

Reset Your OnPatient Password

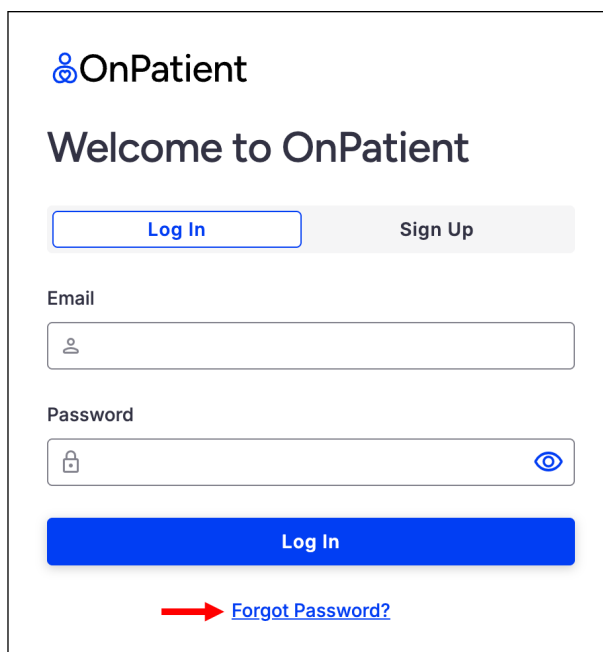
Last modified on 07/16/2026 4:31 pm EDT

[Request a password reset](#) | [Reset your password](#)

If you forget your OnPatient password, you can request a password reset email from the login page and create a new password.

Request a password reset

1. Go to my.onpatient.com.
2. Select **Forgot Password**.

A screenshot of the OnPatient login page. At the top is the OnPatient logo. Below it is the heading "Welcome to OnPatient". There are two buttons: "Log In" (highlighted with a blue border) and "Sign Up". Below these are two input fields: "Email" with a person icon and "Password" with a lock icon and a toggle eye icon. A large blue "Log In" button is below the password field. At the bottom, a red arrow points to a blue link labeled "Forgot Password?".

 OnPatient

Welcome to OnPatient

[Log In](#) [Sign Up](#)

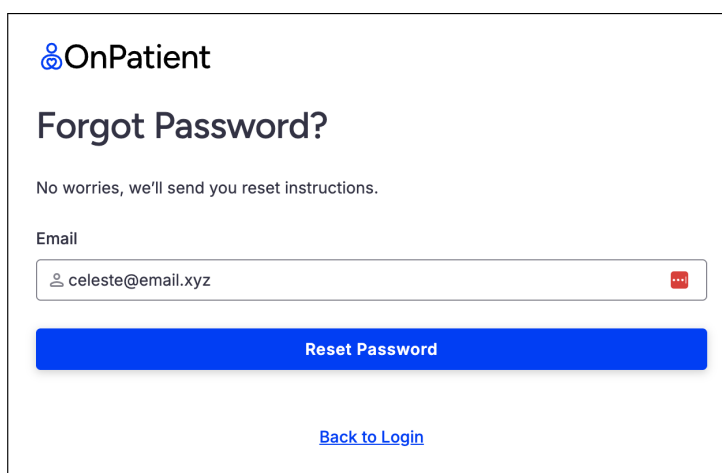
Email

Password

[Log In](#)

 [Forgot Password?](#)

3. Enter the email address associated with your OnPatient account.
4. Select **Reset Password**.

A screenshot of the OnPatient "Forgot Password?" page. It features the OnPatient logo and the heading "Forgot Password?". A message states: "No worries, we'll send you reset instructions." Below this is an "Email" input field containing "celeste@email.xyz" and a red "X" icon. A large blue "Reset Password" button is below the email field. At the bottom is a blue link labeled "Back to Login".

 OnPatient

Forgot Password?

No worries, we'll send you reset instructions.

Email

[Reset Password](#)

[Back to Login](#)

A confirmation message appears letting you know a reset link was sent.



This message appears even if the email address doesn't match an OnPatient account. If you don't receive the email within a few minutes, verify you entered the correct address and check your spam folder.

 OnPatient

Forgot Password?

We've sent the instructions to your email address for resetting password. You should receive it shortly.

[Back to Log In](#)

Reset your password

1. Open the email from OnPatient and select **Reset Password**.

 OnPatient

OnPatient Password Reset

Hi **Celeste**,

You're receiving this email because you requested a password reset on OnPatient. If you didn't request a password reset, please ignore this email.

[Reset Password](#)

2. Enter a password and reenter the same password to confirm.
3. Select **Reset Password**.



Reset Password

Password must not match any of the previous 5 passwords.

New Password

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Confirm New Password

••••••••••

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- ✓ Must contain at least 12 characters.
- ✓ Must contain at least 1 special character.
- ✓ Must contain at least 1 number.
- ✓ Must contain at least 1 upper case letter.
- ✓ Must contain at least 1 lower case letter.

Reset Password

A confirmation message lets you know your password was reset.

4. Select **Back to Log In** to return to the OnPatient login page and sign in with your new password.



Reset Password

Your password has been reset. You can now proceed to log in to your account.

Back to Log In

5. Log in to your account with your new password.



All done!

Log In

Sign Up

Email

👤 celeste@email.xyz

Password

••••••••••

👁

Log In

[Forgot Password?](#)