

Manage Notification Preferences

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About the new OnPatient portal experience

The redesigned OnPatient portal experience is currently in beta and available to select early-access users. This knowledge article may be updated as the portal experience evolves.

Choose how OnPatient notifies you about messages, appointments, lab results, and form reminders. Turn on push, email, or SMS notifications for each category so you only get the alerts that matter most to you.

Choose your notification preferences



Email notifications are turned on by default for every category. **Appointments** only offer a push notification option — your provider's office manages appointment reminders sent by email or text.

Category	Available Notification Types
Messages	Push, email, SMS
Appointments	Push only
Lab Results	Push, email, SMS
Form Reminders	Push, email, SMS

1. Select **Settings > Notification**.
2. Do one of the following:
 - To turn a notification type on or off for every category at once, select or clear the **All Push, All Email, or All SMS** checkbox.
 - To change notifications for one category, select or clear the **Push, Email, or SMS** checkbox next to that category.
3. Select **Save**.