

# Link Another Provider to Your OnPatient Account

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## About the new OnPatient portal experience

The redesigned OnPatient portal experience is currently in beta and available to select early-access users. This knowledge article may be updated as the portal experience evolves.

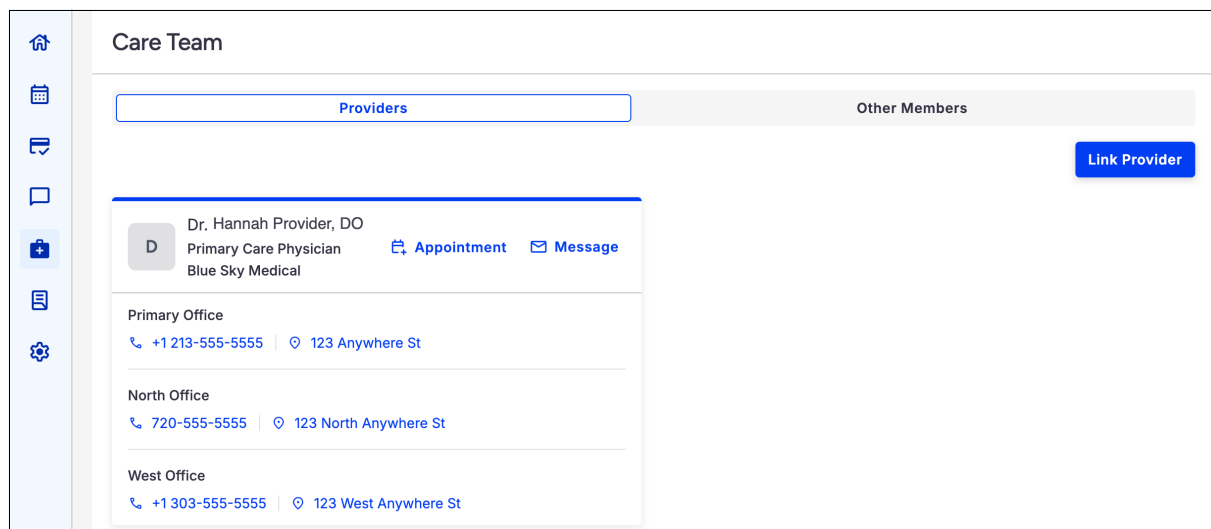
The **Care Team** page lists all providers connected to your OnPatient account. If you start seeing a new provider who uses OnPatient, you can link that provider to your existing account instead of creating a new login.

## Requirements

An activation code from your provider's OnPatient invitation (email or letter)

## Link an additional provider

1. Select **Care Team**.
2. Select **Link Provider**.



3. Enter the activation code from the invitation and select **Next**.

Link Provider

To connect with your provider, please enter the activation code you received from them.

Activation Code \*

1ABCD2EF

Cancel

Next

4. Enter your date of birth and phone number or Social Security number to verify your identity and then select **Confirm & Connect**.

← Confirm Identity

We need the following information to confirm your identity.

Phone Number

(650) 944-2388

Date of Birth

04/04/2014

Or

Social Security Number

Back

Confirm & Connect

Once your identity is verified, the provider is added to your account and appears on the **Care Team** page.

Care Team

Providers

Other Members

Link Provider

D

Dr. Hannah Provider, DO

Primary Care Physician

Blue Sky Medical

Appointment

Message

Primary Office

+1 213-555-5555 | 123 Anywhere St

North Office

720-555-5555 | 123 North Anywhere St

West Office

+1 303-555-5555 | 123 West Anywhere St

D

Dr. Carla Jung, MD

Psychiatrist

Blue Sky Medical

Appointment

Message

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