Reset Your OnPatient Password

Last modified on 09/23/2026 5:41 pm EDT

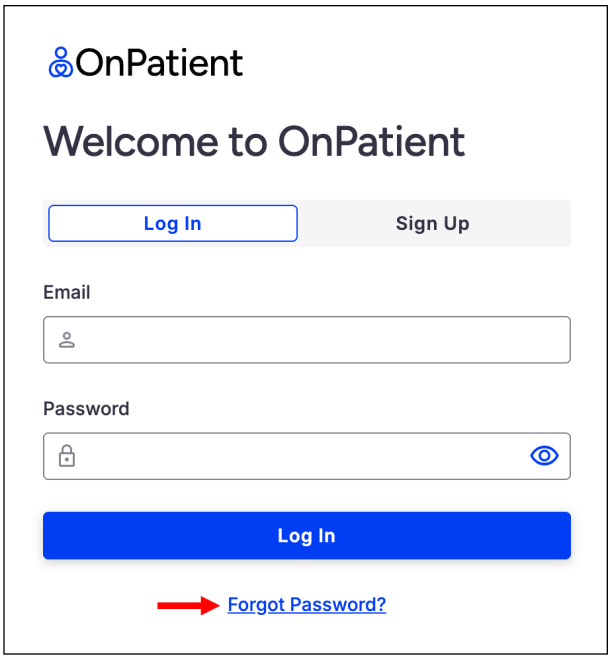
> **About the new OnPatient portal experience**
> The redesigned OnPatient portal experience is currently in beta and available to select early-access users. This knowledge article may be updated as the portal experience evolves.

Request a password reset | Reset your password

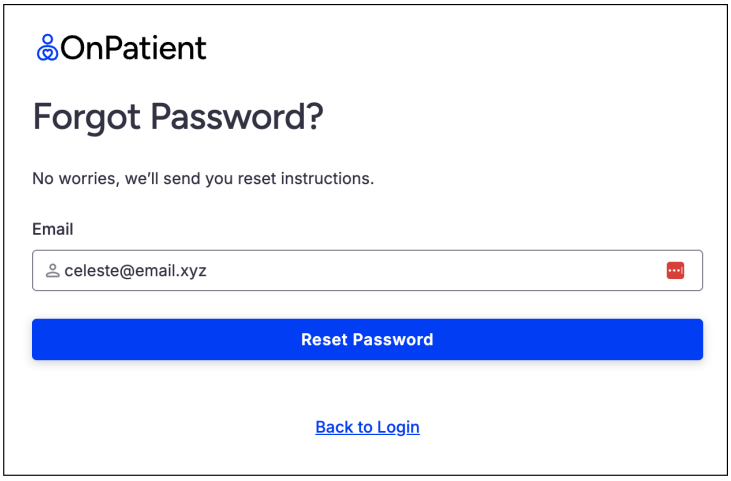
If you forget your OnPatient password, you can request a password reset email from the login page and create a new password.

Request a password reset

1. Go to my.onpatient.com.
2. Select **Forgot Password**.

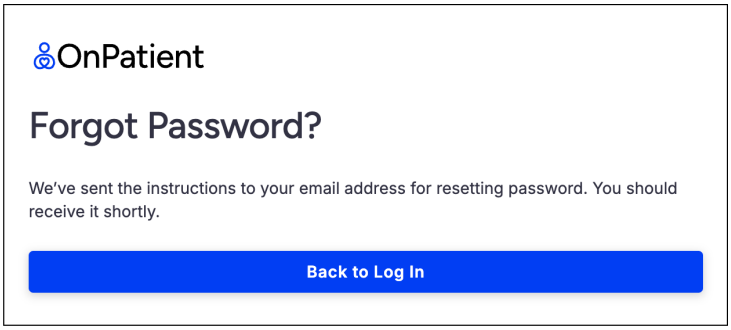


3. Enter the email address associated with your OnPatient account.
4. Select **Reset Password**.



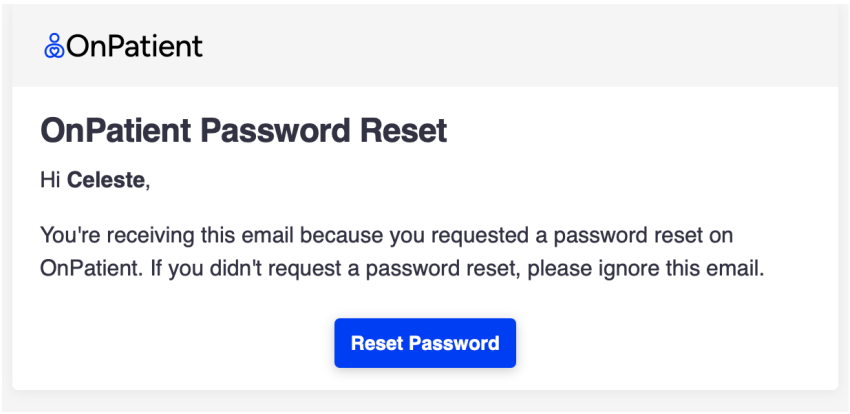
A confirmation message appears letting you know a reset link was sent.

> This message appears even if the email address doesn't match an OnPatient account. If you don't receive the email within a few minutes, verify you entered the correct address and check your spam folder.

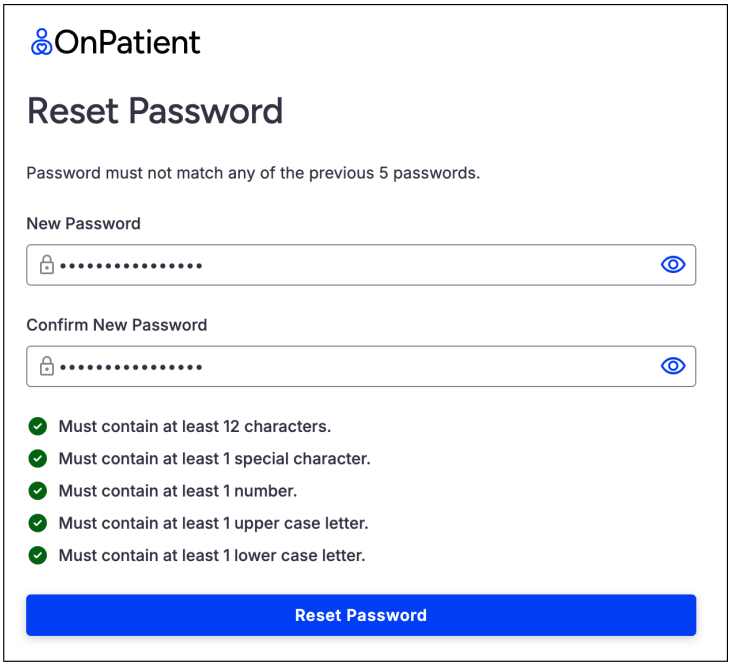


Reset your password

1. Open the email from OnPatient and select **Reset Password**.

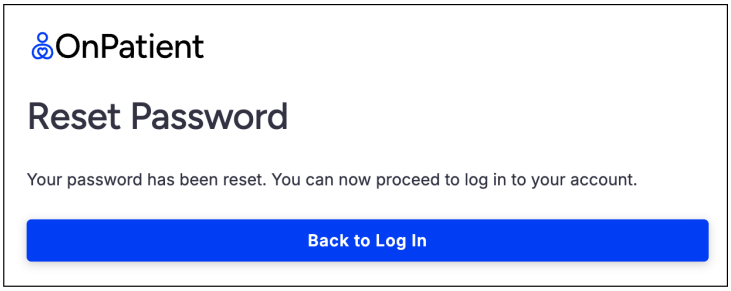


2. Enter a password and reenter the same password to confirm.
3. Select **Reset Password**.



A confirmation message lets you know your password was reset.

4. Select **Back to Log In** to return to the OnPatient login page and sign in with your new password.



5. Log in to your account with your new password.

