

Send Messages to Your Provider

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You can message your provider in the OnPatient portal. Contact your provider's office if messaging is unavailable.

Send a message to your provider

1. Do one of the following:
 - Select the **Send New Message** card on the **Dashboard**.
 - Select **Messages** on the menu to open your inbox and then select **New Message**.
 - Select **Care Team** on the menu to open the **Care Team** page and select **Message** in the provider's card.
2. Select the provider. If you only have one provider, that provider appears by default.
3. Enter the subject and the message content.
4. **(Optional)** Select the paperclip icon  to attach files. Allowed file types are PNG, JPG/JPEG, GIF, PDF, CSV, TXT, and RTF.
5. Select  to send the message.

The message appears in your inbox.

Inbox /

New Message

Provider

Dr. Hannah Provider, DO - Primary Care Physician

Subject *

Medication question



I've been feeling nauseous ever since I started the new medication. Can we lower the dose or change medications?



19 / 60