

Resolutions - July 2026 (Web)

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This page is a complete list of bug fixes shipped in the July 2026 DrChrono EHR web release, organized by area of the product. For new features and enhancements, see the [July 2026 Release Notes](#).

⚡ Platform & Reliability

Patient history: Fixed an issue that prevented patient history from loading for certain patients on iPad.

☰ Billing & Revenue Cycle

Billing codes: Resolved an issue where a deleted billing code's flag could still appear next to the correct ICD code in the billing detail screen.

Claims management: Resolved an issue where old, already-paid claims could continue to appear in the RCM task list.

Eligibility checks: Fixed an issue where selecting Other or Declined to Specify for a patient's gender could cause eligibility check requests to fail.

Patient statements: Fixed an issue that could cause a patient statement to regenerate and mail a duplicate copy.

Fee schedules: Resolved a syncing issue that occurred when a fee schedule's assigned user was deleted.

Transactions report: Fixed an issue where diagnosis pointers didn't appear correctly at the billing code line-item level in exported transaction reports.

Insurance records: Resolved an error that prevented saving DME insurance information when entering an 11-character Medicare Beneficiary Identifier.

Workers' comp claims: Fixed an issue where Box 4 on Texas Workers' Compensation claims showed the patient's name instead of their employer.

☰ Practice Operations

Message permissions: Resolved an inconsistency between documented behavior and actual message visibility for practice group message permissions.

No Show Predictor (known issue): We're aware that No Show Predictor is not currently generating predictions for new appointments. Our team is actively investigating and will release a fix as soon as it's safe to do so. We'll share an update once this is resolved.

☰ Clinical

Prescription renewals: Fixed an issue where a 5-digit zip code update wasn't recognized as a patient demographic change during Rx renewal.

Lab and referral orders: Resolved address validation errors caused by inconsistent ordering provider data.

This page highlights resolved issues only. For new features and enhancements, see the [July 2026 Release Notes](#).
