Release Notes - July 23, 2026

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The July 2026 DrChrono release focuses on speed, clarity, and a stronger clinical foundation — from faster note signing and medication list loading to a rich text editor that keeps your Scribe notes looking exactly as they were captured. A set of new early access opportunities opens the door to real-time claims, digital patient payments, a rebuilt patient portal, and more.

Release date: July 23, 2026

IN THIS RELEASE:

⚡ Platform & Performance | Practice Operations | Clinical Tools | Billing & Payments | Patient Portal & Messaging | E-Prescribing & Notes | Early access

⚡ Platform & Reliability

Sign and lock clinical notes in seconds

Available now

Providers | Clinical Staff

Signing and locking a clinical note now completes in 1–2 seconds instead of up to 7, so you can submit your claim and move on without staring at a loading screen at the end of every visit.

⚡ Average sign and lock confirmation time drops from ~7 seconds to 1–2 seconds.

Close the encounter tab and submit your claim immediately after signing — no more waiting.

No changes to the sign and lock workflow itself — the same steps, just significantly faster.

NO ACTION REQUIRED

The speed improvement is automatic for all practices. Your workflow stays the same.

More prescriptions reach the pharmacy on the first try

Available now

Providers | Clinical Staff

We've addressed the most common causes of ePrescribing transmission failures — including sig formatting, missing patient fields, and message structure issues — so your prescriptions go through reliably without manual rework.

Sig (dosing directions) text is now validated before submission, eliminating the most frequent rejection type.

Required patient demographic fields are enforced before a prescription is sent to prevent downstream errors.

Providers experience fewer failed transmission interruptions during patient encounters.

NO ACTION REQUIRED

These improvements happen at the validation layer — no workflow changes for providers or clinical staff.

Clinical

EverHealth Scribe notes now preserve formatting in DrChrono

Available now

Providers

Clinical notes generated by EverHealth Scribe now retain their formatting when they appear in DrChrono — bold text, line breaks, and structure stay intact, so your notes look exactly the way Scribe captured them.

Rich formatting (bold, structure, line breaks) is preserved when Scribe notes sync to DrChrono — no more plain text output.

✏ Less manual re-editing after generation — notes are ready to review, not to reformat.

Available in both the DrChrono web EHR and the mobile app.

AVAILABLE TO EVERHEALTH SCRIBE USERS

This enhancement is active for all practices using EverHealth Scribe. No additional setup required.

Retrospective ePA with CoverMyMeds

Available now

Providers

Clinical Staff

Retrospective ePA streamlines pharmacy-initiated prior authorizations by receiving electronic requests from CoverMyMeds directly in DrChrono. Instead of relying on faxed requests, staff can review, complete, and track prior authorizations from the Message Center and patient chart.

Reduce manual work by replacing many fax-based prior authorization requests with an electronic workflow.

Keep everything in one place by managing and tracking prior authorizations directly within DrChrono.

⚡ Respond faster with electronic notifications, status updates, and payer responses available in the Message Center.

ACTION REQUIRED

Retrospective ePA is available now. Auto-Start ePA (real-time, prospective PA initiation at the point of prescribing) is not yet available. If you're interested in enabling Auto-Start ePA, contact DrChrono Support.

Retrospective ePA with the CoverMyMeds Integration (Web)

Billing & Revenue Cycle

EverHealth Scribe now suggests billing-compliant CPT codes

Available now

Providers | Billing Staff

EverHealth Scribe now suggests CPT codes for your assessments and diagnosis lists with built-in billing rules, so AI-drafted codes follow correct ordering and payer-specific requirements without extra manual review.

- Suggested codes respect payer-specific ordering rules, so a code like a Z-code is never placed in the primary position when your organization's rules prohibit it.
- Works with your existing DrChrono billing settings, including auto-set problems and last-visit pulls.
- Reduces manual rework and lowers denial risk by giving your billing team a trustworthy starting point instead of another audit step.

AVAILABLE TO EVERHEALTH SCRIBE USERS

This enhancement is active for practices using EverHealth Scribe with billing code suggestions. No additional setup required.

Walkthrough | EverHealth Scribe Billing Assist

As part of this release, we are continuing our ongoing work to assess, monitor, and address any security vulnerabilities.

Early Access

Features available to select practices now — contact us to join.

Billing & Revenue Cycle

Patient statements that match what your patients receive

Early access · Full availability August 2026

Billing Staff

Patient statements now match the format your statement vendor mails — same layout, fonts, and sections — and clearly explain why a balance was transferred to the patient.

- The statement you see in DrChrono is now visually identical to what your patients receive in the mail.

- Statements clearly show whether a balance is due to a deductible, coinsurance, or copay — reducing patient confusion and inbound calls.

SETUP REQUIRED

Contact your DrChrono product team to be considered for early enablement of this feature.

Digital wallets for patient payments

Full availability August 2026

Billing Staff | Practice Admins

Patients can now pay their balance with Apple Pay or Google Pay with a single tap using Face ID, Touch ID, or their device PIN instead of manually entering card details.

- Apple Pay and Google Pay work directly in DrChrono's patient payment experience — no app download or account creation required.
- Payments are tokenized at the device level — no card numbers are stored or transmitted in plaintext.
- Faster patient payment collection means fewer follow-up calls and less staff time chasing balances.

Insurance and eligibility in one unified view

Early access · Full availability September 2026

Front Desk | Practice Admins | Billing Staff

The Insurance and Eligibility screens are now merged into a single tab, making it faster to manage coverage, run eligibility checks, switch insurance priorities, and upload ID card images all in one place.

- Insurance and eligibility now live in one unified tab — no more navigating between two separate screens.
- Run eligibility checks and see results inline beneath each insurance record.
- Switching insurance priority (for example, promoting secondary to primary) includes a confirmation step and automatic archiving for auditability.
- Upload front and back insurance card images directly to each insurance record.

SETUP REQUIRED

Contact your DrChrono product team to be considered for early enablement of this feature.

Practice Operations

OnPatient v2 — Rebuilt patient portal with native mobile apps

Early access · Full availability October 2026

Everyone

The OnPatient patient portal has been completely rebuilt with a modern, mobile-first design. A new native app is now available on iOS and Android, giving patients a consistent experience whether they're on a desktop browser or their phone.

- A native mobile app on iOS and Android delivers a true mobile experience — not a shrunk desktop view.
- Cleaner vitals views, more readable lab results, and easier access to health education documents.
- Appointment scheduling that respects your practice's appointment profiles and availability.

SETUP REQUIRED

OnPatient v2 is in early access for both web and mobile.

Walkthrough | OnPatient Dashboard | Express interest in early access

Message Center message threading

Early access · Full availability August 2026

Everyone

Patient messages are now grouped into continuous conversation threads, giving you the full history of each patient communication in a single, scrollable view rather than a series of disconnected message items.

- All messages on a topic appear in one thread — no more searching through separate message items to find prior context.
- ⚡ Staff and providers can reply faster and more accurately when full conversation history is immediately visible.
- Existing Message Center sections, sending/receiving behaviors, and workflows are unchanged — no retraining required.

SETUP REQUIRED

Message threading is in early access for both web and mobile.

Express interest in early access

Clinical

EverHealth Scribe recommends prescription drafts from your visit

Early access · Full availability August 2026

Providers

EverHealth Scribe can now recommend prescription drafts based on your visit transcript, sending draft medications and dosing instructions directly into your eRx workflow for review and approval, reducing the manual entry work per prescription by approximately half.

- Scribe analyzes the visit transcript and recommends medications and dosing directions as eRx drafts.

✍ Drafts flow directly into your existing eRx delegation workflow — no new approval process is introduced.

Reduces manual prescription field entries per patient-medication by an estimated 50%, including 2–3 fewer search steps.

AVAILABLE TO EVERHEALTH SCRIBE USERS

This beta is available to providers actively using EverHealth Scribe who also prescribe medications in DrChrono.

Resources

Release changelog

Complete list of resolutions for this web release.

Interactive Walkthroughs

Step-by-step demos for new features

OnPatient Portal Uplift

EverHealth Scribe Billing Assist

Have questions?

Contact DrChrono support for help with any feature in this release.