Activate Your OnPatient Account

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> **About the new OnPatient portal experience**
> The redesigned OnPatient portal experience is currently in beta and available to select early-access users. This knowledge article may be updated as the portal experience evolves.

Welcome to OnPatient — your online patient portal that makes it easy to stay connected with your healthcare provider. Follow the steps below to set up your account.

Step 1: Get your invitation

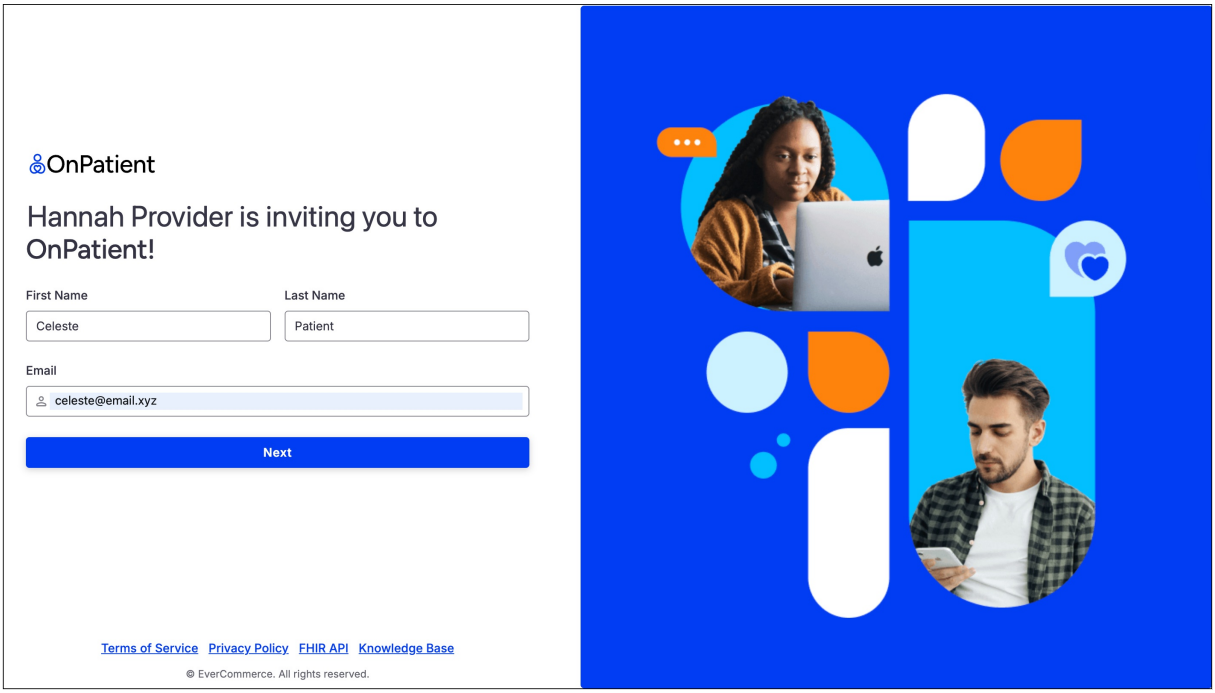
The easiest way to get started is to ask your healthcare provider to send you an OnPatient invitation. They'll send it to the email address on file with their office, so make sure that email address is current.

Step 2: Activate your account

The email invitation expires in 7 days. The expiration date shows in the email. If the invitation has expired, have your provider's office send you another one.

1. Select **Sign Up Now** in the email to open the OnPatient sign-up page.
2. Enter your first and last name.
3. Enter your email address and select **Next** to set your password.

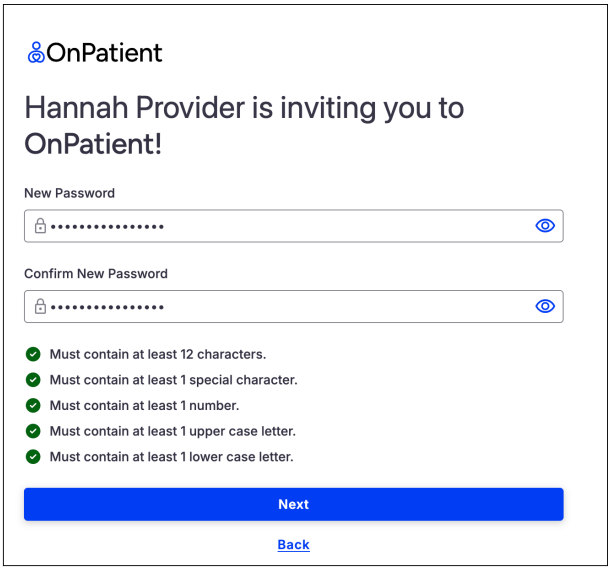
> Since you selected the email invitation link, there's no need to add the activation code. Once you've completed sign-up, you're linked to your provider's practice.



Step 3: Set your password

Create a password to keep your account secure.

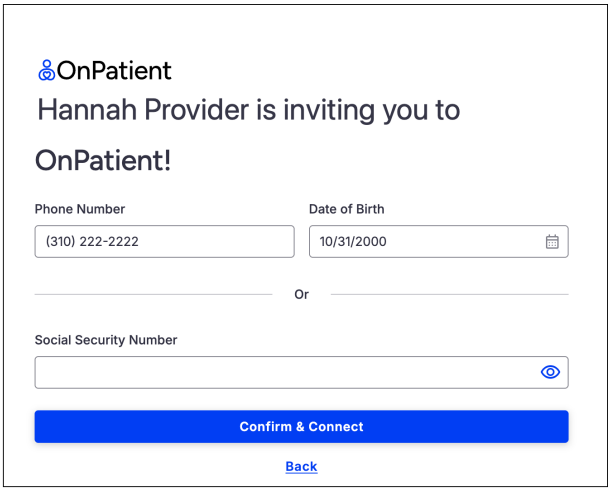
1. Enter a password and reenter the same password to confirm.
2. Select **Next** to verify your identity.



Step 4: Verify your identity

If you choose to use a phone number, make sure it's one you have on file at your provider's office.

1. Enter your phone number and date of birth or your Social Security number.
2. Select **Confirm & Connect**.



You're all set

After signing up, you're automatically logged in and directed to the OnPatient **Dashboard**.

