time you use the app, you'll be asked to allow microphone access. Tap **"Allow"** to enable recording.

3. Select your documentation template (e.g., SOAP note, H&P note) and add any optional visit context.

4. Tap **"Start Recording"** to begin. Just like the Chrome extension, the app will prompt you to obtain patient permission before the session starts.
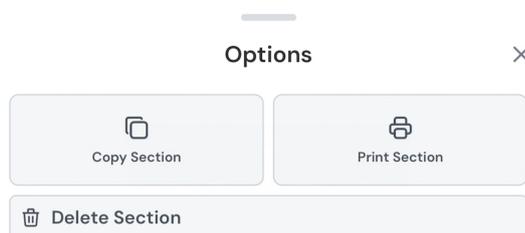
5. Conduct your visit normally. The app will transcribe the conversation in the background.

Reviewing and Editing the Note

Once the visit is complete, the app will take a moment to generate the clinical note from the transcript. After it's ready:
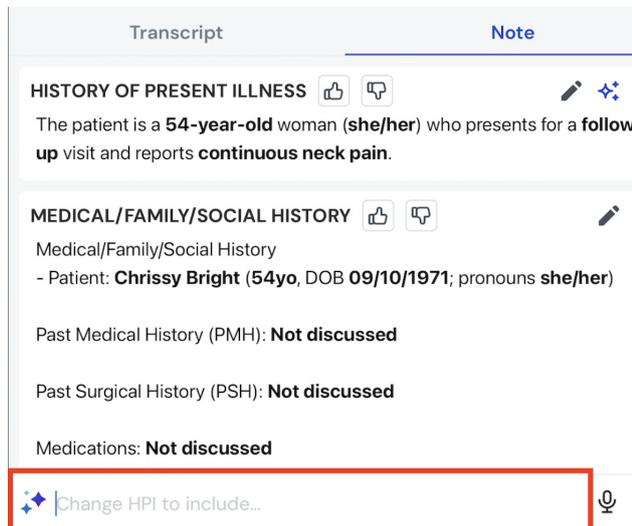
- Each section of the note is displayed individually and can be edited by tapping the **Edit (pencil icon)** button for that section.
- You can provide feedback on any section and use the **star icon** to flag a section as a good example — this helps train EverHealth Scribe over time.
- Each section also gives you the option to **copy, print, or delete** it as needed by tapping the three dots .

Using the Magic Bar

The magic bar at the bottom of the screen lets you make quick, plain-language edits to the note. For example, you can type something like *"Change the patient's age to 34"* and the edit will be applied automatically.
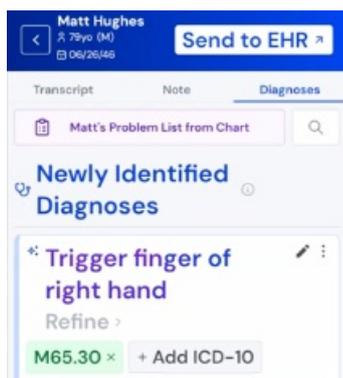
Diagnosis and Coding Assist

Tapping into the Diagnosis section will prompt you to accept the coding assist terms and conditions — this only needs to be done once. After accepting, you'll see suggested ICD-10 codes based on the visit. From there you can:

- Review and edit the diagnosis descriptions.
- Copy, delete, or modify codes as needed.
- Add diagnoses to the patient's problem list, with the option to view problems that already exist in their chart.

This feature is available on both the mobile app and the Chrome extension.

Sending the Note to DrChrono

When your review is complete, tap **"Send to EHR"** (top right button)**.** The visit will be marked as closed and you'll return to the home screen. To review what was sent:

1. Launch DrChrono and navigate to the patient's chart.

2. Open the clinical form and click the **section note** to view the EverHealth Scribe content in context.

3. Make any final edits as needed, then review the complete note to confirm accuracy before signing and locking it.

Other Features Available on Mobile and the Web Chrome Extension

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- **Backlog:** View previous visits that have been closed, paused, or not yet started. You can filter visits or search for a specific one for easy navigation.
- **Patient List:** Access an ongoing list of patients you've worked with in EverHealth Scribe.
- **Support:** During beta, the support button in the bottom right corner connects you directly with the Care Pilot team. This will transition to a standard DrChrono support channel at general availability.