

S710 Card Reader: Quick Start Setup Guide

Last modified on 09/14/2026 12:13 pm EDT

Use this guide to connect a new S710 card reader to DrChrono Payments. Once it's connected, your practice can start accepting tap, chip, and swipe payments.

Requirements: DrChrono Payments must be turned on, with a Stripe merchant account connected. The S710 doesn't work with Worldpay merchant accounts.

Turn on the device and connect to WiFi

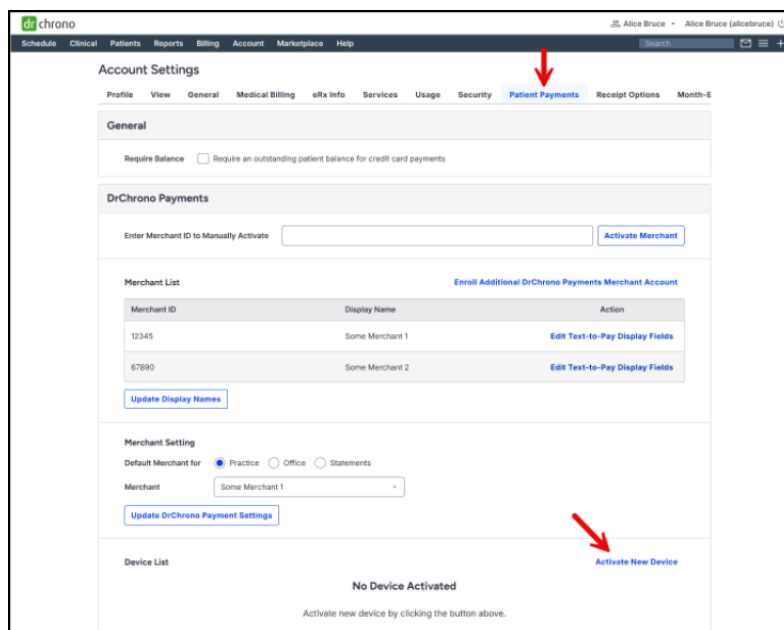
1. Press and hold the button in the top-right corner of the S710 until the screen turns on.
2. Follow the setup wizard on the device screen to connect it to your practice's WiFi network.
3. When setup finishes, the device screen shows a 3-word activation code.



Tip: Keep this screen visible. You'll enter this code in the next section, and it expires after a short time.

Add the device in DrChrono

1. Select **Account Settings > Patient Payments**.
2. Scroll to the device list and select **Add Device**.



3. Enter a device name, such as Front Desk 1.
4. (Optional) Enter an idle message. This message appears on the device screen when it isn't in use.
5. Enter the 3-word activation code from the device screen.
6. (Optional) Select one or more merchant accounts to connect the device to. If you leave this blank, the device is available to all Stripe merchant accounts for the practice.
7. Select **Add Device**.

Add Device

Device Name *

e.g. Front Desk S710

Idle Message *

Text displayed on the device screen when idle.

e.g. Swipe to pay

Activation Code *

3-word code displayed on the device's physical screen.

e.g. word-word-word

Merchant(s)

If left blank, the device will be available to all Stripe merchants. Please note that it is not currently supported for WorldPay merchants.

-- Select Merchant --

Cancel

Add Device

Confirm the connection

1. Find the device in the device list.
2. Confirm the status shows Connected.

Device List						Activate New Device
Device Name	Connection Status	Connected Merchants	Last Transaction	Date Activated	Action	
Some Device 1 Serial Number: 1234567890 Model: S710	Connected	- Some Merchant 1 - Some Merchant 2	12/12/2025, 11:24 AM	01/01/2025	Edit	Delete



Note: If the device doesn't show Connected, see [S710 Card Reader: Troubleshooting](#).

Related articles

- [S710 Card Reader Overview](#)

- [S710 Card Reader: Manage Your Devices](#)
 - [S710 Card Reader: Collect a Payment](#)
 - [S710 Card Reader: Troubleshooting](#)
-