

Activate Your OnPatient Account

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Welcome to OnPatient — your online patient portal that makes it easy to stay connected with your healthcare provider. Follow the steps below to set up your account.

Step 1: Get your invitation

The easiest way to get started is to ask your healthcare provider to send you an OnPatient invitation. They'll send it to the email address on file with their office, so make sure that email address is current.

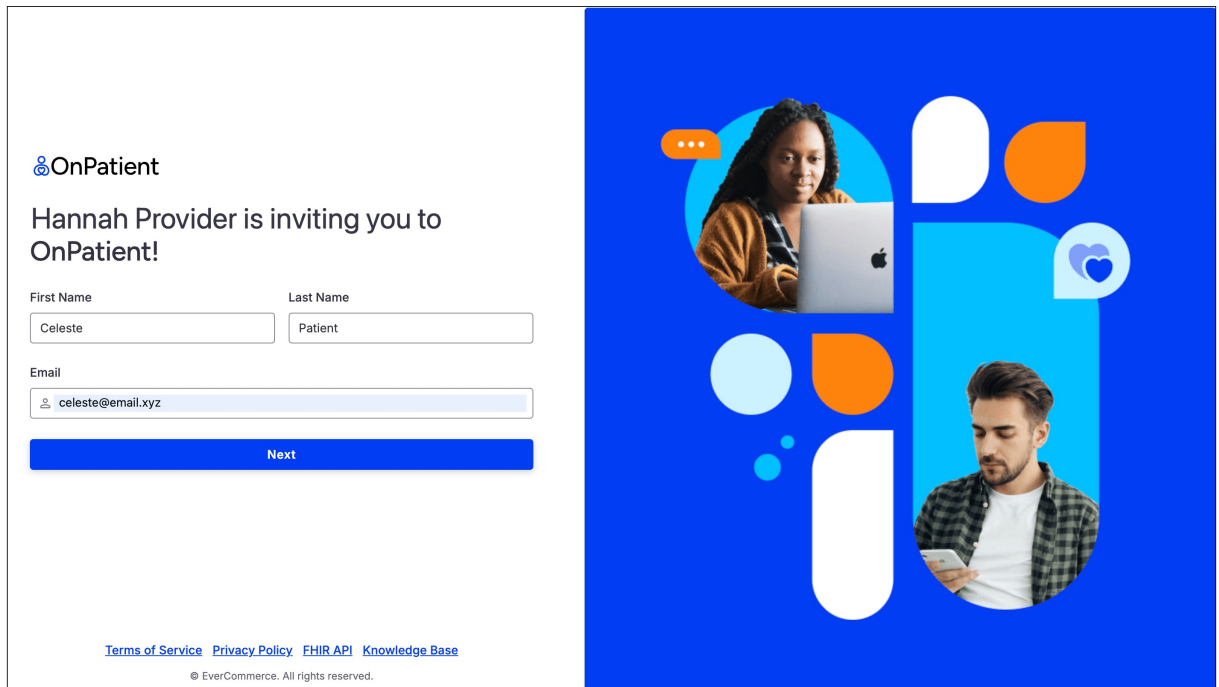
Step 2: Activate your account

The email invitation expires in 7 days. The expiration date shows in the email. If the invitation has expired, have your provider's office send you another one.

1. Select **Sign Up Now** in the email to open the OnPatient sign-up page.
2. Enter your first and last name.
3. Enter your email address and select **Next** to set your password.



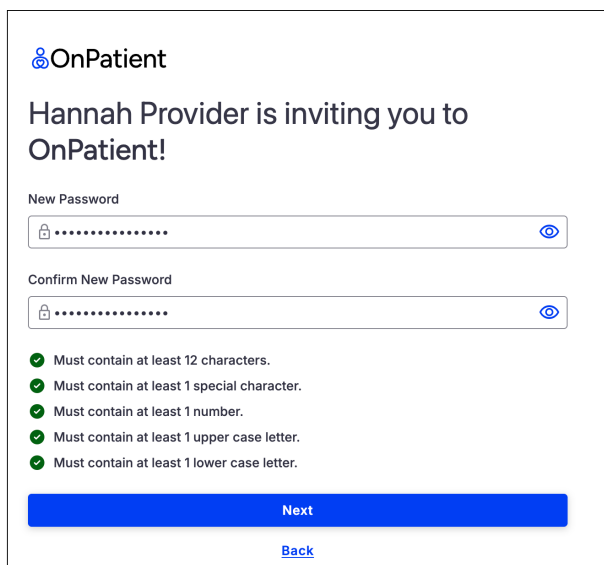
Since you selected the email invitation link, there's no need to add the activation code. Once you've completed sign-up, you're linked to your provider's practice.

The image shows a sign-up form on the left and a graphic on the right. The form is titled 'OnPatient' and says 'Hannah Provider is inviting you to OnPatient!'. It has fields for 'First Name' (filled with 'Celeste'), 'Last Name' (filled with 'Patient'), and 'Email' (filled with 'celeste@email.xyz'). Below the email field is a blue 'Next' button. At the bottom of the form are links for 'Terms of Service', 'Privacy Policy', 'FHIR API', and 'Knowledge Base', followed by a small copyright notice '© EverCommerce. All rights reserved.' The graphic on the right has a blue background with white and orange abstract shapes. It features two circular cutouts: the top one shows a woman with dark hair using a laptop, and the bottom one shows a man with a beard looking at a smartphone.

Step 3: Set your password

Create a password to keep your account secure.

1. Enter a password and reenter the same password to confirm.
2. Select **Next** to verify your identity.

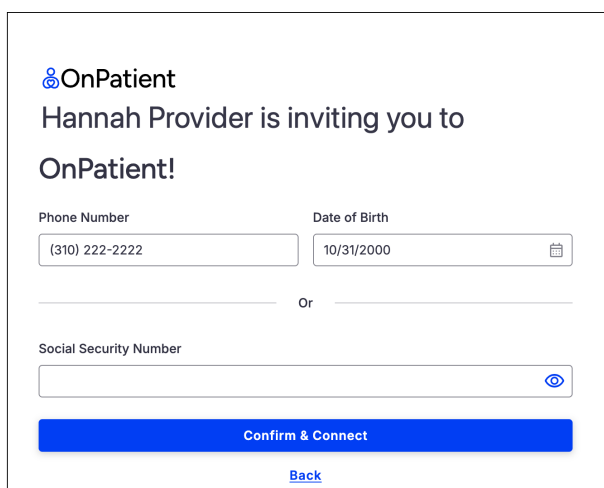


The screenshot shows the OnPatient login interface. At the top is the OnPatient logo. Below it, a message reads "Hannah Provider is inviting you to OnPatient!". There are two password input fields: "New Password" and "Confirm New Password", both with masked characters and an eye icon to toggle visibility. Below the fields are five green checkmarks with requirements: "Must contain at least 12 characters.", "Must contain at least 1 special character.", "Must contain at least 1 number.", "Must contain at least 1 upper case letter.", and "Must contain at least 1 lower case letter.". At the bottom is a large blue "Next" button and a smaller blue "Back" link.

Step 4: Verify your identity

If you choose to use a phone number, make sure it's one you have on file at your provider's office.

1. Enter your phone number and date of birth or your Social Security number.
2. Select **Confirm & Connect**.



The screenshot shows the OnPatient identity verification interface. At the top is the OnPatient logo. Below it, a message reads "Hannah Provider is inviting you to OnPatient!". There are two input sections. The first section has "Phone Number" and "Date of Birth" fields. The "Phone Number" field contains "(310) 222-2222" and the "Date of Birth" field contains "10/31/2000". Below these is an "Or" separator. The second section has a "Social Security Number" field. At the bottom is a large blue "Confirm & Connect" button and a smaller blue "Back" link.

You're all set

After signing up, you're automatically logged in and directed to the OnPatient **Dashboard**.

